

**THE FIFTH PROGRESS REPORT ON
THE DEPARTMENT OF VETERANS AFFAIRS'
COMPENSATED WORK THERAPY / TRANSITIONAL RESIDENCE
PROGRAM
FISCAL YEARS 2000 and 2001**

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EXECUTIVE SUMMARY

I. INTRODUCTION

The Compensated Work Therapy / Transitional Residence (CWT/TR) Program is currently in its twelfth year of operation. From the program's inception in September 1990 to the end of FY 2001 there have been over 5,400 admissions and nearly 5,000 discharges. Originally implemented as a 14-site program with 236 beds, to date, the program has expanded to 34 sites with 26 operational programs and 433 operational beds.

The goals of the CWT/TR program are to help veterans who suffer from severe substance abuse disorders, psychiatric problems, and homelessness to: 1) remain sober and/or improve their mental health status, 2) obtain and sustain employment and stable housing in the community, 3) manage their lives in an independent and productive manner, and 4) minimize their reliance on institutional care. To support this psychosocial rehabilitation program, VA received special authority through Public Laws 102-54 and 105-114 for VA to purchase, to lease and/or to use underutilized space on VA medical center grounds. The legislation also authorized VA to charge veterans rent to live in these residences. Money for rent is derived from earnings obtained by working in VA's Compensated Work Therapy (CWT) Program. Rent is charged primarily to increase the responsibility of veterans for their recovery, and only secondarily, to defray the cost of maintaining the houses. CWT is a therapeutic work-for-pay program in which private sector businesses or federal agencies contract with VA for work to be performed by veterans.

This report, the fifth in a series of progress reports, describes the ongoing operation of the program during fiscal years 2000 and 2001.

II. PROGRAM STRUCTURE

Currently 15 of the 26 operational programs (57.7%) have a primary mission of treating veterans with substance abuse disorders, 9 of the 26 sites (34.6%) are designed to treat veterans who are homeless and mentally ill, and one program (3.8%) treats psychiatrically ill veterans with vocational deficits, while one other program (3.8%) is designed to treat veterans with PTSD. To date, VA has purchased 48 residential properties, has plans to purchase 6 additional community properties, leases 2 properties and uses (or plans to use) underutilized space at 6 VA medical center facilities. When renovations are completed on all properties there will be a total of up to 544 beds.

Nationally, the CWT/TR program has experienced a 23% increase in bed capacity and a 40.7% increase in the number of veterans treated during the past 5 years. These increases exist despite the fact that there has been a 21.7% decrease in clinical staff during the same time period. More specifically, among the 16 CWT/TR sites that were continuously operational during fiscal years 1996 through 2001, there was a 40% drop in FTEE while the number of veterans discharged and the bed turnover rate increased by 27.2% and 31.7% respectively. To allow a clearer comparison of changing staff

availability, clinical staff time per patient per fiscal year was calculated. Nationally, in FY 1996 the CWT/TR program provided 328 clinical hours per patient while in FY 2001 it provided 182.6 hours, a drop of 44.3%. Among the 16 CWT/TR sites continuously operational during fiscal years 1996 through 2001, the drop was more dramatic, 52.8%, from 356.7 available clinical hours per patient treated in FY 1996 to 168.4 hours in FY 2001. Thus, among the continuously operational CWT/TR sites, the average patient in the program was likely to have received ½ as much clinical attention in FY 2001 as compared to FY 1996.

III. CLINICAL OPERATION

The program is reaching its intended target population as virtually every veteran carries a clinical psychiatric diagnosis and 83.3% of veterans reported being homeless at least once in their lifetime. Veterans receiving treatment in the program are more psychiatrically impaired than in past years as 41.2% carry a serious mental illness diagnosis and 38.2% are dually diagnosed with both a serious psychiatric illness and a substance abuse disorder. The CWT/TR program has developed a national network of therapeutic community residences that provide psychosocial rehabilitation services. The work program continues to be a supportive, low-pressured work setting that is task-oriented. Veterans earn, on average, \$207.76 per week - more than enough to cover the weekly rent of \$49.14.

Upon discharge, 47.3% of veterans successfully complete the program (a 12.1% decrease from FY 1999 when it was reported to be 59.4%), 43.8% have arrangements to work in competitive employment and 72.9% have arrangements to live in an apartment, room or house. Average lengths of stay are approximately 5 months.

Outcome data indicate that veterans are substantially better off three months after discharge from the program. Clinical improvement was noted in virtually all outcome measures - most importantly in substance abuse (68% reduction in alcohol problems and a 76% in drug problems), psychiatric problems (16% reduction in psychiatric problems), employment (24-fold increase in days worked in competitive employment), income (110% in total monthly income), housing status (177% increase in days housed, 74% decrease in days institutionalized and a 41% decrease in days homeless) as well as social contacts (25% increase). Limitations of the outcome findings, however, do require comment as only 36.9% of veterans discharged during FY 2000 and FY 2001 were re-located and re-interviewed 3 months after discharge. Post discharge outcomes of veterans not interviewed are unknown and may be presumed to be poorer.

IV. CONCLUSION

The CWT/TR Program provides rehabilitative services for thousands of severely troubled veterans. This program provides a combination of rehabilitative support and high expectations that result in significant and sustained clinical improvement. There is some concern that the quality of the program may erode because of the loss of clinical staff. Staff reductions may have in fact contributed to the poor 3-month post-discharge follow-up rate as well as a decrease in the overall program occupancy rate.

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CHAPTER I INTRODUCTION

Since 1990, VA has been actively developing community-based approaches to address the problems of veterans most severely disabled by chronic substance abuse, especially those who are homeless, have concomitant mental illnesses, and co-existing vocational deficits. The passage of Public Laws 102-54, 102-86, and 105-114 authorized VA to implement a major new program in this effort, the Compensated Work Therapy / Transitional Residence (CWT/TR) Program¹. This report, the fifth in a series of progress reports, describes the ongoing operation of this program during fiscal years 2000 and 2001.

A. The Compensated Work Therapy/Transitional Residence (CWT/TR) Program

The CWT/TR Program is currently in its twelfth year of operation. From the program's inception in September 1990 to the end of FY 2001 there have been nearly 5,400 admissions and nearly 5,000 discharges². Originally implemented as a 14-site program with 236 beds, to date, the program has expanded to 34 sites with 26 operational programs and 433 operational beds.

The CWT/TR Program is based on the premise that many veterans with severe substance abuse disorders and/or serious mental illnesses need extended residential treatment, but that such treatment should require responsible community-oriented behavior, such as working at a job and paying rent, in addition to maintaining sobriety and participating in treatment. To support this program special authority was obtained through Public Laws 102-54 and 105-114 for VA to purchase, lease and/or to use underutilized space on VA medical center grounds. The legislation also authorized VA to charge veterans rent to live in these residences. Money for rent is derived from earnings obtained by working in VA's Compensated Work Therapy (CWT) Program³. Rent is charged primarily to increase the responsibility of veterans for their recovery, and only secondarily, to defray the cost of maintaining the houses. CWT is a therapeutic work-for-pay program in which private sector businesses or federal agencies contract with VA for work to be performed by veterans.

1. Target Populations.

The CWT/TR program was originally implemented and funded with two target populations in mind; the veteran with severe substance abuse who frequently relies on institutional care, and; the homeless mentally ill veteran who under-utilizes VA services. VHA leadership has since expanded the CWT/TR target populations to also include veterans diagnosed with posttraumatic stress disorder (PTSD) and veterans with serious

¹ The Compensated Work Therapy/Transitional Residence (CWT/TR) Program has also been called the Compensated Work Therapy /Therapeutic Residence Program and the Veterans Industries/Therapeutic Residence (VI/TR) Program.

² Includes readmissions and discharges from readmissions.

³ VA's CWT program is also called Veterans Industries.

psychiatric disorders and concomitant vocational deficits.

2. Program Goals

The central goals of the CWT/TR Program are to help veterans who suffer from severe substance abuse disorders, psychiatric problems, homelessness and/or vocational deficits to: 1) remain sober and/or improve their mental health status, 2) obtain and sustain employment and stable housing in the community, 3) manage their lives in an independent and productive manner, and 4) minimize their reliance on institutional care. Basic psychosocial rehabilitation services provided by the program include:

- 1) A therapeutic residential treatment setting in which veterans are provided an opportunity to re-learn, or to practice independent living skills under the supervision of house managers and clinicians.
- 2) A supportive work setting that encourages and develops behaviors that are conducive to achieving and maintaining competitive employment.
- 3) Long-term sobriety maintenance and mental health aftercare treatment that provide the veteran with the continuing professional support needed to maintain sobriety and reinforce the psychiatric recovery process.

B. Evaluation of the CWT/TR Program

Since its inception in 1990, the CWT/TR program has been evaluated and monitored by VA's Northeast Program Evaluation Center (NEPEC) in West Haven, Connecticut. The goals of the evaluation are to assess whether the program: 1) has been implemented as planned; 2) is reaching the intended target populations, and; 3) is effective in improving veteran health status, employment performance, income, residential status, social functioning and reducing the use of VA inpatient care. Key findings from the evaluation presented in previous reports and papers indicate that⁴:

⁴ Leda, C., Rosenheck, R. and Medak, S. The First Progress Report on the Department of Veterans Affairs Veterans Industries / Therapeutic Residence Program. West Haven, CT; Northeast Program Evaluation Center, 1993. Rosenheck, R. and Leda, C (1997). Effectiveness of treatment elements in a multi-site residential work therapy program for severe substance abuse. *Psychiatric Services*, 48(7), 928-935. Leda, C., Rosenheck, R., Medak, S. and Sieffert, D. The Second Progress Report on the Department of Veterans Affairs' Compensated Work Therapy / Transitional Residence Program. West Haven, CT: Northeast Program Evaluation Center, 1996. Rosenheck, R. and Seibyl, C (1998). Participation and outcome in a residential treatment and work therapy program for addictive disorders: the effects of race. *American Journal of Psychiatry*, 155(8), 1029-1034. Seibyl, C., Rosenheck, R., Medak, S. and Sieffert, D. The Third Progress Report on the Department of Veterans Affairs' Compensated Work Therapy/ Transitional Residence Program. West Haven, CT; Northeast Program Evaluation Center, 1998. Seibyl, C, Sieffert, D, Medak, S and Rosenheck. The Fourth Progress Report on the Department of Veterans Affairs' Compensated Work Therapy/ Transitional Residence Program. West Haven, CT; Northeast Program Evaluation Center, 2000.

- VA has demonstrated considerable success in implementing a conceptually sound, administratively novel and operationally complex demonstration program.
- The program reaches its intended target population.
- The CWT/TR program has developed a national network of therapeutic community residences that provide psychosocial rehabilitation services. The work program provides a supportive, low-pressured work setting that is task-oriented.
- Short-term and long-term outcome data indicate that veterans are substantially better off after discharge from the program. Clinical improvement was noted in virtually all outcome measures 3 months after discharge.
- When short-term outcome data were examined over time from FY91 to FY97, controlling for baseline differences, veterans discharged in fiscal years 1996 and 1997 showed more improvement than veterans who had been discharged during earlier years. Long-term follow-up (12 month post-discharge outcome data) showed that these improvements were maintained for a full year.
- Veterans with more frequent social contacts prior to entering the program had more positive outcomes 3 months after discharge.
- Activities that increase veteran responsibility and accountability (i.e. employment, paying rent and urine toxicology screens) appeared to have a substantial relationship to long-term positive outcomes.
- Available evidence suggests that, compared to other psychiatric residential treatment programs, the CWT/TR program places more emphasis on patient initiative and patient responsibility.

1. Evaluation Methods

The evaluation has been divided into two principal phases. The first phase, the Implementation Phase, employed a comprehensive longitudinal and cross-sectional design requiring the collection of: 1) detailed baseline data at admission; 2) clinical process data documenting vocational and residential treatment as well as formal treatment for substance abuse; and, 3) detailed outcome data three and twelve months after discharge. The original 14 CWT/TR sites all participated in this evaluation phase.

The second phase is the Monitoring Phase. All newly funded sites and the original 14 sites (once they reached their 100th admission, or by October 1, 1997, whichever came first) have been using a simple and more economical monitoring data collection system. The Monitoring Phase allows for continued tracking of workload

levels, selected patient characteristics, and clinical outcomes 3 months after discharge⁵. Data obtained during fiscal years 2000 and 2001 utilize data collection forms from primarily the Monitoring evaluation phase.

2. Data Collection

Patient-specific data. Tracking the ongoing performance of the CWT/TR program is accomplished through collecting information on every veteran participating in CWT/TR treatment. At admission, in a face-to-face interview, clinicians obtain information on the veteran's sociodemographic status, residential and employment history, drug and alcohol use, psychiatric and medical status, health service utilization, military history, social support networks, legal history and clinical psychiatric diagnoses. One month after admission to the program, veterans complete a standardized form detailing their perceptions of both the work and residential treatment environments of the CWT/TR program. At discharge, clinician's document the veteran's participation in the program including the number of hours worked, earnings received, rent paid, number of toxicology screens performed and discharge status. Finally, on or about three months after discharge, veterans are re-located and their clinical status is assessed through a structured interview, very similar to the interview conducted at admission. Detailed descriptions of all the patient-specific instruments used to collect data can be found in the first progress report (Leda, Rosenheck and Medak, 1993).

Program-specific data. To supplement the information collected from the use of patient-specific data; and, more importantly, to obtain information on program operations, program-specific data was collected from two sources. First, VA Central Office provided information to NEPEC on cumulative occupancy rates at each CWT/TR site for fiscal years 1999, 2000 and 2001⁶. In addition, data on FTEE for fiscal years 1996 through 2001 were obtained from annual program surveys of VA's Psychosocial Residential Rehabilitation Program (PR RTP), also monitored by the Northeast Program Evaluation Center⁷. The CWT/TR program is one type of PR RTP program⁸.

⁵ Twelve-month outcome data collection in the Monitoring Phase was discontinued in 2001 in hopes of improving the follow-up rate for re-locating and re-interviewing veterans 3 months after discharge.

⁶ These data were originally derived from Gains and Loss (G&L) sheets submitted by each CWT/TR program sites to VA Central Office.

⁷ Medak, S, Seibyl, C and Rosenheck, R. Department of Veterans Affairs' Psychosocial Residential Rehabilitation Treatment Program, Fiscal Year 2001. West Haven, CT; Northeast Program Evaluation Center, 2002. Medak, S, Seibyl, C and Rosenheck, R. Department of Veterans Affairs' Psychosocial Residential Rehabilitation Treatment Program, Fiscal Year 2000. West Haven, CT; Northeast Program Evaluation Center, 2001. Medak, S, Seibyl, C and Rosenheck, R. Department of Veterans Affairs' Psychosocial Residential Rehabilitation Treatment Program, Fiscal Year 1999. West Haven, CT; Northeast Program Evaluation Center, 2000. Medak, S, Seibyl, C and Rosenheck, R. Department of Veterans Affairs' Psychosocial Residential Rehabilitation Treatment Program, Fiscal Year 1998. West Haven, CT; Northeast Program Evaluation Center, 1999. Seibyl, C, Medak, S and Rosenheck, R. Department of Veterans Affairs' Psychosocial Residential Rehabilitation Treatment Program, Fiscal Year 1997. West Haven, CT; Northeast Program Evaluation Center, 1998. Rosenheck, R, Medak, S and Seibyl, C. Department of Veterans Affairs' Psychosocial Residential Rehabilitation Treatment Program, Fiscal Year 1996. West Haven, CT; Northeast Program Evaluation Center, 1997.

⁸ PR RTP, a relatively new level of VA bed care, complements acute inpatient psychiatric treatment and provides continuity of care to veterans with serious mental illnesses and addictive disorders who require

3. Assessing Program Performance

The performance of each CWT/TR program is assessed with two types of measures: 1) descriptive measures, and; 2) critical monitor measures. Descriptive measures are those data that provide basic information on the background characteristics of the veterans being served by the program (e.g. age, marital status, race, etc). These measures provide information on veterans treated by the CWT/TR program but are not used to evaluate program success. Critical monitor measures, in contrast, are designed to evaluate the degree to which the program has met its goals and objectives, both at the national level and at the level of individual sites.

Selection of Critical Monitors Measures. To evaluate the performance of individual CWT/TR sites, 17 "critical monitors" have been selected that reflect the mission, goals and objectives of the CWT/TR Program as set forth by the authorizing legislation, as well as in programmatic guidelines developed by VA Central Office. Outlined below are four objectives that reflect the goals of the CWT/TR Program. For each objective, the associated critical monitors are noted as well as the associated site-specific data tables (located in Appendix B). The critical monitors cover four principle areas: 1) veteran characteristics (the extent to which the CWT/TR Program reaches the intended target population); 2) program participation (length of stay, hours worked); 3) veteran satisfaction (the veterans' perception of the treatment settings), and; 4) post discharge outcomes (the extent to which improvements are noted in health status, employment performance and residential status and, the percent of veterans re-located and re-interviewed 3 months after discharge).

Objective 1. Preference for admissions should be given to veterans who have chronic substance abuse problems or psychiatric problems, are unemployed and/or homeless.

Critical monitors selected to address this objective are:

- average number of days unemployed (Table 20)
- percent of veterans with no residence when last living in the community (i.e. homeless) (Table 24a)⁹
- percent of veterans diagnosed with a mental disorder (Table 30)

symptom reduction, additional structure and supervision to address multiple and severe psychosocial deficits, including homelessness. See VHA Directive 2001-010 for more information.

⁹ This critical monitor is only applicable to those CWT/TR sites whose target population is the homeless mentally ill.

Objective 2. The program is to provide time-limited vocational and residential treatment.

Critical monitors selected to address this objective are:

- average length of program stay (Table 35)
- average hours worked per week while in the program (Table 36a)
- percent of successful program completions (Table 37)
- percent of disciplinary discharges (Table 37)
- percent of premature program departures (Table 37)

Objective 3. The CWT/TR Program is to provide excellent services as perceived by veterans.

Critical monitors selected to address this objective are:

- veterans' perception of the residential treatment environment (Table 39d)
- veterans' perception of the therapeutic work environment (Site Table 40d)

Objective 4. The CWT/TR Program's primary mission is to reduce substance abuse relapses, improve the health status, employment performance and access to social and material resources among veterans and, to reduce further use of VA bed care services.

Critical monitors selected to address this objective are:

- percent of veterans re-located and re-interviewed 3 months after discharge (Table 41a)
- clinical improvement in alcohol problems 3 months after discharge (Table 42a)
- clinical improvement in drug problems 3 months after discharge (Table 42a)
- percent who are abstinent 3 months after discharge (Table 42a)
- clinical improvement of psychiatric problems 3 months after discharge (Table 42a)
- improvement in employment 3 months after discharge (Table 42b)
- improvement in housing status 3 months after discharge (Table 42c)

Determining Outliers on Critical Monitors. Three methods are used to evaluate site performance by identifying outlier sites on the 17 critical monitors.

The first method uses *statistical norms*. Here the average performance score of all sites and its standard deviation is used as to evaluate the performance of each site. Statistical norms reflect how health care is practiced, on average, without specifying exactly what is and what is not "good" practice. Those sites that are one standard deviation above or below the mean in the undesirable direction are considered outliers. This standard is used for all but one of the critical monitors addressing program Objectives 1, 2 and 3.

The second standard is the *"risk-adjusted" standard* for outcomes. This standard uses multivariate analysis to identify sites that are significantly different, in the undesirable direction, from the median site, after adjusting for differences in baseline characteristics. Six of the 7 critical monitors for Objective 4 use this method. Baseline characteristics used for risk adjustment are specific to each outcome measure and include age, race, severity of substance abuse, psychiatric and medical symptoms, previous use of health care services, employment history, homelessness, income, social support network and legal history.

The third standard is an absolute *practice standard*. Practice standards are established by VA Central Office and they codify how health care should be conducted. Two critical monitors have an absolute practice standard; *"percentage of admissions must have had no residence when last living in the community"* (standard is set at 75% for sites targeting homeless veterans) and *"percent of veterans re-located and re-interviewed three months after discharge"* (standard is set at 50%).

The 17 critical monitors are identified in the tables (see Appendix B) by shading of the relevant column (for example, the average number of days unemployed at admission can be found in the first set of columns in Table 20). Sites whose results are statistically different from the mean or median site in the undesirable direction, or are below the practice standard, are considered outliers, and are noted in the site tables with a shaded box. In addition, sites whose results are statistically different from the median site in the desirable direction among the 6 risk adjusted outcome critical monitors, are noted in the tables with a "+" to the right of the site value.

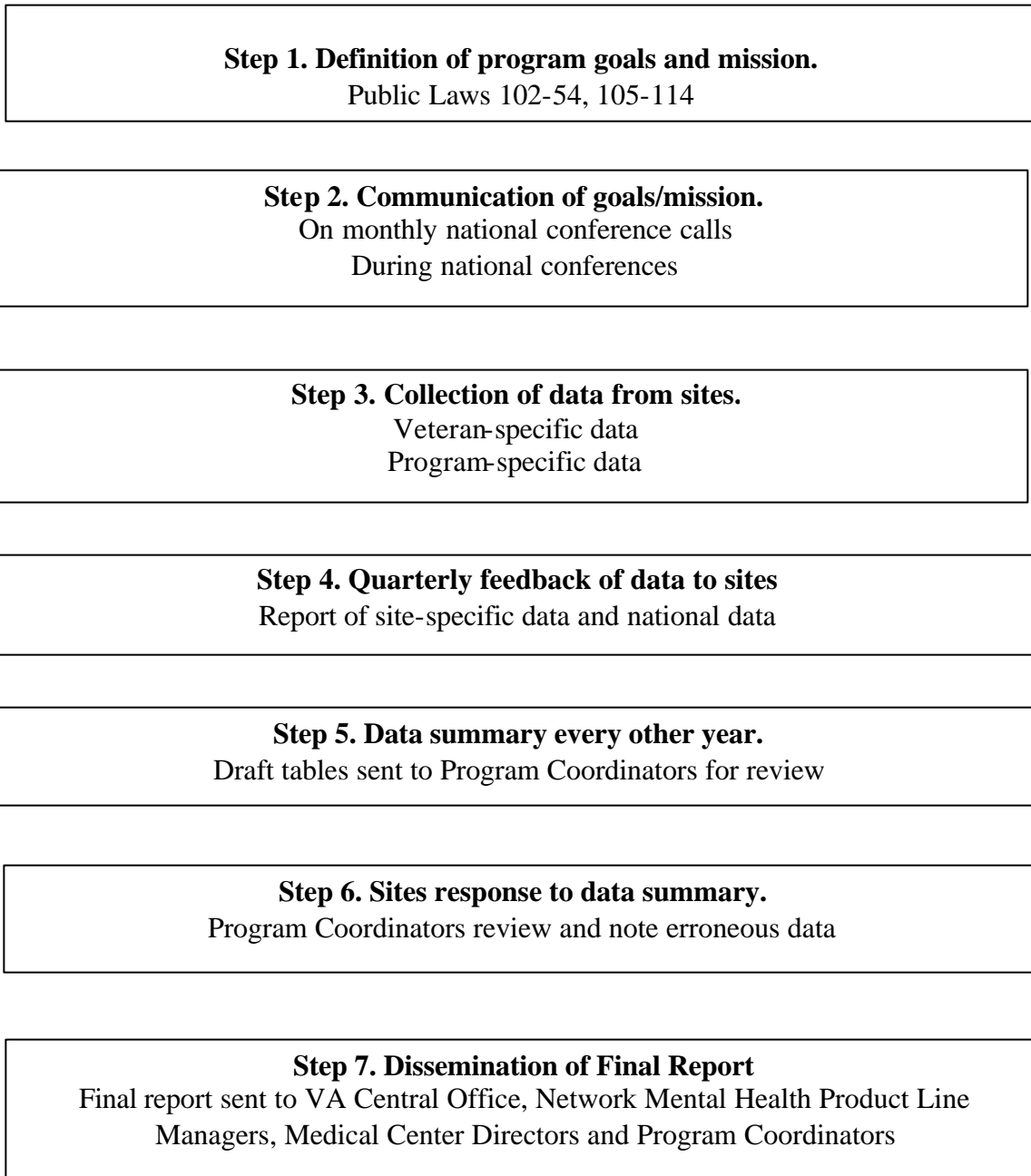
The identification of a site as an outlier on a critical monitor is intended to inform the program director, medical center leadership, network leadership and VA Central Office that a site is divergent from other sites with respect to the critical monitor. Each site should carefully consider the measures on which they are outliers. In some instances corrective action will be necessary in order to align the site more closely with the mission and goals of the program. In other instances, sites may be identified as outliers because of legitimate idiosyncrasies in the operation of the program, which do not warrant corrective action. It must be emphasized that these monitors should not be considered by themselves to be indicators of the quality of care delivered at particular sites. They are most appropriately used to identify outlier performance, the final importance of which must be determined by follow-up discussions with, or visits to, the sites.

4. Overview of the Monitoring Process

Figure 1 provides a summary overview of the steps in the monitoring process. It begins with the definition of CWT/TR Program goals and the program's mission that are communicated to sites by VHA leadership through monthly national conference calls and national conferences. Data collection forms are mailed to NEPEC by program sites. These data are aggregated and reported back to sites on a quarterly basis. Every other year a progress report is written. Well before the report is issued, preliminary tables for the report are distributed to CWT/TR program sites. Program Coordinators review the

tables and have an opportunity to note erroneous data. Data presented in this report have been reviewed by CWT/TR staff at each program and by VA Central Office. Data have been corrected or amended where appropriate.

Figure 1. Steps in the CWT/TR Monitoring Process.



C. Organization of This Report

This report is divided into two sections. The first section contains two chapters. The second chapter examines changes in the program, over-time, from FY 1991 through to FY 2001. In addition, site-specific data on the characteristics of the veterans admitted to the program, veteran participation, veteran satisfaction and, short-term outcomes are presented for fiscal years 2000 and 2001.

The second section of this report contains two appendices. Appendix A describes the measures used in the evaluation and Appendix B contains 44 data tables.

CHAPTER II CLINICAL OPERATION

A. National Performance

Tables 1 - 8 present summary national data on program structure, veteran characteristics, program participation, discharge outcomes and veteran satisfaction by fiscal year. Table 9 reports short-term outcome data on 435 veterans discharged during FY 2000 and FY 2001 and re-interviewed 3 months after discharge. Highlighted below are key findings:

Program Structure

- Currently 15 of the 26 operational programs (57.7%) have a primary mission of treating veterans with substance abuse disorders, 9 of the 26 programs (34.6%) are designed to treat veterans who are homeless and mentally ill, 1 program (3.8%) treats psychiatrically ill veterans with vocational deficits, and while 1 other program site (3.8%) is designed to treat veterans with PTSD. The 26 operational programs and the 8 additional proposed CWT/TR sites are presented in Table 1a and are grouped according to the primary target populations they serve.
- To date, VA has purchased 48 residential properties, has plans to purchase 6 additional community properties, leases 2 properties and uses (or has plans to use) underutilized space at 6 VA medical center facilities (see Table 1b). When renovations are completed on all properties there will be a total of up to 544 beds.
- Table 1c and Table 1d report staffing trends and bed turnover rates from FY 1996 through FY 2001. While the number of beds, the number of discharges per year and the bed turnover rate has increased (23.1%, 40.7% and 14.3% respectively) from FY 1996 to FY 2001, the overall number of FTEE (full time employee equivalent) has dropped by 21.7% during the same time period. More specifically, among the 16 CWT/TR sites that were continuously operational during fiscal years 1996 through 2001, there was a 40% drop in FTEE while the number of discharges and bed turnover rates increased by 27.2% and 31.7% respectively. Thus, today there are fewer clinical staff to treat more veterans.

To allow a clearer comparison of changing staff availability, we calculated clinical staff time availability per patient during fiscal years 1996 and 2001. To determine total clinical staff time, we multiplied the number of FTEE by 40 hours/week and then by 52 weeks/year. This product was subsequently divided by the number of veterans discharged during the fiscal year ((FTEE x 40hrs per wk x 52 wks per yr) / number of veterans discharged during the fiscal year). This calculation revealed that, nationally, in FY 1996 the CWT/TR program provided 328 clinical hours per patient while in FY 2001 it

provided 182.6 hours, a drop of 44.3%. Among the 16 CWT/TR sites continuously operational during fiscal years 1996 through 2001, the drop was more dramatic, 52.8%, from 356.7 available clinical hours per patient treated in FY 1996 to 168.4 hours in FY 2001. Thus, among the continuously operational CWT/TR sites, the average patient in the program was likely to have received ½ as much clinical attention in FY 2001 as compared to FY 1996.

- Cumulative occupancy rates in the CWT/TR program have been progressively dropping over the past three fiscal years (84.9% in FY 1999, 79.2% in FY 2000 and 77.9% in FY 2001) (Table 1e), perhaps reflecting reductions in staffing¹⁰.
- Unlimited expansion authority was granted to the CWT/TR Program through Public Law 105-114 and VA leadership continues to plan to establish 25 – 35 additional beds each year.

Veteran Characteristics

- From the program's inception in September 1990 to the end of FY 2001 there have been 5,159 admissions (Table 10).
- CWT/TR participants have become slightly older over the years from 41 years of age during fiscal years 1991, 1992 and 1993 to 45.6 years of age during FY 2001 (Table 2).
- During FY 2001 47% of veterans were African American, 46.1% were White, 3.5% were Hispanic and 3.5% were Other (Table 2).
- CWT/TR participants are relatively well educated as 93.6% have at least a high school education and 40.3% have at least some college (Table 2).
- The proportion of veterans who were usually employed at admission in full-time competitive jobs has increased by almost 10% since FY 1997 (46% in FY 1997 vs. 55.4% in FY 2001) reflecting a better job market during a healthy US economy (Table 2).
- While only 1.9% of veterans reported to be usually retired or disabled at admission during FY 2001 (see Table 2), 19.4% were currently receiving a VA and/or social security disability benefit (see Table 3) suggesting that a certain subgroup of participants are in transition.

¹⁰ The practice standard set by VA Central Office for average cumulative occupancy rate is 85%

- During FY 2001, 83.3% of veterans reported being homeless at least once in their lifetime, while 57.4% were homeless when last living in the community (Table 3).
- The vast majority of veterans admitted during FY 2001 (96.7%) had a substance abuse disorder (83.3% had an alcohol abuse/dependency disorder and 72.3% had a drug abuse/dependency disorder) (Table 4).
- Veterans receiving treatment in the CWT/TR program today are more impaired psychiatrically. Since the program's inception in FY 1991 the proportion of veterans with a serious mental illness has more than doubled from 20.1% to 41.2% in FY 2001 (Table 4). Similar increases are noted for veterans dually diagnosed with both a substance abuse disorder and a serious mental illness from 19.5% in FY 1991 to 38.2% in FY 2001¹¹.
- CWT/TR participants reported extensive past use of inpatient substance abuse, psychiatric and medical treatment. Among veterans admitted during FY 2001, 77.4% had a hospitalization for alcohol problems, 63.4% for drug problems, 38.9% for psychiatric problems and 68.2% for medical problems (Table 5).
- CWT/TR participants also have extensive histories with the criminal justice system. During FY 2001, three-quarters of veterans had been incarcerated at least once in their lifetime. Furthermore, 22.9% were currently on probation or parole (Table 5).

Program Participation

- From the program's inception in September 1990 to the end of FY 2001 there have been 4,742 discharges (Table 11)¹².
- Average lengths of stay are approximately 5 months and the proportion of veterans who successfully complete the program during FY 2001 is 47.3% (Table 6). The proportion of successful discharges have decreased by 12.1% since FY 1999 when it was reported to be 59.4%
- Currently veterans work an average of 32.8 hours per week and their average weekly earnings are \$207.76 (Table 6).
- On average veterans pay \$210.60 in rent per month, which is approximately one-quarter of their total monthly earnings (Table 6).

¹¹ Serious mental illness is defined as having schizophrenia or other psychotic disorder, an anxiety disorder, PTSD or a mood disorder.

¹² This does not include discharges from readmissions. Since the program's inception in FY 1991, there have been 228 discharges from second and third admissions.

- The proportion of veterans who have arrangements for competitive employment after discharge from the residence has increased from 35.8% in FY 1996 to 43.8% in FY 2001 (Table 6).
- During FY 2001, 72.9% of veterans had arrangements to live in an apartment, room or house at the time of discharge (Table 6).

Veteran Satisfaction

- Compared to other residential treatment programs and work settings, veterans continue to perceive the treatment environments (both the residential and work therapy components) in the CWT/TR Program as very positive (Tables 7 and 8).

Treatment Outcomes

Short-term outcome data for veterans discharged during fiscal years 2000 and 2001 indicate that veterans are substantially better off than they had been at the time of admission to the CWT/TR program (see Table 9). Twenty-two measures were used to assess health status (13 measures), social adjustment (5 measures) and residential status (4 measures). Outcome analyses were conducted by performing paired t-tests to test the significance of change in the 22 outcome measures from admission to the 3-month post-discharge follow-up interview. Clinical improvements were noted in the majority of outcome measures examined - most importantly in:

- alcohol problems (e.g. 68% reduction in the ASI index for alcohol),
- drug problems (76% reduction in the ASI index for drugs),
- psychiatric problems (16% reduction in the ASI index for psychiatric symptoms),
- employment (24-fold increase in days worked in competitive employment),
- income (110% increase in total monthly income),
- housing status (177% increase in days housed, a 74% decrease in days institutionalized and a 41% decrease in days homeless),
- social contacts (25% increase), and
- attendance at AA or NA meetings (13% increase in attendance).

Limitations of outcome findings. Several limitations of the above outcome findings require comment. First, most veterans coming into the CWT/TR program came from acute and intermediate substance abuse treatment programs and we cannot definitively attribute reductions in substance use or psychiatric symptomatology to the CWT/TR program. Rather improvement maybe attributable to a continuum of substance abuse and mental health treatment modalities in which the CWT/TR program is one of several components. Second, since the Implementation and Monitoring Phases of the Evaluation did not employ an experimental design, changes in any of the outcome measures cannot be conclusively attributable to treatment, but might have occurred in the absence of treatment. Third, the attrition at 3 months after discharge was substantial

(only 36.9% of veterans discharged during FY 2000 and 2001 were re-located and re-interviewed 3 months after discharge) and may have biased the outcome findings (post-discharge outcomes of veterans not interviewed are unknown and may be presumed to be poorer). As Table 41b indicates, 3-month follow-up rates were substantially higher among veterans discharged successfully from CWT/TR treatment (45%) as compared to veterans whose discharge status was other than successful (29%). Table 12 shows that while some sites had adequate follow-up rates; the majority of sites did quite poorly. This finding is perhaps a reflection of continued staff reduction. Despite these substantial limitations, the outcomes suggest a positive impact of participation.

B. Site Performance

Table's 10 – 44 report site-specific data for FY 2000, FY 2001 and FY 2000 and 2001 combined. Data are reported on 24 CWT/TR sites that were operational during fiscal years 2000 and 2001 (or portions of those fiscal years). The 17 critical monitors have been identified in these tables by shaded column titles (e.g. see Table 20, the column labeled “Days worked in Competitive Employment Past 30 Days”). Sites whose results are considered outliers are identified with a shaded box. Sites who are one standard deviation in the desirable direction on risk-adjusted critical outcome monitors have a “+” noted to the right of their site value. In calculating statistical norms (average or median of all sites) for critical monitors, data were not included from sites with 10 or fewer veterans.

Table's 43a, 43b, 43c, 43d and 44 provide summaries of the outlier status of each site. A total of 52 outliers out of a total of 366 measurements (14.2%) were identified for the 17 critical monitors across all 24 reporting sites with adequate admission, discharge and post-discharge follow-up data. Measurements were not calculated and reported on those sites that had data on 10 or fewer veterans¹³. Of particular note is the fact that only 8 of the 24 CWT/TR sites had both a sufficient number of post-discharge follow-up data points and an adequate follow-up rate (>50%).

C. Summary

From the program's inception in September 1990 to the end of FY 2001 there have been over 5,400 admissions and nearly 5,000 discharges. The program is reaching its intended target population as virtually every veteran carries a clinical psychiatric diagnosis and 83.3% of veterans reported being homeless at least once in their lifetime. Veterans receiving treatment in the CWT/TR program are more psychiatrically impaired than in years past as 41.2% carry a serious mental illness diagnosis and 38.2% are dually diagnosed with both a serious psychiatric illness and a substance abuse disorder. The CWT/TR program has developed a national network of therapeutic community residences that provide psychosocial rehabilitation services. The work program

¹³ Gainesville did not have enough data points for the 5 critical monitors derived from discharge data, and the 6 critical monitors addressing risk-adjusted outcomes. Boston Women, Lyons, Atlanta, Tomah and Kansas City did not have enough data points for the 6 critical monitors addressing risk-adjusted outcomes. Milwaukee did not have enough data points for any of the 17 critical monitors.

continues to be a supportive, low-pressured work setting that is task-oriented. Veterans earn, on average, \$207.76 per week - more than enough to cover the weekly rent of \$49.14. Mean length of stay is approximately 5 months and 47.3% of veterans successfully completed the program in FY 2001. Outcome data indicate that veterans are substantially better off 3 months after discharge from the program. Clinical improvement was noted in virtually all outcome measures - most importantly in substance abuse, psychiatric problems, employment, income, and housing status as well as social contacts. Limitations of the outcome findings, however, do require comment as only 36.9% of veterans discharged during FY 2000 and FY 2001 were re-located and re-interviewed 3 months after discharge. Post discharge outcomes of veterans not interviewed are unknown and may be presumed to be poorer.

Nationally, the CWT/TR program has experienced a 23% increase in bed capacity and a 40.7% increase in the number of veterans treated during the past 5 years. These increases exist despite the fact that there has been a 21.7% decrease in clinical staff during the same time period. More specifically, among the 16 CWT/TR sites that were continuously operational during fiscal years 1996 through 2001, there was a 40% drop in FTEE while the number of veterans discharged and the bed turnover rate increased by 27.2% and 31.7% respectively. These reductions in staff may have contributed to the 78% occupancy rate in FY 2001 and the current poor 3-month post-discharge follow-up rates.

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Appendices

- A. Definition of Measures
- B. Site-Specific Tables

Appendix A.

Description of Measures

Health Status Measures

Craving scale measures the degree of craving or use of alcohol and/or drugs in 9 situations.

Serious mental illness is defined as having at least one of the following clinical psychiatric diagnoses: PTSD, non-PTSD anxiety disorder, affective disorder, bipolar disorder, schizophrenia or other psychotic disorder.

Dually diagnosed is defined as having a substance abuse/dependency disorder and a serious mental illness.

Social Adjustment Measures

Total Income is the sum of CWT earnings, competitive employment earnings and all other sources of income including VA and non-VA disability income, workman's compensation, unemployment insurance and welfare payments.

Social network scale is the number of people in nine categories with whom the veteran felt close.

Social contact scale is a weighted sum that measures the frequency with which the veteran had face-to-face contact with the people in his/her social network.

Residential Measures

Housing index is a weighted sum; the number of nights housed is multiplied by 2, the number of nights institutionalized is multiplied by 1, and the number of nights homeless is multiplied by 0.

Veteran Satisfaction Measures

COPES index is the mean of 9 of the 10 COPES subscales. The anger and aggression subscale has been omitted.

WES index is the mean of 9 of the 10 WES subscales. The work pressure subscale has been omitted.

Appendix B

Tables

Table 1a. CWT/TR Sites by VISN and by Target Population.

	TARGET POPULATIONS							
	Severe Substance Abuse	# Beds	Homeless Mentally Ill	# Beds	Post Traumatic Stress Disorder	# Beds	General CWT/TR	# Beds
VISN 1	Boston, MA††	20	Bedford, MA	42	Boston, MA††	8		
	Northampton, MA	16			<i>West Haven, CT</i> †	8-12		
VISN 2			Albany, NY	11				
VISN 3			Lyons, NJ	12				
VISN 4	Pittsburgh, PA	12	<i>Bronx, NY</i> †	8-12				
			Lebanon, PA	20				
VISN 5							<i>Martinsburg, WV</i> †	8-12
VISN 6	Hampton, VA	21					<i>Perry Point, MD</i> †	25
VISN 7			Atlanta, GA	12			<i>Birmingham, AL</i> †	8-12
VISN 8	Gainesville, FL	7						
VISN 10	Cleveland, OH	25						
VISN 11	Battle Creek, MI	9						
	Danville, IL†††	6						
VISN 12	North Chicago, IL	22					Tomah, WI	10
			Milwaukee, WI	10				
VISN 13	Fort Meade, SD	8			<i>Hot Springs, SD</i> †	6-8		
VISN 15	Kansas City, MO	30						
	Topeka, KS	22						
VISN 16	Little Rock, AR	25	Oklahoma City, OK	20			<i>Biloxi, MS</i> †	8-12
VISN 17			Dallas, TX	20				
VISN 20	American Lake, WA	24	<i>San Antonio, TX</i> †	6-8				
VISN 21	Palo Alto, CA	10	San Francisco, CA	11				

† Sites that are italicized are new sites that are not yet operational.

†† Boston, MA has two CWT/TR programs each targeting a different veteran population. The first program, funded in 1990, targets veterans with substance abuse problems. The second program, funded in 1995 targets women veterans with PTSD.

††† Danville became operational in FY 2002 and thus will not be represented in the data tables for FY00 and FY01.

Table 1b. Residences and Bed Capacity in the CWT/TR Program.

VISN	Site	Number of Houses Purchased	Number of Properties Leased	Use of Underutilized Space on VA Grounds	Number of Beds Currently Operational	Number of Houses Planned for Purchase	Number of Beds Planned/in Renovation
1	Bedford, MA	1			42		
1	Boston, MA	2			20		
1	Boston (Women), MA	1			8		
1	Northampton, MA	1			16		
1	West Haven, CT					1	8 - 12
2	Albany, NY	3			11		
3	Bronx					1	8 - 12
3	Lyons, NJ	1			12		
4	Lebanon, PA	1		1 former director's residence	20		
4	Pittsburgh, PA	2			12		
5	Martinsburg, WV					1	8 - 12
5	Perry Point, MD			5 former staff residences planned			25
6	Hampton, VA	4			21		8 - 12
7	Atlanta, GA	2			12		
7	Birmingham, AL	1					8 - 12
8	Gainesville, FL		2		7		
10	Cleveland, OH	1			25		
11	Battle Creek, MI	2			9		
11	Danville, IL†			1 former staff residence	6		
12	Milwaukee, WI			1 former staff quarters	10		
12	North Chicago, IL	4			22		
12	Tomah, WI			1 former VA ward	10		
13	Fort Meade, SD	2			8		
13	Hot Springs					1	6 - 8
15	Kansas City, KS	1			30		
15	Topeka, KS	2			22		
16	Biloxi, MS					1	8 - 12
16	Little Rock, AR	3		1 former VA ward	25		
16	Oklahoma City, OK	1			20		
17	Dallas, TX	4			20		
20	San Antonio, TX					1	8 - 12
20	American Lake, WA	5			24		
21	Palo Alto	2			10		
21	San Francisco, CA	2			11		
Program Total		48	2	5 (and 5 planned)	433	6	81 - 111

† Danville became operational in November 2001 (FY02).

Table 1c. Staffing Trends in the CWT/TR Program by Site and by Fiscal Year †

VISN	Site	FTEE††							Number of Beds ††, †††							Staff-to-Bed-Ratio						
		FY96	FY97	FY98	FY99	FY00	FY01	%change FY96 to FY01	FY96	FY97	FY98	FY99	FY00	FY01	%change FY96 to FY01	FY96	FY97	FY98	FY99	FY00	FY01	%change FY96 to FY01
1	Bedford, MA	4.40	4.40	4.65	4.45	5.50	4.25	-3.4%	50	50	42	42	42	42	-16.0%	0.09	0.09	0.11	0.11	0.13	0.10	15.0%
1	Boston Women					1.50	1.50						8	8						0.19	0.19	
1	Boston, MA	5.30	4.67	4.59	4.10	3.50	3.50	-34.0%	20		20	20	20	20	0.0%	0.27	0.23	0.23	0.21	0.18	0.18	-34.0%
1	Northampton, MA	2.00	2.00	2.50	1.45	1.65	1.48	-26.0%	16	16	16	16	16	16	0.0%	0.13	0.13	0.16	0.09	0.10	0.09	-26.0%
2	Albany, NY	1.80	1.40	1.67	2.10	1.72	1.92	6.7%	11	11	14	14	14	11	0.0%	0.16	0.13	0.12	0.15	0.12	0.17	6.7%
3	Lyons, NJ				0.10	2.00	1.80					12	12	12					0.01	0.17	0.15	
4	Lebanon, PA	2.20	1.30	2.00	0.70	1.55	0.80	-63.6%	10	10	10	10	20	20	100.0%	0.22	0.13	0.20	0.07	0.08	0.04	-81.8%
4	Pittsburgh, PA	8.20	4.00	2.60	2.15	2.05	2.05	-75.0%	12	12	12	12	12	12	0.0%	0.68	0.33	0.22	0.18	0.17	0.17	-75.0%
6	Hampton, VA	4.30	4.30	3.50	3.40	3.30	3.30	-23.3%	26	26	26	26	21	21	-19.2%	0.17	0.17	0.13	0.13	0.16	0.16	-5.0%
7	Atlanta, GA	1.60	1.50	1.90	1.35	2.65	1.93	20.6%	6	6	12	12	12	12	100.0%	0.27	0.25	0.16	0.11	0.22	0.16	-39.7%
8	Gainesville, FL						1.00							7							0.14	
10	Cleveland, OH		4.00	4.00	4.00	4.00	3.00			20	25	25	25	25			0.20	0.16	0.16	0.16	0.12	
11	Battle Creek	2.30	2.50	3.58	1.20	1.70	1.85	-19.6%	12	17	17	9	9	9	-25.0%	0.19	0.15	0.21	0.13	0.19	0.21	7.2%
12	Milwaukee, WI						1.80							10							0.18	
12	North Chicago, IL	6.90	7.50	3.00	2.00	3.00	4.05	-41.3%	22	22	20	20	20	22	0.0%	0.31	0.34	0.15	0.10	0.15	0.18	-41.3%
12	Tomah, WI					2.00	1.50						10	10						0.20	0.15	
13	Fort Meade, SD	2.40	4.08	3.24	2.49	2.00	0.85	-64.6%	10	10	10	10	10	8	-20.0%	0.24	0.41	0.32	0.25	0.20	0.11	-55.7%
14	Knoxville, IA	3.50	1.53		program closed				9	9		program closed				0.39	0.17		program closed			
15	Kansas City, MO	7.00	5.43	4.54	2.65	2.65	1.65	-76.4%	38	30	30	30	30	30	-21.1%	0.18	0.18	0.15	0.09	0.09	0.06	-70.1%
15	Topeka, KS †																					
16	Little Rock, AR	5.50	4.00	4.00	3.40	3.43	3.44	-37.5%	25	25	25	25	25	25	0.0%	0.22	0.16	0.16	0.14	0.14	0.14	-37.5%
16	Oklahoma City, OK††††	3.50	2.85	6.55	2.85	2.70	2.70	-22.9%	27	25	20	20	20	20	-25.9%	0.13	0.11	0.33	0.14	0.14	0.14	4.1%
17	Dallas, TX	2.80	2.55	2.25	2.35	2.98	2.98	6.4%	20	20	20	20	20	20	0.0%	0.14	0.13	0.11	0.12	0.15	0.15	6.4%
20	American Lake, WA			4.31	4.85	4.25	4.25				24	24	24	24				0.18	0.20	0.18	0.18	
21	Palo Alto, CA	4.00	1.05	1.50	0.90	2.50	1.75	-56.3%	10	10	10	10	10	10	0.0%	0.40	0.11	0.15	0.09	0.25	0.18	-56.3%
21	San Francisco, CA	2.00	2.50	1.17	0.98	1.53	1.25	-37.5%	5	11	11	11	11	11	120.0%	0.40	0.23	0.11	0.09	0.14	0.11	-71.6%
National Total		69.70	61.56	61.55	47.47	58.16	54.60	-21.7%	329	350	364	368	391	405	23.1%	0.21	0.18	0.17	0.13	0.15	0.13	-36.4%
Sites Operational FY96-FY01		66.20	56.03	53.24	38.52	44.41	39.75	-40.0%	320	321	315	307	312	309	-3.4%	0.21	0.17	0.17	0.13	0.14	0.13	-37.8%

† Data on Topeka is excluded from this table because their CWT/TR program is not classified as a PR RTP.

†† Data on FTEE and number of beds are derived from the Annual Summary Results of the Psychosocial Residential Rehabilitation Program (see references).

††† Data on number of beds reflect the number of operational beds at the end of each fiscal year.

†††† FTEE for Oklahoma City were erroneously reported as 7.25 in the FY 2000 Summary Results of the PR RTP Program.

Table 1d. Trends in Bed Turnover rate in the CWT/TR Program by Site and by Fiscal Year †.

VISN	Site	Number of Beds††							Number of Discharges†††							Turnover Rate (discharges per bed)						
		FY96	FY97	FY98	FY99	FY00	FY01	%change	FY96	FY97	FY98	FY99	FY00	FY01	%change	FY96	FY97	FY98	FY99	FY00	FY01	%change
1	Bedford, MA	50	50	42	42	42	42	-16.0%	39	74	100	110	100	89	128.2%	0.78	1.48	2.38	2.62	2.38	2.12	171.7%
1	Boston Women					8	8						4	10					0.50	1.25		
1	Boston, MA	20	20	20	20	20	20	0.0%	30	28	29	21	24	20	-33.3%	1.50	1.40	1.45	1.05	1.20	1.00	-33.3%
1	Northampton, MA	16	16	16	16	16	16	0.0%	24	19	29	23	29	26	8.3%	1.50	1.19	1.81	1.44	1.81	1.63	8.3%
2	Albany, NY	11	11	14	14	14	11	0.0%	17	13	16	28	25	25	47.1%	1.55	1.18	1.14	2.00	1.79	2.27	47.1%
3	Lyons, NJ				12	12	12					1	12	9					0.08	1.00	0.75	
4	Lebanon, PA	10	10	10	10	20	20	100.0%	16	18	23	18	20	35	118.8%	1.60	1.80	2.30	1.80	1.00	1.75	9.4%
4	Pittsburgh, PA	12	12	12	12	12	12	0.0%	21	21	20	34	17	24	14.3%	1.75	1.75	1.67	2.83	1.42	2.00	14.3%
6	Hampton, VA	26	26	26	26	21	21	-19.2%	34	56	52	55	37	35	2.9%	1.31	2.15	2.00	2.12	1.76	1.67	27.5%
7	Atlanta, GA	6	6	12	12	12	12	100.0%	3	4	8	11	14	14	366.7%	0.50	0.67	0.67	0.92	1.17	1.17	133.3%
8	Gainesville, FL						7							9						1.29		
10	Cleveland, OH		20	25	25	25	25			25	57	49	55	48			1.25	2.28	1.96	2.20	1.92	
11	Battle Creek, MI	12	17	17	9	9	9	-25.0%	31	31	38	30	19	14	-54.8%	2.58	1.82	2.24	3.33	2.11	1.56	-39.8%
12	Milwaukee, WI						10							1						0.10		
12	North Chicago, IL	22	22	20	20	20	22	0.0%	30	31	34	35	32	33	10.0%	1.36	1.41	1.70	1.75	1.60	1.50	10.0%
12	Tomah, WI					10	10						14	25					1.40	2.50		
13	Fort Meade, SD	10	10	10	10	10	8	-20.0%	11	19	14	11	12	16	45.5%	1.10	1.90	1.40	1.10	1.20	2.00	81.8%
14	Knoxville, IA	9	9		program closed				21	13		program closed				2.33	1.44					
15	Kansas City, MO	38	30	30	30	30	30	-21.1%	41	50	51	29	25	14	-65.9%	1.08	1.67	1.70	0.97	0.83	0.47	-56.7%
15	Topeka, KS †								41	43	18	26	26	20	-51.2%							
16	Little Rock, AR	25	25	25	25	25	25	0.0%	25	45	50	46	41	48	92.0%	1.00	1.80	2.00	1.84	1.64	1.92	92.0%
16	Oklahoma City, OK	27	25	20	20	20	20	-25.9%	30	22	23	28	24	38	26.7%	1.11	0.88	1.15	1.40	1.20	1.90	71.0%
17	Dallas, TX	20	20	20	20	20	20	0.0%	23	29	17	25	22	35	52.2%	1.15	1.45	0.85	1.25	1.10	1.75	52.2%
20	American Lake, WA				24	24	24		35	28	9	18	29	31	-11.4%			0.38	0.75	1.21	1.29	
21	Palo Alto, CA	10	10	10	10	10	10	0.0%	9	10	6	10	11	16	77.8%	0.90	1.00	0.60	1.00	1.10	1.60	77.8%
21	San Francisco, CA	5	11	11	11	11	11	120.0%	2	14	16	17	25	9	350.0%	0.40	1.27	1.45	1.55	2.27	0.82	104.5%
National Total		329	350	364	368	391	405	23.1%	442	549	592	599	592	622	40.7%	1.34	1.57	1.63	1.63	1.51	1.54	14.3%
Sites Operational FY96-FY01		320	321	315	307	312	309	-3.4%	386	484	526	531	477	491	27.2%	1.21	1.51	1.67	1.73	1.53	1.59	31.7%

† Data on the Topeka CWT/TR program is missing from this table because it is not classified as a PRTP program.

†† Data on the number of beds are derived from the Annual Summary Results of the Psychosocial Residential Rehabilitation Program and reflect the number of beds at the end of the fiscal year

††† Data on the number of discharges are derived from the CWT/TR monitoring system and reflect ALL discharges, including those discharges on veterans that were readmitted a second or third time.

Table 1e. Cumulative Occupancy Rates in the CWT/TR Program by Site for FY00 and FY01.†

VISN	Site	Number of Operating Beds in FY2001	Cummulative Occupancy Rate FY 1999	Cummulative Occupancy Rate FY 2000	Cummulative Occupancy Rate FY 2001
1	Bedford, MA	42	107.6%	92.1%	90.2%
1	Boston, MA	20	86.9%	84.5%	81.0%
1	Boston, MA (women)	8		19.8%	53.3%
1	Northampton, MA	16	89.8%	77.5%	79.2%
2	Albany, NY	11	110.0%	94.5%	86.3%
3	Lyons, NJ	12	91.7%	67.9%	93.4%
4	Lebanon, PA	20	91.1%	93.2%	79.5%
4	Pittsburgh, PA	12	83.0%	90.0%	98.2%
6	Hampton, VA	21	76.5%	65.7%	65.2%
7	Atlanta, GA	12	95.8%	80.8%	75.0%
8	Gainesville, FL ††	7			44.9%
10	Cleveland, OH	25	99.9%	96.0%	76.6%
11	Battle Creek, MI	9	86.6%	92.1%	87.5%
12	North Chicago, IL	22	77.0%	74.8%	63.7%
12	Tomah, WI	10		68.1%	82.3%
12	Milwaukee, WI ††	10			29.4%
13	Fort Meade, SD	8	75.3%	82.5%	63.5%
15	Kansas City, MO	30	74.6%	74.7%	70.2%
15	Topeka, KS †††	22			
16	Little Rock, AR	25	82.6%	73.2%	77.0%
16	Oklahoma City, OK	20	71.8%	45.7%	60.0%
17	Dallas, TX	20	69.0%	75.5%	84.0%
20	American Lake, WA	24	79.3%	72.5%	78.0%
21	Palo Alto, CA	10	68.3%	96.0%	104.0%
21	San Francisco, CA	11	81.5%	67.2%	66.2%
Program Total		427	84.9%	79.2%	77.9%
Site Average		17	84.9%	76.6%	74.5%
Site S.D.		8	11.6%	17.4%	16.6%

† Data on cumulative occupancy rates are derived from Gains and Losses (G & L) sheets submitted to Jamie Ploppert, Psychosocial Rehabilitation Services, VAHQ Mental Health.

†† Gainesville and Milwaukee did not become operational until FY 2001.

††† Data on Topeka is excluded from this table because their CWT/TR program is not classified as a PR RTP and thus information on the G&L sheet is not available on cumulative occupancy rates.

Table 2. Veteran Admission Characteristics by Fiscal Year.

VETERAN CHARACTERISTICS	FY91 n=149	FY92 n=274	FY93 n=326	FY94 n=365	FY95 n=421	FY96 n=541	FY97 n=607	FY98 n=648	FY99 n=580	FY00 n=610	FY01 n=638
SOCIODEMOGRAPHIC											
Age (years)											
mean	41.1	40.9	41.1	40.2	40.6	43.2	43.4	43.9	44.5	45.2	45.6
S.D.	7.4	7.0	7.0	6.9	6.7	7.2	6.9	6.7	6.8	6.5	6.7
Gender											
Males	99.3%	98.5%	96.3%	97.3%	96.9%	98.2%	97.0%	97.5%	96.2%	94.8%	95.1%
Females	0.7%	1.5%	3.7%	2.7%	3.1%	1.9%	3.0%	2.5%	3.8%	5.3%	4.9%
Ethnicity											
White	56.4%	49.5%	54.9%	49.3%	43.9%	47.9%	45.5%	45.5%	48.5%	46.5%	46.1%
African American	40.3%	45.4%	39.6%	46.9%	50.1%	47.0%	48.8%	49.4%	46.6%	47.9%	47.0%
Hispanic	2.0%	1.5%	2.5%	2.2%	2.9%	2.2%	2.2%	3.4%	3.5%	2.3%	3.5%
Other	1.3%	3.7%	3.1%	1.6%	3.1%	3.0%	3.5%	1.7%	1.4%	3.3%	3.5%
Marital status											
married	3.4%	3.3%	4.3%	3.3%	3.6%	2.8%	3.0%	2.2%	4.9%	3.2%	3.5%
separated/widowed/divorced	70.5%	63.9%	68.1%	69.2%	63.7%	71.8%	66.7%	66.7%	63.1%	66.3%	65.9%
never married	26.2%	32.9%	27.6%	27.5%	32.8%	25.4%	30.4%	31.1%	32.0%	30.5%	30.6%
Education											
< 12 years	10.7%	12.8%	8.0%	12.3%	10.9%	11.7%	7.3%	8.6%	9.5%	6.7%	6.4%
12 years	53.0%	48.5%	54.0%	50.4%	51.3%	49.4%	52.4%	51.4%	51.2%	49.8%	53.3%
> 12 years	36.2%	38.7%	38.0%	37.3%	37.8%	39.0%	40.4%	40.0%	39.3%	43.4%	40.3%
MILITARY SERVICE HISTORY											
Service Era											
Korean era	6.7%	2.2%	3.1%	0.9%	1.2%	0.6%	0.2%	0.3%	0.2%	0.0%	0.0%
between Korean and Vietnam eras	6.0%	8.5%	3.7%	4.3%	2.4%	6.7%	6.3%	5.1%	4.3%	2.5%	3.3%
Vietnam era	66.4%	61.0%	63.9%	57.1%	47.8%	52.6%	49.6%	47.1%	45.0%	49.8%	43.5%
post Vietnam era	20.8%	28.3%	29.3%	35.2%	46.1%	36.9%	40.5%	41.5%	44.8%	43.4%	46.2%
Persian Gulf era	0.0%	0.0%	0.0%	2.6%	2.4%	3.0%	3.3%	5.9%	5.7%	4.3%	7.1%
other	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%	0.3%	0.2%	0.0%	0.0%	0.0%
EMPLOYMENT HISTORY											
Mean days worked in competitive employment past 30 days	2.60	4.07	1.90	2.10	0.72	0.60	0.57	0.43	0.29	0.34	0.60
Usual employment pattern past three years											
full-time regular	59.7%	56.2%	56.4%	58.2%	55.3%	51.9%	46.0%	49.1%	47.4%	53.9%	55.4%
part-time	21.5%	23.0%	17.2%	21.2%	23.8%	28.3%	27.7%	29.0%	34.1%	28.2%	28.7%
retired/disabled	0.7%	0.4%	1.5%	0.6%	0.7%	0.9%	2.2%	1.9%	1.4%	1.5%	1.9%
unemployed	16.1%	17.2%	22.4%	17.3%	16.9%	15.7%	21.3%	17.4%	12.3%	13.6%	9.7%
controlled environment	1.3%	2.6%	2.2%	1.7%	3.3%	2.4%	2.6%	2.5%	4.5%	2.6%	3.9%
other	0.7%	0.7%	0.3%	1.1%	0.0%	0.7%	0.2%	0.2%	0.4%	0.4%	0.4%

Table 3. Veteran Admission Characteristics by Fiscal Year.

VETERAN CHARACTERISTICS	FY91 n=149	FY92 n=274	FY93 n=326	FY94 n=365	FY95 n=421	FY96 n=541	FY97 n=607	FY98 n=648	FY99 n=580	FY00 n=610	FY01 n=638
Usual occupation past three years											
higher executive, major professional	0.7%	0.7%	0.0%	0.3%	0.7%	0.6%	1.0%	1.1%	0.4%	0.7%	0.8%
business manager, lesser professional	0.0%	0.4%	2.5%	0.6%	1.0%	2.2%	2.2%	2.2%	1.6%	3.5%	1.9%
administrative personnel	4.7%	3.7%	2.8%	4.4%	3.3%	3.7%	3.0%	5.1%	3.5%	5.6%	4.0%
clerical, sales, technician	18.1%	14.6%	18.7%	15.6%	17.9%	20.6%	21.8%	21.0%	18.8%	16.4%	19.6%
skilled manual labor	23.5%	15.0%	22.4%	21.6%	26.9%	19.3%	18.3%	21.8%	25.9%	24.8%	21.8%
semi-skilled labor, machine operator	20.1%	25.6%	30.7%	28.5%	27.6%	32.7%	34.7%	31.9%	31.3%	32.2%	32.8%
unskilled labor/unemployed	32.9%	40.2%	23.0%	29.0%	22.6%	20.8%	19.1%	17.0%	18.8%	16.9%	19.2%
INCOME AND BENEFIT HISTORY											
Income history											
mean earnings in competitive employment past 30 days	\$70.69	\$71.58	\$58.84	\$65.15	\$23.02	\$17.25	\$17.22	\$21.90	\$12.28	\$17.24	\$24.80
total income all sources past 30 days†	\$274.29	\$310.12	\$295.15	\$274.04	\$315.59	\$317.54	\$414.10	\$454.95	\$449.36	\$495.74	\$516.11
Benefit history											
receives any VA benefit	18.8%	17.5%	17.5%	16.2%	10.2%	12.9%	12.4%	12.0%	13.5%	15.4%	16.0%
receives any VA or NonVA public disability	22.2%	21.5%	20.3%	17.5%	11.9%	17.0%	15.3%	15.0%	16.7%	19.3%	19.4%
RESIDENTIAL HISTORY											
Housing history past 3 months											
days housed	33.4	30.4	32.8	33.7	29.6	30.5	29.5	27.2	25.8	27.9	27.1
days institutionalized	47.9	52.0	46.1	44.0	45.4	46.7	51.7	53.7	56.0	53.4	54.9
days homeless	6.7	5.1	7.8	10.0	12.3	11.5	8.3	9.2	8.2	9.0	8.0
housing index†	114.7	112.8	111.7	113.8	113.8	118.3	119.1	117.1	115.6	118.3	117.0
Ever homeless in lifetime	67.8%	73.7%	74.9%	74.0%	78.4%	81.7%	78.4%	85.8%	84.8%	83.6%	83.3%
Homeless when last living in the community	45.6%	37.2%	42.9%	48.8%	53.4%	54.5%	48.9%	60.2%	64.3%	56.9%	57.4%
Length of time homeless when last living in the community											
not homeless	54.4%	62.8%	57.1%	51.2%	46.5%	45.3%	51.0%	39.8%	35.7%	43.1%	42.6%
<1 month	11.4%	14.2%	10.7%	12.1%	13.1%	12.4%	16.5%	15.3%	17.2%	14.4%	13.8%
1-5 months	20.8%	16.1%	16.9%	20.3%	18.9%	18.1%	18.3%	20.8%	24.3%	20.5%	22.3%
6-11 months	4.0%	2.2%	7.1%	7.4%	10.0%	9.1%	4.1%	9.1%	8.8%	8.2%	9.4%
12-23 months	2.0%	2.2%	5.5%	3.3%	2.9%	5.9%	2.5%	6.5%	5.9%	4.9%	5.6%
>23 months	7.4%	2.6%	2.8%	5.8%	8.6%	8.9%	7.6%	8.5%	7.6%	8.4%	6.1%
MENTAL HEALTH STATUS											
Substance abuse symptomatology											
ASI index for alcohol problems†, ††	0.34	0.33	0.36	0.31	0.27	0.24	0.25	0.25	0.25	0.25	0.26
ASI index for drug problems†, ††	0.10	0.14	0.15	0.18	0.17	0.16	0.16	0.15	0.17	0.16	0.16
Craving scale for alcohol and/or drugs†	2.36	2.29	2.40	2.26	2.28	2.21	2.10	2.07	2.16	2.10	2.16

† see Appendix A for definition of measure.

†† Scores measure the severity of substance abuse symptomatology at the beginning of the veteran's current episode of continuous treatment which is not necessarily at admission to the CWT/TR program.

Table 4. Veteran Admission Characteristics by Fiscal Year.

VETERAN CHARACTERISTICS	FY91 n=149	FY92 n=274	FY93 n=326	FY94 n=365	FY95 n=421	FY96 n=541	FY97 n=607	FY98 n=648	FY99 n=580	FY00 n=610	FY01 n=638
Self-reported substance use history											
Days since last used substances among veterans with a drug and/or alcohol abuse/dependency diagnosis†††	156.9	187.7	158.0	140.8	156.9	153.3	157.6	225.8	222.7	238.3	241.6
Usual ounces of alcohol drunk in a day††	19.3	16.1	19.1	15.1	12.9	12.8	13.9	14.5	14.0	12.9	13.0
Most ounces of alcohol drunk in a day††	29.7	27.8	29.9	24.4	21.4	21.0	22.2	23.4	22.9	20.4	21.6
Used alcohol at least once last 30 days in community	73.8%	73.7%	77.0%	72.1%	63.0%	66.5%	71.2%	75.2%	74.0%	71.8%	68.2%
Used drugs at least once last 30 days in community	34.9%	48.5%	45.4%	54.5%	52.6%	51.5%	55.1%	57.4%	61.2%	60.0%	57.9%
Used alcohol and/or drugs last 30 days in community	77.2%	80.3%	82.2%	79.7%	74.4%	77.1%	80.8%	86.4%	86.4%	85.2%	81.5%
Years of alcohol abuse	14.6	14.4	14.2	12.6	14.1	16.0	16.3	17.7	17.5	17.9	18.0
Longest period of sobriety (years)	1.2	1.4	1.5	1.4	1.5	1.6	1.8	1.8	1.8	2.1	2.1
Veterans' perception of:											
a current alcohol problem	76.5%	65.7%	70.3%	67.4%	66.0%	63.2%	65.7%	64.9%	61.3%	62.0%	62.0%
a current drug problem	36.3%	44.9%	44.5%	53.2%	55.8%	56.8%	52.8%	48.4%	53.5%	51.6%	51.2%
Psychiatric symptomatology											
ASI index for psychiatric problems	0.16	0.17	0.20	0.23	0.23	0.25	0.21	0.20	0.20	0.23	0.21
Suicide attempt in lifetime	24.2%	21.5%	23.6%	28.5%	28.3%	26.6%	28.4%	25.5%	28.4%	32.4%	28.3%
Clinical Psychiatric Diagnoses											
Alcohol abuse/dependency	89.3%	84.7%	84.4%	81.4%	85.0%	82.4%	83.5%	87.5%	85.8%	83.4%	83.3%
Drug abuse/dependency	45.6%	59.1%	59.2%	67.7%	72.7%	70.6%	68.3%	70.1%	69.9%	73.2%	72.3%
Personality disorder	9.4%	7.7%	6.4%	14.3%	9.7%	14.6%	13.3%	13.0%	16.4%	14.1%	13.5%
PTSD from combat	12.1%	8.4%	8.6%	6.0%	6.2%	8.0%	9.8%	11.1%	11.2%	14.0%	11.4%
Affective disorder	6.7%	9.5%	6.1%	6.0%	8.6%	17.0%	14.9%	19.8%	21.5%	22.1%	23.7%
Adjustment disorder	2.7%	3.7%	2.5%	6.0%	3.8%	3.0%	2.2%	4.0%	2.9%	2.5%	2.4%
Non-PTSD anxiety disorder	0.7%	3.7%	3.1%	4.4%	2.4%	4.8%	3.8%	5.3%	7.9%	7.4%	8.1%
Bipolar disorder	2.0%	1.5%	4.6%	2.7%	2.1%	4.6%	4.3%	5.9%	5.4%	6.9%	8.0%
Schizophrenia	0.7%	1.5%	0.9%	0.3%	1.9%	2.0%	2.2%	1.7%	2.4%	1.8%	1.3%
Other psychotic disorder	0.0%	0.7%	0.3%	0.6%	1.2%	1.3%	1.7%	0.8%	0.5%	2.2%	1.7%
Summary of clinical psychiatric disorders											
Any mental health disorder	100.0%	100.0%	99.7%	99.5%	99.3%	99.5%	99.8%	99.9%	99.8%	100.0%	99.5%
Any substance abuse/dependency disorder	98.0%	97.8%	98.2%	94.5%	97.2%	97.0%	98.4%	98.3%	99.0%	96.6%	96.7%
Serious mental illness †	20.1%	21.9%	20.3%	17.3%	20.0%	29.4%	29.4%	34.0%	35.5%	39.7%	41.2%
Dually diagnosed †	19.5%	20.1%	19.0%	15.1%	18.1%	27.4%	28.0%	32.6%	34.7%	36.4%	38.2%

† see Appendix A for definition of measure.

†† Scores measure the severity of substance abuse symptomatology at the beginning of the veteran's current episode of continuous treatment which is not necessarily at admission to the CWT/TR program.

††† A number of sites admit veterans with substance abuse problems directly from prison which explains some of the increase in the number of days since last used alcohol and/or drugs.

Table 5. Veteran Admission Characteristics by Fiscal Year.

VETERAN CHARACTERISTICS	FY91 n=149	FY92 n=274	FY93 n=326	FY94 n=365	FY95 n=421	FY96 n=541	FY97 n=607	FY98 n=648	FY99 n=580	FY00 n=610	FY01 n=638
HEALTH CARE UTILIZATION											
Lifetime hospitalization history (self-reported)											
for alcohol problems	85.9%	71.9%	75.2%	66.0%	71.3%	73.2%	75.6%	79.2%	85.2%	76.7%	77.4%
for drug problems	37.6%	50.0%	49.4%	60.0%	61.8%	60.1%	65.1%	62.7%	66.3%	65.9%	63.4%
for emotional problems	31.5%	36.1%	29.8%	32.3%	29.7%	31.1%	35.6%	36.3%	35.0%	36.9%	38.9%
for medical problems	30.1%	33.5%	28.0%	34.4%	47.5%	57.4%	64.8%	68.1%	65.9%	67.7%	68.2%
Outpatient treatment past 3 months (self-reported)											
substance abuse visits (VA and non-VA)	3.8	4.4	4.6	3.4	3.0	2.8	2.7	3.0	3.2	3.2	4.7
psychiatric visits (VA and non-VA)	0.4	1.0	1.1	0.9	1.3	0.9	1.5	1.3	1.8	1.9	2.4
medical visits (VA and non-VA)	0.7	1.0	1.0	0.9	1.0	0.9	1.0	0.9	1.1	1.1	1.3
VA visits	4.0	5.7	6.3	4.7	4.6	3.9	4.3	3.8	5.1	5.6	7.5
non-VA visits	1.0	0.6	0.4	0.4	0.8	0.7	0.9	1.4	1.0	0.6	0.9
VA and non-VA visits	4.9	6.3	6.8	5.1	5.4	4.5	5.2	5.2	6.1	6.2	8.4
AA/NA meetings attended	10.4	15.4	16.0	12.2	16.8	15.4	18.5	17.7	18.8	18.3	19.3
SOCIAL ADJUSTMENT											
Social network scale†	10.3	10.2	10.8	11.5	12.0	11.8	12.2	11.3	11.5	11.7	12.0
Social contact scale†	12.4	11.2	12.2	12.3	12.6	12.4	12.6	11.9	12.0	12.5	12.3
LEGAL STATUS											
Currently on probation or parole	8.1%	15.0%	18.4%	16.2%	21.9%	18.0%	20.0%	19.1%	22.2%	21.8%	22.9%
Ever incarcerated in lifetime	77.4%	72.3%	75.2%	75.6%	75.1%	71.4%	77.3%	75.8%	76.9%	80.7%	74.5%

† See Appendix A for definition of measure.

Table 6. Program Participation by Fiscal Year.

Discharge Status	FY91 n=79	FY92 n=196	FY93 n=295	FY94 n=349	FY95 n=409	FY96 n=483	FY97 n=572	FY98 n=576	FY99 n=591	FY00 n=585	FY01 n=594†
Length of Stay (days)											
Mean	83.9	148.8	178.0	184.2	176.3	168.5	174.6	165.5	176.0	160.8	157.7
S.D.	54.3	112.2	152.3	151.5	151.9	145.2	128.9	121.8	130.5	129.6	123.0
Program Participation											
Average hours worked per week	30.2	31.9	31.5	32.1	32.6	32.6	32.83	33.04	33.32	31.92	32.76
Average earnings per week	\$120.33	\$148.12	\$156.66	\$158.90	\$165.69	\$170.52	\$181.58	\$196.00	\$204.33	\$198.31	\$207.76
Average rent paid per month (30 day)††	n.a	\$130.50	\$147.00	\$161.40	\$175.80	\$184.80	\$186.00	\$199.20	\$196.20	\$202.80	\$210.60
Average # of toxicology screens per week	0.69	0.93	0.80	0.80	0.96	1.07	1.19	1.26	1.26	1.40	1.47
Average # AA/NA mtgs attended per week	1.40	1.83	1.85	2.22	2.17	2.54	2.35	2.45	2.59	2.59	2.63
Mode of Discharge											
Successful completion	26.6%	45.4%	45.1%	40.7%	45.0%	46.8%	49.7%	52.5%	59.4%	50.3%	47.3%
Asked to leave	29.1%	34.7%	28.5%	28.7%	30.3%	30.8%	28.9%	29.7%	23.9%	30.8%	32.2%
Left prematurely	20.3%	13.3%	14.2%	17.8%	13.9%	14.6%	18.0%	14.3%	15.2%	15.8%	18.4%
Other	24.1%	6.6%	12.2%	12.9%	10.8%	7.9%	3.3%	3.5%	1.5%	3.1%	2.2%
Living situation at discharge											
Housed (apartment, room or house)	57.0%	63.3%	61.7%	65.9%	71.2%	67.2%	71.3%	68.1%	73.9%	68.9%	72.9%
Institutionalized	17.7%	11.7%	14.2%	14.0%	10.0%	15.6%	12.2%	18.1%	10.8%	11.8%	10.4%
Employment situation at discharge											
Competitively employed	28.6%	44.6%	38.6%	39.5%	36.2%	35.8%	36.7%	38.2%	44.3%	43.6%	43.8%
VA's CWT	6.5%	7.2%	12.2%	15.5%	21.5%	24.5%	23.5%	23.0%	20.5%	19.7%	14.2%

†Discharges are counted for the veterans' first admission only.

†† Veterans did not begin paying rent until September 1, 1991 as authorized by Public Law 102-86.

Table 7. Veteran Satisfaction; Community Oriented Programs Environment Scale (COPEs) Subscale Means by Fiscal Year and Comparison with Normative Sample.†

SUBSCALE MEANS††	FY91 n=123	FY92 n=238	FY93 n=275	FY94 n=301	FY95 n=350	FY96 n=437	FY97 n=485	FY98 n=524	FY99 n=371	FY00 n=407	FY01 n=430	American Normative Sample†	
												mean	s.d.
Relationship Dimensions													
Involvement	3.03	3.05	3.13	3.15	3.24	3.19	3.22	3.40	3.40	3.43	3.39	2.71	0.58
Support	3.21	3.00	3.14	3.21	3.25	3.32	3.26	3.33	3.27	3.44	3.40	2.76	0.67
Spontaneity	2.41	2.03	2.08	1.99	2.01	2.11	1.86	1.90	1.98	2.05	2.02	2.11	0.64
Personal Growth Dimensions													
Autonomy	2.01	1.80	1.83	1.88	1.88	1.96	1.87	1.96	1.97	2.05	2.05	1.97	0.63
Practical Orientation	2.91	2.96	2.93	3.06	3.24	3.18	3.16	3.24	3.26	3.33	3.30	2.26	0.68
Personal Problem Orientation	2.11	2.13	1.95	2.21	2.32	2.39	2.28	2.38	2.34	2.43	2.35	1.82	0.74
Anger and Aggression	1.38	1.31	1.40	1.33	1.34	1.36	1.45	1.37	1.36	1.32	1.30	1.66	0.88
System Maintenance Dimensions													
Order and Organization	3.24	3.13	3.14	3.22	3.32	3.35	3.32	3.45	3.44	3.53	3.49	2.97	0.69
Program Clarity	3.42	3.35	3.39	3.47	3.53	3.55	3.54	3.62	3.62	3.65	3.70	3.05	0.55
Staff Control	2.79	2.96	2.97	3.14	3.08	3.20	3.16	3.17	3.13	3.20	3.22	2.26	0.63
COPEs Index†††	2.79	2.72	2.73	2.81	2.87	2.91	2.85	2.94	2.93	3.01	2.99	n.a.	n.a.

† Normative sample consists of 54 programs and 779 clients who were receiving treatment in programs that are alternatives to hospitalization (e.g., programs are administered by DVA, state, county, psychiatric and general hospitals and private organizations).

†† Subscale means range from 0-4.

††† See Appendix A for definition of measure.

Community-Oriented Programs Environment Scale (COPEs):Description of Subscales††††

Relationship Dimensions

Involvement - measures how active veterans are in the day-to-day functioning of their program.

Support - measures how much veterans help and support each other; how supportive the staff is toward veterans.

Spontaneity - measures how much the program encourages the open expression of feelings by veterans and staff.

Treatment Dimensions

Autonomy - measures how self-sufficient and independent veterans are in decision-making and how much they are encouraged to take leadership in the program.

Practical Orientation - measures the degree to which veterans learn skills and are prepared for release from the program.

Personal Problem Orientation - measures extent to which veterans are encouraged to understand their feelings and personal problems.

Anger and Aggression - measures how much veterans argue with each other and staff; are openly angry, and display other aggressive behavior.

System Maintenance Dimensions

Order and Organization - measures how important order and organization are in the program.

Program Clarity - measures the extent to which veterans know what to expect in the day-to-day routine of the program and the explicitness of program rules and regulations.

Staff Control - measures the extent to which the staff uses measures to keep veterans under necessary controls.

†††† Moos, R. Community-Oriented Programs Environment Scale Manual. Palo Alto, CA: Consulting Psychologists Press, Inc., 1988, page 2.

Table 8. Veteran Satisfaction; Work Environment Scale (WES) Subscale Means by Fiscal Year and Comparison with Normative Sample†

SUBSCALE MEANS††	FY91 n=122	FY92 n=239	FY93 n=275	FY94 n=300	FY95 n=350	FY96 n=437	FY97 n=485	FY98 n=524	FY99 n=371	FY00 n=407	FY01 n=430	Healthcare Work Group Normative Sample†	
												mean	s.d.
Relationship Dimensions													
Involvement	5.67	5.62	5.66	5.60	5.89	5.94	6.02	6.11	6.30	6.11	6.36	5.56	1.54
Peer Cohesion	6.17	5.83	5.94	5.84	5.84	5.95	6.00	5.82	5.94	5.93	6.10	5.22	1.40
Supervisor Support	6.37	6.08	6.09	5.96	6.16	6.19	6.34	6.22	6.13	6.26	6.29	4.99	1.40
Personal Growth Dimensions													
Autonomy	5.50	5.15	5.37	5.14	5.44	5.58	5.55	5.63	5.58	5.67	5.79	4.98	1.46
Task Orientation	6.98	6.98	7.03	7.05	7.06	7.31	7.05	7.17	7.34	7.20	7.39	5.63	1.31
Work Pressure	3.25	3.30	3.12	3.25	3.20	3.22	2.93	3.15	3.02	3.11	2.81	4.87	1.57
System Maintenance and System Change Dimensions													
Clarity	6.75	6.69	6.71	6.76	6.85	7.07	7.10	7.02	7.32	7.25	7.44	4.44	1.41
Control	5.99	6.36	6.54	6.68	6.97	6.86	6.53	6.62	6.69	6.81	6.79	5.43	1.42
Innovation	4.29	4.11	4.09	3.65	3.98	3.89	3.87	3.96	4.11	4.02	3.96	4.37	1.82
Physical Comfort	5.48	5.55	5.63	5.78	6.08	6.16	6.09	6.26	6.41	6.33	6.44	3.72	1.28
WES Index†††	5.91	5.82	5.89	5.83	6.03	6.10	6.06	6.08	6.20	6.16	6.28	n.a.	n.a.

† Healthcare Work Group Normative Sample consists of 1,607 employees from four outpatient psychiatric clinics and groups of patient-care personnel; personnel not involved in patient care (e.g. janitors); and administrative and supervisory personnel from a community mental health center, a children's residential treatment center, two state hospitals, one VAMC, two long-term care facilities and four intensive care and general medical hospital units.

†† Subscale means range from 0-9.

††† See Appendix A for definition of measure.

Work Environment Scale (WES): Description of Subscales††††

Relationship Dimensions

Involvement - measures how veterans are concerned about and committed to their jobs.

Peer Cohesion - measures how much veterans are friendly and supportive of one another.

Supervisor Support - measures how much program staff are supportive of veterans and encourage veterans to be supportive of one another.

Personal Growth Dimensions

Autonomy - measures how veterans are encouraged to be independent and make their own decisions.

Task Orientation - measures the degree to which there is emphasis on planning, efficiency and completing tasks.

Work Pressure - measures the degree of pressure and time urgency is present in the job setting.

System Maintenance and System Change Dimensions

Clarity - measures the extent to which veterans know what to expect in the day-to-day job routine and the explicitness of the rules and policies.

Control - measures the extent to which the staff uses measures to keep veterans under necessary controls.

Innovation - measures the degree of variety, change and new approaches.

Physical Comfort - measures the extent to which the physical surroundings contribute to a pleasant work environment.

†††† Moos, R. Work Environment Scale Manual. Palo Alto, CA: Consulting Psychologists Press, Inc., 1986, page 2.

Table 9. Short-term Outcomes; Results of T-Test Analyses Among 435 Veterans Discharged During FY00 and FY01 and Re-Interviewed 3 Months after Discharge.

Outcome Measures	Mean at Admission	Mean at the 3 Month Follow-up	% change	p value†
Health Status				
Substance Abuse				
ASI index for alcohol problems†††	0.27	0.09	-67.8%	0.0001
ASI index for drug problems†††	0.17	0.04	-76.2%	0.0001
Craving scale for alcohol/drugs††	2.06	0.98	-52.7%	0.0001
Usual ounces of alcohol drunk in a day†††	13.41	1.76	-86.9%	0.0001
Most ounces of alcohol drunk in a day†††	21.52	1.89	-91.2%	0.0001
Mental Health				
ASI index for psychiatric problems	0.21	0.18	-15.8%	0.0102
Medical				
ASI index for medical problems	0.26	0.22	-15.6%	ns
Health Care Utilization Past 3 Months				
VA outpatient visits	5.90	7.54	27.8%	ns
Non-VA outpatient visits	0.82	0.46	-43.9%	0.0079
SA outpatient visits (VA and non-VA)	3.73	3.68	-1.3%	ns
Psychiatric outpatient visits (VA and non-VA)	1.86	2.29	23.3%	ns
Medical outpatient visits (VA and non-VA)	1.12	2.02	80.4%	0.0008
AA/NA visits	18.07	20.34	12.6%	0.0002
Social Adjustment				
Days in competitive employment past 30 days	0.42	10.30	2375.5%	0.0001
Earnings in competitive employment past 30 day	\$12.11	\$743.71	6041.3%	0.0001
Total income††	\$505.56	\$1,061.65	110.0%	0.0001
Social network scale††	12.61	14.11	11.9%	0.0001
Social contact scale††	13.01	16.22	24.7%	0.0001
Residential Status Past 3 Months				
Days housed	25.06	69.42	177.0%	0.0001
Days homeless	9.15	5.39	-41.1%	0.0001
Days institutionalized	56.19	14.70	-73.8%	0.0001
Housing index††	115.46	153.53	33.0%	0.0001

† A p value of ns = not statistically significant.

†† See Appendix A for definition of measure.

††† Scores measure the severity of substance abuse symptomatology at the beginning of the veteran's current episode of continuous treatment which is not necessarily at admission to the CWT/TR program.

Table 10. Number of Admissions by Site and by Fiscal Year.†

		NUMBER OF ADMISSIONS											
		FY91	FY92	FY93	FY94	FY95	FY96	FY97	FY98	FY99	FY00	FY01	Total
VISN	SITE	n=149	n=274	n=326	n=365	n=421	n=541	n=607	n=648	n=580	n=610	n=638	n=5159
1	Bedford, MA					3	62	83	99	101	87	86	521
1	Boston, MA		21	19	18	18	26	24	25	18	17	18	204
1	Boston Women										6	9	15
1	Northampton, MA		4	23	38	30	22	22	32	31	25	27	254
2	Albany, NY		6	11	3	13	19	9	20	24	23	22	150
3	Lyons, NJ									7	12	15	34
4	Lebanon, PA					12	13	18	24	18	22	39	146
4	Pittsburgh, PA	2	12	21	15	22	15	21	20	30	21	23	202
5	Washington DC††					13	16	14	program closed				43
6	Hampton, VA	24	41	37	31	33	39	61	54	47	39	36	442
7	Atlanta, GA					5	4	4	15	13	13	15	69
8	Gainesville, FL											14	14
10	Cleveland, OH							46	58	53	57	31	245
11	Battle Creek, MI		15	22	26	27	29	35	32	21	18	17	242
12	Milwaukee, WI											7	7
12	North Chicago, IL	37	36	35	30	36	37	27	36	41	25	29	369
12	Tomah, WI										23	24	47
13	Fort Meade, SD	20	24	20	9	10	8	19	16	7	14	6	153
14	Knoxville, IA††	4	12	11	15	16	18	15	program closed				91
15	Kansas City, MO					17	49	49	47	19	22	15	218
15	Topeka, KS	12	23	46	60	28	44	31	15	21	24	21	325
16	Little Rock, AR	26	26	27	26	26	26	51	49	41	44	51	393
16	Oklahoma City, OK				22	31	36	12	35	18	26	35	215
17	Dallas, TX	4	12	21	34	28	22	22	26	20	28	33	250
20	American Lake, WA	20	30	24	28	39	42	22	17	21	32	34	309
21	Palo Alto, CA		12	9	10	10	9	5	9	13	12	16	105
21	San Francisco, CA					4	5	17	19	16	20	15	96
All Veterans		149	274	326	365	421	541	607	648	580	610	638	5159
Site Average		16.6	19.6	23.3	24.3	20.0	25.8	27.6	32.4	27.6	26.5	25.5	191.1
Site S.D.		11.2	10.7	10.0	13.6	10.7	15.2	19.1	20.5	20.4	16.9	16.4	136.2

† Table does not include readmissions. Since the program's inception in FY91, there have been 228 readmissions.

††Program closed

Table 11. Number of Discharges by Site and by Fiscal Year.†

VISN SITE		NUMBER OF DISCHARGES											
		FY91 n=79	FY92 n=196	FY93 n=295	FY94 n=349	FY95 n=409	FY96 n=483	FY97 n=572	FY98 n=576	FY99 n=591	FY00 n=585	FY01 n=594	Total n=4742
1	Bedford, MA					1	38	74	91	97	92	80	473
1	Boston, MA		10	13	19	17	28	26	21	20	22	14	190
1	Boston Women										4	7	11
1	Northampton, MA		2	14	39	30	23	19	29	23	29	24	232
2	Albany, NY		1	7	3	15	16	12	16	27	24	23	144
3	Lyons, NJ									1	12	9	22
4	Lebanon, PA					2	16	18	23	18	20	34	131
4	Pittsburgh, PA	1	7	18	14	20	19	18	20	33	15	23	188
5	Washington DC††					4	20	13		program closed			37
6	Hampton, VA	12	37	35	32	35	34	56	52	55	37	33	418
7	Atlanta, GA					2	3	4	8	11	14	13	55
8	Gainesville, FL											9	9
10	Cleveland, OH							25	57	49	50	46	227
11	Battle Creek, MI		4	21	29	24	30	30	35	26	19	14	232
12	Milwaukee, WI											1	1
12	North Chicago, IL	18	34	35	33	31	30	31	34	35	32	33	346
12	Tomah, WI										14	24	38
13	Fort Meade, SD	16	21	19	9	12	9	19	13	11	10	11	150
14	Knoxville, IA††	1	10	11	11	18	21	13		program closed			85
15	Kansas City, MO					6	41	47	46	25	20	12	197
15	Topeka, KS	9	19	41	55	35	35	38	16	22	23	17	310
16	Little Rock, AR	13	15	31	28	31	25	44	49	45	40	48	369
16	Oklahoma City, OK				15	32	28	17	20	26	24	32	194
17	Dallas, TX		8	19	24	36	21	29	16	25	22	35	235
20	American Lake, WA	9	23	21	28	47	35	28	8	15	26	29	269
21	Palo Alto, CA		5	10	10	9	9	10	6	10	11	15	95
21	San Francisco, CA					2	2	14	16	17	25	8	84
All Veterans		79	196	295	349	409	483	585	576	591	585	594	4742
Site Average		9.9	14.0	21.1	23.3	19.5	23.0	26.6	28.8	28.1	25.4	23.8	175.6
Site S.D.		5.9	11.0	10.1	13.2	13.7	10.9	16.4	20.6	20.1	17.5	16.7	128.0

† Table does not include discharges from readmissions. Since the program's inception in FY91, there have been 228 discharges from second and third readmissions.

††Program closed

Table 12. Three Month Post-Discharge Follow-Up Rates by Site and by Fiscal Year.

VISN SITE		PERCENT OF FOLLOW-UP INTERVIEWS COMPLETED										
		FY91	FY92	FY93	FY94	FY95	FY96	FY97	FY98	FY99	FY00	FY01
		3-mo FU n=42	3-mo FU n=148	3-mo FU n=221	3-mo FU n=267	3-mo FU n=327	3-mo FU n=344	3-mo FU n=352	3-mo FU n=335	3-mo FU n=314	3-mo FU n=236	3-mo FU n=199
1	Bedford, MA					100.0%	73.7%	47.3%	20.9%	33.0%	28.3%	26.3%
1	Boston, MA		80.0%	69.2%	89.5%	100.0%	100.0%	96.2%	100.0%	90.0%	100.0%	92.9%
1	Boston Women										100.0%	42.9%
1	Northampton, MA		100.0%	100.0%	92.3%	66.7%	39.1%	52.6%	100.0%	95.7%	20.7%	20.8%
2	Albany, NY		100.0%	85.7%	66.7%	100.0%	87.5%	66.7%	75.0%	66.7%	29.2%	21.7%
3	Lyons, NJ									0.0%	16.7%	22.2%
4	Lebanon, PA					100.0%	100.0%	100.0%	100.0%	72.2%	15.0%	23.5%
4	Pittsburgh, PA	100.0%	100.0%	72.2%	57.1%	70.0%	52.6%	61.1%	85.0%	57.6%	60.0%	47.8%
5	Washington DC					50.0%	90.0%	100.0%	program closed			
6	Hampton, VA	16.7%	62.2%	65.7%	78.1%	88.6%	79.4%	64.3%	59.6%	60.0%	43.2%	27.3%
7	Atlanta, GA					50.0%	100.0%	50.0%	50.0%	54.6%	57.1%	7.7%
8	Gainesville, FL											44.4%
10	Cleveland, OH							60.0%	52.6%	57.1%	52.0%	43.5%
11	Battle Creek, MI		100.0%	90.5%	82.8%	83.3%	90.0%	96.7%	91.4%	92.3%	57.9%	7.1%
12	Milwaukee, WI											0.0%
12	North Chicago, IL	50.0%	64.7%	60.0%	75.8%	78.1%	100.0%	93.6%	70.6%	48.6%	37.5%	27.3%
12	Tomah, WI										7.1%	4.2%
13	Fort Meade, SD	62.5%	85.7%	84.2%	66.7%	75.0%	33.3%	42.1%	46.2%	81.8%	60.0%	45.5%
14	Knoxville, IA	100.0%	90.0%	63.6%	90.9%	83.3%	85.7%	0.0%	program closed			
15	Kansas City, MO					66.7%	34.2%	36.2%	37.0%	36.0%	0.0%	0.0%
15	Topeka, KS	66.7%	57.9%	71.7%	60.0%	65.7%	94.3%	44.7%	43.8%	50.0%	56.5%	76.5%
16	Little Rock, AR	76.9%	93.3%	83.4%	89.3%	83.9%	72.0%	56.8%	51.0%	20.0%	42.5%	18.8%
16	Oklahoma City, OK				100.0%	81.3%	35.7%	76.5%	35.0%	19.2%	37.5%	50.0%
17	Dallas, TX		62.5%	79.0%	54.2%	75.0%	66.7%	75.9%	93.8%	96.0%	45.5%	54.3%
20	American Lake, WA	33.3%	87.0%	85.7%	71.4%	87.2%	48.6%	14.3%	0.0%	26.7%	19.2%	34.5%
21	Palo Alto, CA		80.0%	50.0%	80.0%	77.8%	55.6%	30.0%	33.3%	20.0%	81.8%	66.7%
21	San Francisco, CA					50.0%	100.0%	85.7%	87.5%	64.7%	56.0%	50.0%
All Veterans		53.2%	75.5%	74.9%	76.5%	80.0%	71.2%	59.3%	58.2%	53.1%	40.3%	33.5%
Site Average		63.3%	83.1%	75.8%	77.0%	77.7%	73.3%	61.4%	61.6%	54.4%	44.5%	34.2%
Site S.D.		27.7%	15.1%	13.0%	13.6%	15.5%	24.0%	27.2%	28.5%	27.3%	26.0%	23.2%

Table 13. Mean Age and Gender by Site for FY00 and FY01.†

VISN	SITE	MEAN AGE			GENDER					
		FY00	FY01	FY00-01	% males			% females		
					FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %
1	Bedford, MA	45.7	47.2	46.4	95.4%	98.8%	97.1%	4.6%	1.2%	2.9%
1	Boston, MA	46.8	45.6	46.1	100.0%	100.0%	100.0%	0.0%	0.0%	0.0%
1	Boston Women	41.3	42.4	42.0	0.0%	0.0%	0.0%	100.0%	100.0%	100.0%
1	Northampton, MA	46.8	44.8	45.8	96.0%	92.6%	94.2%	4.0%	7.4%	5.8%
2	Albany, NY	43.9	44.1	44.0	100.0%	100.0%	100.0%	0.0%	0.0%	0.0%
3	Lyons, NJ	46.6	44.3	45.3	100.0%	100.0%	100.0%	0.0%	0.0%	0.0%
4	Lebanon, PA	43.3	44.7	44.2	100.0%	97.4%	98.4%	0.0%	2.6%	1.6%
4	Pittsburgh, PA	45.4	45.9	45.7	100.0%	100.0%	100.0%	0.0%	0.0%	0.0%
6	Hampton, VA	45.7	46.6	46.2	87.2%	94.4%	90.7%	12.8%	5.6%	9.3%
7	Atlanta, GA	45.8	43.8	44.7	76.9%	80.0%	78.6%	23.1%	20.0%	21.4%
8	Gainesville, FL		45.5	45.5		100.0%	100.0%		0.0%	0.0%
10	Cleveland, OH	44.1	46.0	44.8	91.2%	93.6%	92.1%	8.8%	6.5%	8.0%
11	Battle Creek, MI	45.1	47.0	46.0	100.0%	100.0%	100.0%	0.0%	0.0%	0.0%
12	North Chicago, IL	41.8	43.7	42.8	96.0%	96.6%	96.3%	4.0%	3.5%	3.7%
12	Tomah, WI	43.7	43.9	43.8	95.7%	100.0%	97.9%	4.4%	0.0%	2.1%
13	Fort Meade, SD	47.4	49.8	48.1	92.9%	100.0%	95.0%	7.1%	0.0%	5.0%
15	Kansas City, MO	44.4	46.5	45.2	100.0%	93.3%	97.3%	0.0%	6.7%	2.7%
15	Topeka, KS	47.3	45.3	46.4	100.0%	100.0%	100.0%	0.0%	0.0%	0.0%
16	Little Rock, AK	44.0	43.6	43.8	90.9%	92.2%	91.6%	9.1%	7.8%	8.4%
16	Oklahoma City, OK	47.4	46.7	47.0	100.0%	97.1%	98.4%	0.0%	2.9%	1.6%
17	Dallas, TX	46.8	45.5	46.1	96.4%	97.0%	96.7%	3.6%	3.0%	3.3%
20	American Lake, WA	43.5	45.6	44.6	100.0%	91.2%	95.5%	0.0%	8.8%	4.6%
21	Palo Alto, CA	47.0	46.9	46.9	100.0%	100.0%	100.0%	0.0%	0.0%	0.0%
21	San Francisco, CA	45.8	49.0	47.2	100.0%	100.0%	100.0%	0.0%	0.0%	0.0%
SITE AVERAGE		45.2	45.6	45.4	92.1%	92.7%	92.5%	7.9%	7.3%	7.5%
SITE S.D.		1.7	1.7	1.4	20.4%	19.9%	19.8%	20.4%	19.9%	19.8%
VETERAN AVERAGE		45.2	45.6	45.4	94.8%	95.1%	95.0%	5.3%	4.9%	5.1%

† Milwaukee was not included in this table since they had data on fewer than 11 veterans during FY00 and FY01.

Table 14. Ethnicity by Site for FY00 and FY01.†

VISN	SITE	WHITE			AFRICAN-AMERICAN			HISPANIC			OTHER		
		FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %
1	Bedford, MA	72.4%	87.2%	79.8%	23.0%	10.5%	16.8%	1.2%	2.3%	1.7%	3.5%	0.0%	1.7%
1	Boston, MA	70.6%	61.1%	65.7%	17.7%	38.9%	28.6%	11.8%	0.0%	5.7%	0.0%	0.0%	0.0%
1	Boston Women	66.7%	55.6%	60.0%	33.3%	33.3%	33.3%	0.0%	11.1%	6.7%	0.0%	0.0%	0.0%
1	Northampton, MA	72.0%	77.8%	75.0%	20.0%	18.5%	19.2%	4.0%	0.0%	1.9%	4.0%	3.7%	3.8%
2	Albany, NY	34.8%	45.5%	40.0%	60.9%	36.4%	48.9%	0.0%	9.1%	4.4%	4.4%	9.1%	6.7%
3	Lyons, NJ	25.0%	20.0%	22.2%	75.0%	73.3%	74.1%	0.0%	6.7%	3.7%	0.0%	0.0%	0.0%
4	Lebanon, PA	45.5%	23.1%	31.2%	45.5%	64.1%	57.4%	0.0%	7.7%	4.9%	9.1%	5.1%	6.6%
4	Pittsburgh, PA	42.9%	56.5%	50.0%	52.4%	43.5%	47.7%	0.0%	0.0%	0.0%	4.8%	0.0%	2.3%
6	Hampton, VA	15.4%	19.4%	17.3%	82.1%	80.6%	81.3%	0.0%	0.0%	0.0%	2.6%	0.0%	1.3%
7	Atlanta, GA	16.7%	6.7%	11.1%	83.3%	93.3%	88.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
8	Gainesville, FL		61.5%	61.5%		23.1%	23.1%		15.4%	15.4%		0.0%	0.0%
10	Cleveland, OH	28.1%	33.3%	29.9%	70.2%	60.0%	66.7%	1.8%	6.7%	3.5%	0.0%	0.0%	0.0%
11	Battle Creek, MI	38.9%	35.3%	37.1%	61.1%	58.8%	60.0%	0.0%	5.9%	2.9%	0.0%	0.0%	0.0%
12	North Chicago, IL	8.0%	0.0%	3.7%	92.0%	100.0%	96.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
12	Tomah, WI	73.9%	62.5%	68.1%	21.7%	25.0%	23.4%	0.0%	4.2%	2.1%	4.4%	8.3%	6.4%
13	Fort Meade, SD	57.1%	16.7%	45.0%	0.0%	16.7%	5.0%	0.0%	0.0%	0.0%	42.9%	66.7%	50.0%
15	Kansas City, MO	22.7%	46.7%	32.4%	63.6%	46.7%	56.8%	13.6%	6.7%	10.8%	0.0%	0.0%	0.0%
15	Topeka, KS	69.6%	52.4%	61.4%	30.4%	33.3%	31.8%	0.0%	9.5%	4.6%	0.0%	4.8%	2.3%
16	Little Rock, AK	43.2%	41.2%	42.1%	54.6%	56.9%	55.8%	2.3%	0.0%	1.1%	0.0%	2.0%	1.1%
16	Oklahoma City, OK	48.0%	42.9%	45.0%	52.0%	45.7%	48.3%	0.0%	0.0%	0.0%	0.0%	11.4%	6.7%
17	Dallas, TX	25.0%	27.3%	26.2%	75.0%	66.7%	70.5%	0.0%	6.1%	3.3%	0.0%	0.0%	0.0%
20	American Lake, WA	75.0%	55.9%	65.2%	15.6%	35.3%	25.8%	3.1%	0.0%	1.5%	6.3%	8.8%	7.6%
21	Palo Alto, CA	33.3%	50.0%	42.9%	50.0%	37.5%	42.9%	16.7%	12.5%	14.3%	0.0%	0.0%	0.0%
21	San Francisco, CA	50.0%	33.3%	42.9%	30.0%	53.3%	40.0%	10.0%	0.0%	5.7%	10.0%	13.3%	11.4%
SITE AVERAGE		45.0%	42.2%	44.0%	48.2%	48.0%	47.6%	2.8%	4.3%	3.9%	4.0%	5.6%	4.5%
SITE S.D.		20.9%	21.1%	19.8%	24.8%	23.1%	23.6%	4.9%	4.7%	4.2%	8.8%	13.4%	10.0%
Veteran Average		46.5%	46.1%	46.3%	47.9%	47.0%	47.5%	2.3%	3.5%	2.9%	3.3%	3.5%	3.4%

† Milwaukee was not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

Table 15. Marital Status by Site for FY00 and FY01.†

VISN	SITE	MARRIED			SEPARATED, WIDOWED OR DIVORCED			NEVER MARRIED		
		FY00	FY01	FY00-01	FY00	FY01	FY00-01	FY00	FY01	FY00-01
		%	%	%	%	%	%	%	%	%
1	Bedford, MA	2.3%	2.4%	2.3%	61.6%	70.6%	66.1%	36.1%	27.1%	31.6%
1	Boston, MA	12.5%	5.6%	8.8%	43.8%	66.7%	55.9%	43.8%	27.8%	35.3%
1	Boston Women	0.0%	0.0%	0.0%	33.3%	44.4%	40.0%	66.7%	55.6%	60.0%
1	Northampton, MA	0.0%	3.7%	1.9%	72.0%	74.1%	73.1%	28.0%	22.2%	25.0%
2	Albany, NY	0.0%	4.6%	2.3%	36.4%	72.7%	54.5%	63.6%	22.7%	43.2%
3	Lyons, NJ	8.3%	0.0%	3.7%	58.3%	46.7%	51.9%	33.3%	53.3%	44.4%
4	Lebanon, PA	4.6%	10.3%	8.2%	45.5%	56.4%	52.5%	50.0%	33.3%	39.3%
4	Pittsburgh, PA	0.0%	4.4%	2.3%	66.7%	73.9%	70.5%	33.3%	21.7%	27.3%
6	Hampton, VA	2.6%	0.0%	1.3%	82.1%	63.9%	73.3%	15.4%	36.1%	25.3%
7	Atlanta, GA	0.0%	0.0%	0.0%	69.2%	60.0%	64.3%	30.8%	40.0%	35.7%
8	Gainesville, FL		0.0%	0.0%		78.6%	78.6%		21.4%	21.4%
10	Cleveland, OH	0.0%	3.2%	1.2%	74.5%	64.5%	70.9%	25.5%	32.3%	27.9%
11	Battle Creek, MI	11.1%	0.0%	5.7%	61.1%	64.7%	62.9%	27.8%	35.3%	31.4%
12	North Chicago, IL	16.0%	6.9%	11.1%	60.0%	51.7%	55.6%	24.0%	41.4%	33.3%
12	Tomah, WI	0.0%	8.3%	4.3%	78.3%	58.3%	68.1%	21.7%	33.3%	27.7%
13	Fort Meade, SD	7.7%	0.0%	5.3%	53.9%	33.3%	47.4%	38.5%	66.7%	47.4%
15	Kansas City, MO	4.6%	0.0%	2.8%	77.3%	85.7%	80.6%	18.2%	14.3%	16.7%
15	Topeka, KS	0.0%	0.0%	0.0%	82.6%	80.0%	81.4%	17.4%	20.0%	18.6%
16	Little Rock, AK	2.3%	6.0%	4.3%	70.5%	72.0%	71.3%	27.3%	22.0%	24.5%
16	Oklahoma City, OK	0.0%	2.9%	1.6%	80.8%	68.6%	73.8%	19.2%	28.6%	24.6%
17	Dallas, TX	0.0%	0.0%	0.0%	71.4%	72.7%	72.1%	28.6%	27.3%	27.9%
20	American Lake, WA	9.4%	2.9%	6.1%	53.1%	70.6%	62.1%	37.5%	26.5%	31.8%
21	Palo Alto, CA	0.0%	0.0%	0.0%	77.8%	50.0%	60.0%	22.2%	50.0%	40.0%
21	San Francisco, CA	0.0%	13.3%	5.7%	70.0%	53.3%	62.9%	30.0%	33.3%	31.4%
SITE AVERAGE		3.5%	3.1%	3.3%	64.3%	63.9%	64.6%	32.1%	33.0%	32.2%
SITE S.D.		4.8%	3.7%	3.0%	14.1%	12.3%	10.5%	13.2%	12.5%	9.7%
VETERAN AVERAGE		3.2%	3.5%	3.3%	66.3%	65.9%	66.1%	30.5%	30.6%	30.6%

† Milwaukee was not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

Table 16. Educational History by Site for FY00 and FY01.†

VISN	SITE	< 12 YEARS			12 YEARS			> 12 YEARS		
		FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %
1	Bedford, MA	10.3%	7.0%	8.7%	41.4%	50.0%	45.7%	48.3%	43.0%	45.7%
1	Boston, MA	11.8%	0.0%	5.7%	52.9%	33.3%	42.9%	35.3%	66.7%	51.4%
1	Boston Women	0.0%	0.0%	0.0%	16.7%	44.4%	33.3%	83.3%	55.6%	66.7%
1	Northampton, MA	8.0%	3.7%	5.8%	44.0%	66.7%	55.8%	48.0%	29.6%	38.5%
2	Albany, NY	13.0%	13.6%	13.3%	43.5%	59.1%	51.1%	43.5%	27.3%	35.6%
3	Lyons, NJ	0.0%	6.7%	3.7%	58.3%	66.7%	63.0%	41.7%	26.7%	33.3%
4	Lebanon, PA	4.6%	2.6%	3.3%	68.2%	79.5%	75.4%	27.3%	18.0%	21.3%
4	Pittsburgh, PA	0.0%	4.4%	2.3%	66.7%	78.3%	72.7%	33.3%	17.4%	25.0%
6	Hampton, VA	0.0%	11.1%	5.3%	59.0%	47.2%	53.3%	41.0%	41.7%	41.3%
7	Atlanta, GA	7.7%	6.7%	7.1%	15.4%	33.3%	25.0%	76.9%	60.0%	67.9%
8	Gainesville, FL		14.3%	14.3%		50.0%	50.0%		35.7%	35.7%
10	Cleveland, OH	7.0%	6.5%	6.8%	66.7%	54.8%	62.5%	26.3%	38.7%	30.7%
11	Battle Creek, MI	11.1%	17.7%	14.3%	22.2%	35.3%	28.6%	66.7%	47.1%	57.1%
12	North Chicago, IL	4.0%	10.3%	7.4%	16.0%	41.4%	29.6%	80.0%	48.3%	63.0%
12	Tomah, WI	4.4%	0.0%	2.1%	47.8%	41.7%	44.7%	47.8%	58.3%	53.2%
13	Fort Meade, SD	0.0%	16.7%	5.0%	35.7%	50.0%	40.0%	64.3%	33.3%	55.0%
15	Kansas City, MO	4.6%	0.0%	2.7%	68.2%	66.7%	67.6%	27.3%	33.3%	29.7%
15	Topeka, KS	8.3%	0.0%	4.4%	58.3%	47.6%	53.3%	33.3%	52.4%	42.2%
16	Little Rock, AK	2.3%	0.0%	1.1%	52.3%	54.9%	53.7%	45.5%	45.1%	45.3%
16	Oklahoma City, OK	11.5%	17.1%	14.8%	50.0%	51.4%	50.8%	38.5%	31.4%	34.4%
17	Dallas, TX	3.6%	0.0%	1.6%	50.0%	57.6%	54.1%	46.4%	42.4%	44.3%
20	American Lake, W	12.5%	2.9%	7.6%	53.1%	47.1%	50.0%	34.4%	50.0%	42.4%
21	Palo Alto, CA	0.0%	6.3%	3.6%	75.0%	68.8%	71.4%	25.0%	25.0%	25.0%
21	San Francisco, CA	15.0%	20.0%	17.1%	45.0%	26.7%	37.1%	40.0%	53.3%	45.7%
SITE AVERAGE		6.1%	7.0%	6.6%	48.1%	52.2%	50.5%	45.8%	40.8%	42.9%
SITE S.D.		4.9%	6.5%	4.7%	17.0%	13.6%	13.7%	16.8%	13.1%	12.7%
VETERAN AVERAGE		6.7%	6.4%	6.6%	49.8%	53.3%	51.6%	43.4%	40.3%	41.8%

† Milwaukee was not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

Table 17. Military Service Era by Site for FY00 and FY01.†

VISN	SITE	KOREAN			PRE-VIETNAM			VIETNAM			POST-VIETNAM			PERSIAN GULF		
		FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %
1	Bedford, MA	0.0%	0.0%	0.0%	2.3%	5.8%	4.1%	54.0%	55.8%	54.9%	40.2%	32.6%	36.4%	3.5%	5.8%	4.6%
1	Boston, MA	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	70.6%	50.0%	60.0%	29.4%	33.3%	31.4%	0.0%	16.7%	8.6%
1	Boston Women	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	22.2%	20.0%	50.0%	33.3%	40.0%	33.3%	44.4%	40.0%
1	Northampton, MA	0.0%	0.0%	0.0%	4.0%	3.7%	3.9%	64.0%	29.6%	46.2%	32.0%	63.0%	48.1%	0.0%	3.7%	1.9%
2	Albany, NY	0.0%	0.0%	0.0%	0.0%	4.6%	2.2%	39.1%	45.5%	42.2%	52.2%	27.3%	40.0%	8.7%	22.7%	15.6%
3	Lyons, NJ	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	41.7%	26.7%	33.3%	58.3%	73.3%	66.7%	0.0%	0.0%	0.0%
4	Lebanon, PA	0.0%	0.0%	0.0%	0.0%	5.1%	3.3%	50.0%	43.6%	45.9%	45.5%	43.6%	44.3%	4.6%	7.7%	6.6%
4	Pittsburgh, PA	0.0%	0.0%	0.0%	4.8%	4.4%	4.5%	42.9%	47.8%	45.5%	52.4%	47.8%	50.0%	0.0%	0.0%	0.0%
6	Hampton, VA	0.0%	0.0%	0.0%	2.6%	0.0%	1.4%	53.9%	48.6%	51.4%	33.3%	45.7%	39.2%	10.3%	5.7%	8.1%
7	Atlanta, GA	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	61.5%	26.7%	42.9%	38.5%	66.7%	53.6%	0.0%	6.7%	3.6%
8	Gainesville, FL		0.0%	0.0%		0.0%	0.0%		50.0%	50.0%		50.0%	50.0%		0.0%	0.0%
10	Cleveland, OH	0.0%	0.0%	0.0%	3.5%	9.7%	5.7%	31.6%	35.5%	33.0%	61.4%	54.8%	59.1%	3.5%	0.0%	2.3%
11	Battle Creek, MI	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	55.6%	58.8%	57.1%	38.9%	29.4%	34.3%	5.6%	11.8%	8.6%
12	North Chicago, IL	0.0%	0.0%	0.0%	0.0%	3.5%	1.9%	32.0%	34.5%	33.3%	60.0%	55.2%	57.4%	8.0%	6.9%	7.4%
12	Tomah, WI	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	43.5%	37.5%	40.4%	47.8%	54.2%	51.1%	8.7%	8.3%	8.5%
13	Fort Meade, SD	0.0%	0.0%	0.0%	0.0%	16.7%	5.0%	71.4%	33.3%	60.0%	28.6%	50.0%	35.0%	0.0%	0.0%	0.0%
15	Kansas City, MO	0.0%	0.0%	0.0%	0.0%	6.7%	2.7%	50.0%	53.3%	51.4%	45.5%	26.7%	37.8%	4.6%	13.3%	8.1%
15	Topeka, KS	0.0%	0.0%	0.0%	8.3%	0.0%	4.4%	62.5%	47.6%	55.6%	29.2%	52.4%	40.0%	0.0%	0.0%	0.0%
16	Little Rock, AK	0.0%	0.0%	0.0%	4.6%	0.0%	2.1%	43.2%	31.4%	36.8%	45.5%	66.7%	56.8%	6.8%	2.0%	4.2%
16	Oklahoma City, OK	0.0%	0.0%	0.0%	3.9%	2.9%	3.3%	69.2%	40.0%	52.5%	26.9%	45.7%	37.7%	0.0%	11.4%	6.6%
17	Dallas, TX	0.0%	0.0%	0.0%	3.9%	0.0%	1.7%	61.5%	51.5%	55.9%	30.8%	39.4%	35.6%	3.9%	9.1%	6.8%
20	American Lake, WA	0.0%	0.0%	0.0%	0.0%	2.9%	1.5%	43.8%	38.2%	40.9%	56.3%	50.0%	53.0%	0.0%	8.8%	4.6%
21	Palo Alto, CA	0.0%	0.0%	0.0%	0.0%	6.3%	3.6%	50.0%	43.8%	46.4%	41.7%	43.8%	42.9%	8.3%	6.3%	7.1%
21	San Francisco, CA	0.0%	0.0%	0.0%	10.0%	13.3%	11.4%	45.0%	60.0%	51.4%	40.0%	26.7%	34.3%	5.0%	0.0%	2.9%
SITE AVERAGE		0.0%	0.0%	0.0%	2.1%	3.6%	2.6%	50.2%	42.2%	46.1%	42.8%	46.3%	44.8%	5.0%	8.0%	6.5%
SITE S.D.		0.0%	0.0%	0.0%	2.8%	4.4%	2.6%	13.3%	10.4%	9.7%	10.6%	13.1%	9.3%	7.0%	9.6%	7.9%
VETERAN AVERAGE		0.0%	0.0%	0.0%	2.5%	3.3%	2.9%	49.8%	43.5%	46.6%	43.4%	46.2%	44.8%	4.3%	7.1%	5.7%

† Milwaukee was not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

Table 18. Usual Employment Status Past Three Years by Site for FY00 and FY01.†

VISN	SITE	FULL-TIME			PART-TIME			RETIRED/DISABLED			UNEMPLOYED			CONTROLLED ENVIRONMENT			OTHER		
		FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %
1	Bedford, MA	55.2%	65.1%	60.1%	24.1%	19.8%	22.0%	3.5%	3.5%	3.5%	13.8%	7.0%	10.4%	3.5%	4.7%	4.1%	0.0%	0.0%	0.0%
1	Boston, MA	35.3%	50.0%	42.9%	23.5%	27.8%	25.7%	5.9%	0.0%	2.9%	35.3%	16.7%	25.7%	0.0%	5.6%	2.9%	0.0%	0.0%	0.0%
1	Boston Women	50.0%	22.2%	33.3%	33.3%	33.3%	33.3%	0.0%	0.0%	0.0%	16.7%	44.4%	33.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
1	Northampton, MA	48.0%	48.2%	48.1%	24.0%	22.2%	23.1%	4.0%	14.8%	9.6%	20.0%	7.4%	13.5%	4.0%	3.7%	3.9%	0.0%	0.0%	1.9%
2	Albany, NY	65.2%	50.0%	57.8%	17.4%	22.7%	20.0%	4.4%	0.0%	2.2%	13.0%	18.2%	15.6%	0.0%	9.1%	4.4%	0.0%	0.0%	0.0%
3	Lyons, NJ	50.0%	53.3%	51.9%	41.7%	40.0%	40.7%	0.0%	0.0%	0.0%	8.3%	6.7%	7.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
4	Lebanon, PA	45.5%	64.1%	57.4%	27.3%	7.7%	14.8%	0.0%	0.0%	0.0%	9.1%	12.8%	11.5%	18.2%	12.8%	14.8%	0.0%	2.6%	1.6%
4	Pittsburgh, PA	61.9%	47.8%	54.6%	23.8%	17.4%	20.5%	0.0%	0.0%	0.0%	9.5%	17.4%	13.6%	4.8%	17.4%	11.4%	0.0%	0.0%	0.0%
6	Hampton, VA	64.1%	61.1%	62.7%	23.1%	27.8%	25.3%	0.0%	5.6%	2.7%	12.8%	2.8%	8.0%	0.0%	2.8%	1.3%	0.0%	0.0%	0.0%
7	Atlanta, GA	61.5%	73.3%	67.9%	38.5%	20.0%	28.6%	0.0%	0.0%	0.0%	0.0%	6.7%	3.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
8	Gainesville, FL		35.7%	35.7%		64.3%	64.3%		0.0%	0.0%		0.0%	0.0%		0.0%	0.0%		0.0%	0.0%
10	Cleveland, OH	40.4%	48.4%	43.2%	49.1%	41.9%	46.6%	0.0%	3.2%	1.1%	7.0%	6.5%	6.8%	3.5%	0.0%	2.3%	0.0%	0.0%	0.0%
11	Battle Creek, MI	61.1%	64.7%	62.9%	38.9%	29.4%	34.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.9%	2.9%	0.0%	0.0%	0.0%
12	North Chicago, IL	96.0%	96.5%	96.3%	4.0%	3.5%	3.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
12	Tomah, WI	56.5%	62.5%	59.6%	21.7%	25.0%	23.4%	8.7%	4.2%	6.4%	13.0%	8.3%	10.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
13	Fort Meade, SD	35.7%	0.0%	25.0%	50.0%	100.0%	65.0%	0.0%	0.0%	0.0%	7.1%	0.0%	5.0%	0.0%	0.0%	0.0%	7.1%	0.0%	5.0%
15	Kansas City, MO	72.7%	80.0%	75.7%	27.3%	13.3%	21.6%	0.0%	0.0%	0.0%	0.0%	6.7%	2.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
15	Topeka, KS	50.0%	40.0%	45.5%	33.3%	45.0%	38.6%	0.0%	0.0%	0.0%	16.7%	0.0%	9.1%	0.0%	15.0%	6.8%	0.0%	0.0%	0.0%
16	Little Rock, AK	69.8%	54.9%	61.7%	25.6%	39.2%	33.0%	0.0%	0.0%	0.0%	2.3%	5.9%	4.3%	2.3%	0.0%	1.1%	0.0%	0.0%	0.0%
16	Oklahoma City, OK	50.0%	37.1%	42.6%	38.5%	45.7%	42.6%	0.0%	2.9%	1.6%	11.5%	14.3%	13.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
17	Dallas, TX	35.7%	72.7%	55.7%	21.4%	24.2%	23.0%	0.0%	0.0%	0.0%	32.1%	3.0%	16.4%	10.7%	0.0%	4.9%	0.0%	0.0%	0.0%
20	American Lake, WA	46.9%	38.2%	42.4%	40.6%	52.9%	47.0%	0.0%	0.0%	0.0%	9.4%	8.8%	9.1%	3.1%	0.0%	1.5%	0.0%	0.0%	0.0%
21	Palo Alto, CA	50.0%	37.5%	42.9%	25.0%	18.8%	21.4%	0.0%	0.0%	0.0%	25.0%	31.3%	28.6%	0.0%	12.5%	7.1%	0.0%	0.0%	0.0%
21	San Francisco, CA	20.0%	13.3%	17.1%	0.0%	20.0%	8.6%	0.0%	0.0%	2.9%	5.0%	60.0%	68.6%	75.0%	6.7%	2.9%	0.0%	0.0%	0.0%
SITE AVERAGE		53.1%	50.7%	51.8%	28.4%	31.7%	30.3%	1.1%	1.4%	1.4%	11.6%	11.9%	13.2%	5.4%	4.0%	3.0%	0.3%	0.1%	0.4%
SITE S.D.		15.3%	20.9%	16.3%	12.0%	20.0%	14.9%	2.3%	3.2%	2.4%	9.4%	14.3%	14.3%	15.4%	5.4%	3.8%	1.5%	0.5%	1.1%
VETERAN AVERAGE		53.9%	55.4%	54.7%	28.2%	28.7%	28.5%	1.5%	1.9%	1.7%	13.6%	9.7%	11.6%	2.6%	3.9%	3.3%	0.2%	0.3%	0.2%

† Milwaukee was not included in this table because they collected data on fewer than 11 veterans during FY00 and FY01.

Table 19a. Usual Occupation Past Three Years by Site for FY00 and FY01.†

VISN	SITE	Executive/ Professional			Business/ Lesser Professional			Administrative/Minor Professional			Clerical/ Sales/ Technician		
		FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %
1	Bedford, MA	2.3%	1.2%	1.8%	2.3%	4.9%	3.6%	8.1%	7.3%	7.7%	20.7%	25.6%	23.1%
1	Boston, MA	0.0%	5.6%	2.9%	5.9%	5.6%	5.7%	17.7%	5.6%	11.4%	11.8%	33.3%	22.9%
1	Boston Women	0.0%	0.0%	0.0%	33.3%	11.1%	20.0%	33.3%	0.0%	13.3%	33.3%	55.6%	46.7%
1	Northampton, MA	0.0%	3.7%	2.0%	8.3%	0.0%	3.9%	4.2%	7.4%	5.9%	20.8%	18.5%	19.6%
2	Albany, NY	0.0%	0.0%	0.0%	4.4%	0.0%	2.2%	8.7%	4.6%	6.7%	30.4%	31.8%	31.1%
3	Lyons, NJ	8.3%	0.0%	3.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	8.3%	20.0%	14.8%
4	Lebanon, PA	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.6%	1.7%	14.3%	29.0%	23.7%
4	Pittsburgh, PA	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.8%	0.0%	2.3%	4.8%	17.4%	11.4%
6	Hampton, VA	0.0%	0.0%	0.0%	7.7%	0.0%	4.0%	2.6%	0.0%	1.3%	10.3%	16.7%	13.3%
7	Atlanta, GA	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	13.3%	7.1%	38.5%	33.3%	35.7%
8	Gainesville, FL		7.1%	7.1%		0.0%	0.0%		7.1%	7.1%		21.4%	21.4%
10	Cleveland, OH	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.3%	6.7%	5.8%	12.3%	13.3%	12.6%
11	Battle Creek, MI	0.0%	0.0%	0.0%	5.6%	0.0%	2.9%	5.6%	0.0%	2.9%	0.0%	11.8%	5.7%
12	North Chicago, IL	0.0%	0.0%	0.0%	12.0%	3.5%	7.4%	8.0%	3.5%	5.6%	12.0%	3.5%	7.4%
12	Tomah, WI	4.4%	0.0%	2.1%	4.4%	0.0%	2.1%	4.4%	4.2%	4.3%	13.0%	16.7%	14.9%
13	Fort Meade, SD	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	5.0%	14.3%	0.0%	10.0%
15	Kansas City, MO	0.0%	0.0%	0.0%	0.0%	6.7%	2.7%	9.1%	0.0%	5.4%	4.6%	6.7%	5.4%
15	Topeka, KS	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	20.8%	4.8%	13.3%
16	Little Rock, AK	0.0%	0.0%	0.0%	2.3%	4.0%	3.2%	0.0%	0.0%	0.0%	18.6%	14.0%	16.1%
16	Oklahoma City, OK	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.9%	5.7%	4.9%	11.5%	14.3%	13.1%
17	Dallas, TX	0.0%	3.2%	1.7%	7.1%	0.0%	3.4%	7.1%	3.2%	5.1%	25.0%	12.9%	18.6%
20	American Lake, WA	0.0%	0.0%	0.0%	3.3%	2.9%	3.1%	10.0%	5.9%	7.8%	16.7%	26.5%	21.9%
21	Palo Alto, CA	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	25.0%	21.4%
21	San Francisco, CA	0.0%	0.0%	0.0%	5.0%	6.7%	5.7%	10.0%	6.7%	8.6%	25.0%	6.7%	17.1%
SITE AVERAGE		0.7%	0.9%	0.9%	4.4%	1.9%	2.9%	6.2%	4.2%	5.0%	16.7%	19.1%	18.4%
SITE S.D.		1.9%	1.9%	1.7%	7.0%	3.0%	4.2%	7.3%	4.3%	3.5%	9.2%	12.0%	9.3%
VETERAN AVERAGE		0.7%	0.8%	0.7%	3.5%	1.9%	2.7%	5.6%	4.0%	4.8%	16.4%	19.6%	18.0%

† Milwaukee was not included in this table because they had data on fewer than 11 veterans during FY00 and FY

Table 19b. Usual Occupation Past Three Years by Site for FY00 and FY01.†

VISN	SITE	Skilled Manual Labor			Semi-Skilled/ Machine			Unskilled Labor/ Unemployed		
		FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %
1	Bedford, MA	31.0%	25.6%	28.4%	27.6%	19.5%	23.7%	8.1%	15.9%	11.8%
1	Boston, MA	23.5%	22.2%	22.9%	35.3%	22.2%	28.6%	5.9%	5.6%	5.7%
1	Boston Women	0.0%	11.1%	6.7%	0.0%	11.1%	6.7%	0.0%	11.1%	6.7%
1	Northampton, MA	25.0%	14.8%	19.6%	25.0%	40.7%	33.3%	16.7%	14.8%	15.7%
2	Albany, NY	21.7%	18.2%	20.0%	13.0%	18.2%	15.6%	21.7%	27.3%	24.4%
3	Lyons, NJ	8.3%	20.0%	14.8%	50.0%	40.0%	44.4%	25.0%	20.0%	22.2%
4	Lebanon, PA	28.6%	7.9%	15.3%	23.8%	36.8%	32.2%	33.3%	23.7%	27.1%
4	Pittsburgh, PA	9.5%	39.1%	25.0%	47.6%	17.4%	31.8%	33.3%	26.1%	29.6%
6	Hampton, VA	38.5%	33.3%	36.0%	28.2%	30.6%	29.3%	12.8%	19.4%	16.0%
7	Atlanta, GA	15.4%	13.3%	14.3%	38.5%	33.3%	35.7%	7.7%	6.7%	7.1%
8	Gainesville, FL		28.6%	28.6%		28.6%	28.6%		7.1%	7.1%
10	Cleveland, OH	29.8%	26.7%	28.7%	38.6%	30.0%	35.6%	14.0%	23.3%	17.2%
11	Battle Creek, MI	11.1%	17.7%	14.3%	44.4%	52.9%	48.6%	33.3%	17.7%	25.7%
12	North Chicago, IL	16.0%	22.0%	14.8%	44.0%	34.2%	53.7%	8.0%	7.3%	11.1%
12	Tomah, WI	21.7%	16.7%	19.2%	39.1%	37.5%	38.3%	13.0%	25.0%	19.2%
13	Fort Meade, SD	42.9%	33.3%	40.0%	14.3%	33.3%	20.0%	28.6%	16.7%	25.0%
15	Kansas City, MO	9.1%	46.7%	24.3%	59.1%	20.0%	43.2%	18.2%	20.0%	18.9%
15	Topeka, KS	41.7%	47.6%	44.4%	16.7%	23.8%	20.0%	20.8%	23.8%	22.2%
16	Little Rock, AK	14.0%	18.0%	16.1%	30.2%	40.0%	35.5%	34.9%	24.0%	29.0%
16	Oklahoma City, OK	26.9%	11.4%	18.0%	46.2%	45.7%	45.9%	11.5%	22.9%	18.0%
17	Dallas, TX	14.3%	22.6%	18.6%	32.1%	38.7%	35.6%	14.3%	19.4%	17.0%
20	American Lake, WA	40.0%	26.5%	32.8%	23.3%	23.5%	23.4%	6.7%	14.7%	10.9%
21	Palo Alto, CA	16.7%	6.3%	10.7%	41.7%	37.5%	39.3%	25.0%	31.3%	28.6%
21	San Francisco, CA	25.0%	13.3%	20.0%	20.0%	46.7%	31.4%	15.0%	20.0%	17.1%
SITE AVERAGE		22.2%	22.6%	22.2%	32.1%	31.8%	32.5%	17.7%	18.5%	18.1%
SITE S.D.		11.4%	10.9%	9.1%	13.7%	10.4%	10.7%	9.9%	6.9%	7.4%
VETERAN AVERAGE		24.8%	21.8%	23.3%	32.2%	32.8%	32.5%	16.9%	19.2%	18.1%

† Milwaukee was not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

Table 20. Days Worked in Competitive Employment and Earnings in Competitive Employment during the 30 Days prior to Admission by Site for FY00 and FY01.†

VISN	SITE	DAYS WORKED IN COMPETITIVE EMPLOYMENT PAST 30 DAYS			EARNINGS IN COMPETITIVE EMPLOYMENT PAST 30 DAYS			TOTAL INCOME FROM ALL SOURCES PAST 30 DAYS††		
		FY00	FY01	FY00-01	FY00	FY01	FY00-01	FY00	FY01	FY00-01
1	Bedford, MA	0.32	1.50	0.91	\$34.25	\$75.12	\$54.57	\$812.55	\$984.76	\$898.16
1	Boston, MA	0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	\$257.35	\$601.00	\$434.09
1	Boston Women	0.00	2.78	1.67	\$0.00	\$63.33	\$38.00	\$1,320.50	\$480.78	\$816.67
1	Northampton, MA	0.00	0.30	0.15	\$0.00	\$14.81	\$7.69	\$117.92	\$304.41	\$214.75
2	Albany, NY	0.78	2.27	1.51	\$21.74	\$88.64	\$54.44	\$260.30	\$342.27	\$300.38
3	Lyons, NJ	2.00	3.80	3.00	\$91.67	\$81.80	\$86.19	\$595.08	\$698.33	\$652.44
4	Lebanon, PA	0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	\$491.77	\$505.08	\$500.28
4	Pittsburgh, PA	1.90	0.87	1.36	\$58.10	\$36.96	\$47.05	\$561.67	\$472.17	\$514.89
6	Hampton, VA	0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	\$600.49	\$680.36	\$638.83
7	Atlanta, GA	0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	\$860.08	\$730.73	\$790.79
8	Gainesville, FL		0.00	0.00		\$0.00	\$0.00		\$501.21	\$501.21
10	Cleveland, OH	0.42	0.00	0.27	\$25.02	\$0.00	\$16.20	\$295.02	\$342.61	\$311.78
11	Battle Creek, MI	0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	\$1.11	\$0.00	\$0.57
12	North Chicago, IL	0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	\$30.00	\$19.52	\$24.37
12	Tomah, WI	0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	\$472.57	\$76.88	\$270.51
13	Fort Meade, SD	0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	\$549.29	\$616.67	\$569.50
15	Kansas City, MO	0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	\$293.86	\$513.27	\$382.81
15	Topeka, KS	0.00	1.43	0.67	\$0.00	\$83.33	\$38.89	\$306.21	\$227.67	\$269.56
16	Little Rock, AK	0.45	0.06	0.24	\$23.64	\$2.35	\$12.21	\$827.00	\$333.65	\$562.15
16	Oklahoma City, OK	0.00	0.29	0.16	\$0.00	\$18.29	\$10.49	\$266.96	\$137.69	\$192.79
17	Dallas, TX	1.07	0.00	0.49	\$42.86	\$0.00	\$19.67	\$825.07	\$930.64	\$882.18
20	American Lake, WA	0.66	0.91	0.79	\$32.81	\$31.47	\$32.12	\$71.81	\$148.00	\$111.06
21	Palo Alto, CA	0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	\$1,145.83	\$1,211.75	\$1,183.50
21	San Francisco, CA	0.00	1.33	0.57	\$0.00	\$52.33	\$22.43	\$684.05	\$983.27	\$812.29
SITE AVERAGE		0.33	0.65	0.49	\$14.35	\$22.85	\$18.33	\$506.37	\$493.45	\$493.15
SITE S.D.		0.58	1.02	0.73	\$23.58	\$31.80	\$23.25	\$341.43	\$317.19	\$296.24
VETERAN AVERAGE		0.34	0.60	0.47	\$17.24	\$24.80	\$21.10	\$495.74	\$516.11	\$506.15

† Milwaukee was not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

†† See Appendix A for definition of measure.

Table 21. Public Financial Support by Site for FY00 and FY01.†

VISN	SITE	ANY VA BENEFIT††			ANY VA or NonVA PUBLIC DISABILITY		
		FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %
1	Bedford, MA	23.0%	20.9%	22.0%	31.0%	27.9%	29.5%
1	Boston, MA	11.8%	22.2%	17.1%	23.5%	22.2%	22.9%
1	Boston Women	50.0%	33.3%	40.0%	50.0%	33.3%	40.0%
1	Northampton, MA	12.0%	7.4%	9.6%	24.0%	22.2%	23.1%
2	Albany, NY	30.4%	13.6%	22.2%	34.8%	22.7%	28.9%
3	Lyons, NJ	0.0%	13.3%	7.4%	0.0%	13.3%	7.4%
4	Lebanon, PA	18.2%	15.4%	16.4%	18.2%	15.4%	16.4%
4	Pittsburgh, PA	0.0%	17.4%	9.1%	0.0%	17.4%	9.1%
6	Hampton, VA	10.3%	22.2%	16.0%	10.3%	27.8%	18.7%
7	Atlanta, GA	30.8%	6.7%	17.9%	38.5%	6.7%	21.4%
8	Gainesville, FL		21.4%	21.4%		21.4%	21.4%
10	Cleveland, OH	7.0%	6.5%	6.8%	8.8%	12.9%	10.2%
11	Battle Creek, MI	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
12	North Chicago, IL	16.0%	6.9%	11.1%	16.0%	6.9%	11.1%
12	Tomah, WI	34.8%	16.7%	25.5%	39.1%	20.8%	29.8%
13	Fort Meade, SD	21.4%	16.7%	20.0%	21.4%	50.0%	30.0%
15	Kansas City, MO	13.6%	26.7%	18.9%	13.6%	26.7%	18.9%
15	Topeka, KS	16.7%	14.3%	15.6%	20.8%	14.3%	17.8%
16	Little Rock, AK	4.6%	13.7%	9.5%	6.8%	13.7%	10.5%
16	Oklahoma City, OK	15.4%	17.1%	16.4%	23.1%	17.1%	19.7%
17	Dallas, TX	25.0%	30.3%	27.9%	25.0%	33.3%	29.5%
20	American Lake, WA	15.6%	5.9%	10.6%	18.8%	5.9%	12.1%
21	Palo Alto, CA	0.0%	6.3%	3.6%	0.0%	6.3%	3.6%
21	San Francisco, CA	15.0%	33.3%	22.9%	30.0%	40.0%	34.3%
SITE AVERAGE		16.2%	16.2%	16.2%	19.7%	19.9%	19.4%
SITE S.D.		12.2%	8.8%	8.5%	13.5%	11.5%	9.9%
VETERAN AVERAGE		15.4%	16.0%	15.7%	19.3%	19.4%	19.4%

† Milwaukee was not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

†† Veteran reported receiving either an NSC pension or a service connected disability.

Table 22. Residential History Past 3 Months before Admission by Site for FY00 and FY01.†

VISN	SITE	MEAN DAYS IN APT., ROOM OR HOUSE PAST 3 MONTHS			MEAN DAYS INSTITUTIONALIZED PAST 3 MONTHS			MEAN DAYS IN SHELTER OR OUTDOORS PAST 3 MONTHS		
		FY00	FY01	FY00-01	FY00	FY01	FY00-01	FY00	FY01	FY00-01
1	Bedford, MA	11.4	10.3	10.9	70.5	76.0	73.2	8.7	3.8	6.3
1	Boston, MA	38.1	14.5	26.0	44.9	62.6	54.0	6.9	13.6	10.4
1	Boston Women	35.8	24.2	28.9	50.3	43.7	46.3	2.9	15.2	10.3
1	Northampton, MA	44.9	36.6	40.6	35.4	44.3	40.1	10.4	9.6	10.0
2	Albany, NY	28.2	25.1	26.7	60.6	58.4	59.5	1.2	6.6	3.8
3	Lyons, NJ	5.5	7.5	6.6	79.5	78.8	79.1	18.8	3.9	10.5
4	Lebanon, PA	18.1	25.2	22.6	63.3	56.5	58.9	8.9	8.5	8.7
4	Pittsburgh, PA	16.9	14.6	15.7	70.9	69.1	69.9	3.0	4.0	3.5
6	Hampton, VA	14.7	14.6	14.7	74.2	73.4	73.8	1.8	2.4	2.1
7	Atlanta, GA	20.2	23.1	21.7	62.2	56.7	59.3	5.8	11.3	8.8
8	Gainesville, FL		43.1	43.1		35.1	35.1		10.0	10.0
10	Cleveland, OH	13.4	10.8	12.5	67.7	71.2	68.9	9.0	8.6	8.8
11	Battle Creek, MI	50.6	57.9	54.2	24.1	23.4	23.8	15.0	8.9	12.0
12	North Chicago, IL	58.7	49.0	53.5	24.8	34.8	30.2	6.0	6.4	6.2
12	Tomah, WI	50.4	55.4	52.9	32.9	30.3	31.6	6.8	1.9	4.3
13	Fort Meade, SD	39.3	44.2	40.7	43.8	44.5	44.0	6.7	0.0	4.7
15	Kansas City, MO	62.3	67.4	64.4	19.7	18.3	19.1	7.6	5.0	6.6
15	Topeka, KS	37.9	37.9	37.9	38.6	44.4	41.3	14.0	8.2	11.4
16	Little Rock, AK	44.6	46.8	45.8	41.4	32.1	36.4	4.4	11.5	8.3
16	Oklahoma City, OK	31.2	38.2	35.3	43.4	32.9	37.3	14.6	19.1	17.2
17	Dallas, TX	5.7	1.8	3.6	76.6	81.3	79.2	7.1	7.5	7.3
20	American Lake, WA	40.7	36.8	38.7	22.2	37.2	30.0	27.1	15.7	21.2
21	Palo Alto, CA	2.8	0.9	1.7	87.1	90.1	88.8	0.8	0.0	0.4
21	San Francisco, CA	18.0	17.8	17.9	53.2	59.5	55.9	18.8	12.1	15.9
SITE AVERAGE		30.0	29.3	29.8	51.6	52.3	51.5	9.0	8.1	8.7
SITE S.D.		17.3	18.2	17.2	19.7	19.6	19.2	6.4	4.9	4.7
VETERAN AVERAGE		27.9	27.1	27.5	53.4	54.9	54.2	9.0	8.0	8.5

† Milwaukee was not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

Table 23. Housing Index by Site for FY00 and FY01.†

VISN	SITE	HOUSING INDEX††		
		FY00	FY01	FY00-01
1	Bedford, MA	101.9	100.4	101.2
1	Boston, MA	128.1	105.3	116.4
1	Boston Women	124.8	107.3	114.3
1	Northampton, MA	135.6	127.2	131.2
2	Albany, NY	118.1	115.3	116.7
3	Lyons, NJ	109.3	97.6	102.8
4	Lebanon, PA	108.3	115.4	112.8
4	Pittsburgh, PA	107.6	102.2	104.8
6	Hampton, VA	105.4	105.0	105.2
7	Atlanta, GA	108.4	114.2	111.5
8	Gainesville, FL		131.4	131.4
10	Cleveland, OH	103.4	101.4	102.7
11	Battle Creek, MI	140.3	148.2	144.2
12	North Chicago, IL	148.2	139.2	143.4
12	Tomah, WI	140.5	142.9	141.7
13	Fort Meade, SD	129.0	132.8	130.2
15	Kansas City, MO	151.8	158.1	154.4
15	Topeka, KS	128.4	128.1	128.2
16	Little Rock, AK	135.0	137.3	136.2
16	Oklahoma City, OK	120.4	128.5	125.0
17	Dallas, TX	95.1	92.5	93.7
20	American Lake, WA	130.8	126.4	128.5
21	Palo Alto, CA	93.5	91.9	92.6
21	San Francisco, CA	107.9	107.2	107.6
SITE AVERAGE		120.5	119.0	119.9
SITE S.D.		16.5	18.1	16.8
VETERAN AVERAGE		118.3	117.0	117.6

† Milwaukee was not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

†† See Appendix A for definition of measure.

Table 24a. Homelessness History by Site for FY00 and FY01.†

VISN	SITE	EVER HOMELESS IN LIFETIME			HOMELESS WHEN LAST LIVING IN THE COMMUNITY†			NOT HOMELESS WHEN LAST LIVING IN THE COMMUNITY		
		FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %
1	Bedford, MA ††	98.9%	98.8%	98.8%	71.3%	83.7%	77.5%	28.7%	16.3%	22.5%
1	Boston, MA	76.5%	83.3%	80.0%	52.9%	50.0%	51.4%	47.1%	50.0%	48.6%
1	Boston Women	66.7%	66.7%	66.7%	66.7%	22.2%	40.0%	33.3%	77.8%	60.0%
1	Northampton, MA	76.0%	81.5%	78.9%	24.0%	44.4%	34.6%	76.0%	55.6%	65.4%
2	Albany, NY ††	82.6%	81.8%	82.2%	73.9%	45.5%	60.0%	26.1%	54.6%	40.0%
3	Lyons, NJ ††	83.3%	86.7%	85.2%	66.7%	80.0%	74.1%	33.3%	20.0%	25.9%
4	Lebanon, PA ††	63.6%	71.8%	68.9%	40.9%	41.0%	41.0%	59.1%	59.0%	59.0%
4	Pittsburgh, PA	66.7%	60.9%	63.6%	23.8%	39.1%	31.8%	76.2%	60.9%	68.2%
6	Hampton, VA	71.8%	80.6%	76.0%	43.6%	44.4%	44.0%	56.4%	55.6%	56.0%
7	Atlanta, GA ††	92.3%	71.4%	81.5%	69.2%	60.0%	64.3%	30.8%	40.0%	35.7%
8	Gainesville, FL		57.1%	57.1%		21.4%	21.4%		78.6%	78.6%
10	Cleveland, OH	91.2%	83.9%	88.6%	75.4%	71.0%	73.9%	24.6%	29.0%	26.1%
11	Battle Creek, MI	77.8%	52.9%	65.7%	50.0%	29.4%	40.0%	50.0%	70.6%	60.0%
12	North Chicago, IL	80.0%	86.2%	83.3%	56.0%	34.5%	44.4%	44.0%	65.5%	55.6%
12	Tomah, WI	60.9%	62.5%	61.7%	21.7%	33.3%	27.7%	78.3%	66.7%	72.3%
13	Fort Meade, SD	53.9%	100.0%	68.4%	14.3%	33.3%	20.0%	85.7%	66.7%	80.0%
15	Kansas City, MO	77.3%	80.0%	78.4%	22.7%	13.3%	18.9%	77.3%	86.7%	81.1%
15	Topeka, KS	79.2%	66.7%	73.3%	41.7%	42.9%	42.2%	58.3%	57.1%	57.8%
16	Little Rock, AK	81.4%	84.0%	82.8%	56.8%	66.7%	62.1%	43.2%	33.3%	37.9%
16	Oklahoma City, OK††	88.5%	91.4%	90.2%	57.7%	71.4%	65.6%	42.3%	28.6%	34.4%
17	Dallas, TX ††	96.4%	97.0%	96.7%	85.7%	78.8%	82.0%	14.3%	21.2%	18.0%
20	American Lake, WA	93.8%	94.1%	93.9%	87.5%	82.4%	84.9%	12.5%	17.7%	15.2%
21	Palo Alto, CA	100.0%	100.0%	100.0%	58.3%	62.5%	60.7%	41.7%	37.5%	39.3%
21	San Francisco, CA††	95.0%	93.3%	94.3%	70.0%	66.7%	68.6%	30.0%	33.3%	31.4%
SITE AVERAGE		80.6%	80.5%	79.8%	53.5%	50.7%	51.3%	46.5%	49.3%	48.7%
SITE S.D.		12.5%	13.7%	12.1%	20.8%	20.5%	19.8%	20.8%	20.5%	19.8%
VETERAN AVERAGE		83.6%	83.3%	83.4%	56.9%	57.4%	57.1%	43.1%	42.6%	42.9%
CLINICAL STANDARD					75.0%	75.0%	75.0%			

† Milwaukee was not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

†† This critical monitor is applicable only to the 8 CWT/TR sites whose target population is the homeless mentally ill veteran. VHA Headquarters has identified at least 75% as the clinical standard.

Table 24b. Length of Time Homeless by Site for FY00 and FY01.†

VISN	SITE	HOMELESS < 1 MO			HOMELESS 1-6 MOS			HOMELESS 6-11 MOS			HOMELESS 12-23 MOS			HOMELESS > 23 MOS		
		FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %
1	Bedford, MA	17.2%	30.2%	23.7%	23.0%	27.9%	25.4%	10.3%	9.3%	9.8%	8.1%	7.0%	7.5%	12.6%	8.1%	10.4%
1	Boston, MA	17.7%	0.0%	8.6%	11.8%	16.7%	14.3%	5.9%	11.1%	8.6%	5.9%	16.7%	11.4%	11.8%	5.6%	8.6%
1	Boston Women	33.3%	0.0%	13.3%	33.3%	22.2%	26.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
1	Northampton, MA	4.0%	22.2%	13.5%	12.0%	22.2%	17.3%	8.0%	0.0%	3.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
2	Albany, NY	34.8%	9.1%	22.2%	34.8%	18.2%	26.7%	0.0%	4.6%	2.2%	0.0%	9.1%	4.4%	4.4%	4.6%	4.4%
3	Lyons, NJ	8.3%	0.0%	3.7%	25.0%	53.3%	40.7%	25.0%	20.0%	22.2%	0.0%	6.7%	3.7%	8.3%	0.0%	3.7%
4	Lebanon, PA	9.1%	10.3%	9.8%	9.1%	15.4%	13.1%	0.0%	5.1%	3.3%	0.0%	5.1%	3.3%	13.6%	5.1%	8.2%
4	Pittsburgh, PA	0.0%	8.7%	4.6%	9.5%	26.1%	18.2%	9.5%	0.0%	4.6%	0.0%	4.4%	2.3%	4.8%	0.0%	2.3%
6	Hampton, VA	10.3%	11.1%	10.7%	18.0%	25.0%	21.3%	2.6%	5.6%	4.0%	0.0%	2.8%	1.3%	12.8%	0.0%	6.7%
7	Atlanta, GA	38.5%	26.7%	32.1%	23.1%	13.3%	17.9%	7.7%	6.7%	7.1%	0.0%	0.0%	0.0%	0.0%	13.3%	7.1%
8	Gainesville, FL		7.1%	7.1%		14.3%	14.3%		0.0%	0.0%		0.0%	0.0%		0.0%	0.0%
10	Cleveland, OH	17.5%	3.2%	12.5%	17.5%	19.4%	18.2%	22.8%	25.8%	23.9%	5.3%	9.7%	6.8%	10.5%	12.9%	11.4%
11	Battle Creek, MI	5.6%	5.9%	5.7%	16.7%	17.7%	17.1%	16.7%	5.9%	11.4%	0.0%	0.0%	0.0%	11.1%	0.0%	5.7%
12	North Chicago, IL	28.0%	6.9%	16.7%	12.0%	17.2%	14.8%	8.0%	3.5%	5.6%	8.0%	0.0%	3.7%	0.0%	6.9%	3.7%
12	Tomah, WI	8.7%	8.3%	8.5%	8.7%	20.8%	14.9%	0.0%	4.2%	2.1%	0.0%	0.0%	0.0%	4.4%	0.0%	2.1%
13	Fort Meade, SD	0.0%	16.7%	5.0%	14.3%	0.0%	10.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	5.0%
15	Kansas City, MO	4.6%	6.7%	5.4%	13.6%	0.0%	8.1%	4.6%	6.7%	5.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
15	Topeka, KS	12.5%	14.3%	13.3%	20.8%	19.1%	20.0%	0.0%	0.0%	0.0%	4.2%	4.8%	4.4%	4.2%	4.8%	4.4%
16	Little Rock, AK	18.2%	13.7%	15.8%	20.5%	27.5%	24.2%	11.4%	11.8%	11.6%	6.8%	2.0%	4.2%	0.0%	11.8%	6.3%
16	Oklahoma City, OK	15.4%	20.0%	18.0%	23.1%	34.3%	29.5%	3.9%	17.1%	11.5%	3.9%	0.0%	1.6%	11.5%	0.0%	4.9%
17	Dallas, TX	10.7%	6.1%	8.2%	35.7%	21.2%	27.9%	7.1%	15.2%	11.5%	21.4%	21.2%	21.3%	10.7%	15.2%	13.1%
20	American Lake, WA	18.8%	29.4%	24.2%	40.6%	26.5%	33.3%	9.4%	14.7%	12.1%	9.4%	11.8%	10.6%	9.4%	0.0%	4.6%
21	Palo Alto, CA	8.3%	12.5%	10.7%	16.7%	0.0%	7.1%	0.0%	18.8%	10.7%	8.3%	12.5%	10.7%	25.0%	18.8%	21.4%
21	San Francisco, CA	5.0%	0.0%	2.9%	25.0%	20.0%	22.9%	5.0%	13.3%	8.6%	10.0%	6.7%	8.6%	25.0%	26.7%	25.7%
SITE AVERAGE		14.2%	11.2%	12.3%	20.2%	19.9%	20.2%	6.9%	8.3%	7.5%	4.0%	5.0%	4.4%	7.8%	6.3%	6.7%
SITE S.D.		10.5%	8.8%	7.3%	8.9%	10.9%	7.9%	6.9%	7.3%	6.2%	5.2%	5.8%	5.1%	7.2%	7.4%	6.2%
VETERAN AVERAGE		14.4%	13.8%	14.1%	20.5%	22.3%	21.4%	8.2%	9.4%	8.8%	4.9%	5.6%	5.3%	8.4%	6.1%	7.2%

† Milwaukee was not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

Table 25. Substance Abuse Symptomatology by Site for FY00 and FY01.†

VISN	SITE	ASI INDEX FOR ALCOHOL PROBLEMS††			ASI INDEX FOR DRUG PROBLEMS††			CRAVING SCALE FOR ALCOHOL AND/OR DRUGS†††		
		FY00	FY01	FY00-01	FY00	FY01	FY00-01	FY00	FY01	FY00-01
1	Bedford, MA	0.24	0.30	0.27	0.10	0.10	0.10	1.90	2.25	2.07
1	Boston, MA	0.34	0.35	0.35	0.24	0.19	0.22	2.79	2.32	2.55
1	Boston Women	0.10	0.15	0.13	0.04	0.04	0.04	1.39	1.29	1.33
1	Northampton, MA	0.24	0.30	0.27	0.15	0.13	0.14	2.82	2.80	2.81
2	Albany, NY	0.27	0.11	0.19	0.17	0.05	0.11	2.32	1.90	2.12
3	Lyons, NJ	0.17	0.24	0.21	0.17	0.15	0.16	3.25	2.83	3.02
4	Lebanon, PA	0.21	0.21	0.21	0.17	0.19	0.18	1.58	2.01	1.86
4	Pittsburgh, PA	0.23	0.30	0.27	0.17	0.14	0.16	2.24	2.29	2.27
6	Hampton, VA	0.28	0.24	0.26	0.16	0.17	0.17	1.11	1.08	1.10
7	Atlanta, GA	0.23	0.22	0.22	0.15	0.16	0.16	1.59	3.01	2.35
8	Gainesville, FL		0.41	0.41		0.12	0.12		2.33	2.33
10	Cleveland, OH	0.30	0.18	0.26	0.22	0.13	0.19	1.91	1.16	1.65
11	Battle Creek, MI	0.33	0.20	0.26	0.22	0.17	0.20	3.17	3.33	3.25
12	North Chicago, IL	0.22	0.22	0.22	0.24	0.24	0.24	2.55	2.84	2.71
12	Tomah, WI	0.27	0.25	0.26	0.10	0.18	0.14	2.32	2.73	2.53
13	Fort Meade, SD	0.28	0.28	0.28	0.01	0.07	0.03	2.27	2.92	2.46
15	Kansas City, MO	0.23	0.27	0.25	0.19	0.17	0.18	2.26	2.95	2.54
15	Topeka, KS	0.30	0.30	0.30	0.10	0.23	0.16	2.43	2.41	2.42
16	Little Rock, AK	0.32	0.28	0.30	0.25	0.27	0.26	2.56	2.58	2.57
16	Oklahoma City, OK	0.31	0.35	0.33	0.22	0.14	0.17	2.46	2.19	2.31
17	Dallas, TX	0.14	0.23	0.19	0.08	0.19	0.14	1.08	1.26	1.18
20	American Lake, WA	0.28	0.20	0.24	0.15	0.14	0.14	2.57	2.17	2.37
21	Palo Alto, CA	0.17	0.26	0.22	0.19	0.18	0.18	1.11	1.49	1.33
21	San Francisco, CA	0.10	0.23	0.15	0.15	0.17	0.16	1.24	1.21	1.23
SITE AVERAGE		0.24	0.25	0.25	0.16	0.16	0.16	2.13	2.22	2.18
SITE S.D.		0.07	0.07	0.06	0.06	0.05	0.05	0.64	0.66	0.59
VETERAN AVERAGE		0.25	0.26	0.26	0.16	0.16	0.16	2.10	2.16	2.13

† Milwaukee was not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

†† Scores measure the severity of substance abuse symptomatology at the beginning of the veteran's current episode of continuous treatment which is not necessarily at admission to the CWT/TR program.

††† See Appendix A for definition of measure.

Table 26a. Self-Reported Substance Use History by Site for FY00 and FY01.†

VISN	SITE	Days Since Last Used Drugs or Last Drank Alcohol††			Usual Ounces Alcohol Drunk in a Day †††			Most Ounces Alcohol Drunk in a Day †††		
		FY00	FY01	FY00-01	FY00	FY01	FY00-01	FY00	FY01	FY00-01
1	Bedford, MA	165.0	187.0	217.6	15.1	19.1	17.1	20.8	30.1	25.4
1	Boston, MA	100.9	200.5	156.0	9.0	10.4	9.7	15.7	19.4	17.6
1	Boston Women	270.5	156.5	194.5	4.7	5.1	4.9	5.0	9.3	7.6
1	Northampton, MA	56.5	114.0	86.4	17.9	14.4	16.1	23.5	21.3	22.4
2	Albany, NY	172.6	223.8	183.7	16.4	6.8	11.7	22.1	14.5	18.4
3	Lyons, NJ	137.1	177.0	162.3	7.9	13.3	10.9	11.1	15.7	13.7
4	Lebanon, PA	543.0	285.3	386.1	14.0	13.7	13.8	20.2	25.4	23.5
4	Pittsburgh, PA	206.5	231.8	238.7	11.3	14.7	13.1	17.1	25.7	21.6
6	Hampton, VA	161.4	241.1	201.2	14.9	16.9	15.8	22.9	29.5	26.1
7	Atlanta, GA	245.6	119.4	179.8	6.7	17.9	12.7	12.6	26.1	19.8
8	Gainesville, FL		185.2	185.2		7.7	7.7		13.7	13.7
10	Cleveland, OH	176.1	157.4	170.1	13.2	10.8	12.4	26.9	18.7	24.0
11	Battle Creek, MI	48.7	39.0	45.2	14.8	11.9	13.4	23.4	22.4	22.9
12	North Chicago, IL	50.1	59.2	59.2	8.3	10.7	9.6	10.6	12.8	11.8
12	Tomah, WI	62.2	71.6	71.2	20.1	11.5	15.7	26.9	20.6	23.7
13	Fort Meade, SD	334.0	32.0	283.7	12.3	9.2	11.4	13.1	15.2	13.8
15	Kansas City, MO	37.0	34.7	36.2	10.1	9.9	10.0	19.0	18.6	18.8
15	Topeka, KS	66.1	246.7	197.0	16.5	10.3	13.6	27.54	20.3	24.2
16	Little Rock, AK	90.7	62.4	78.6	17.4	12.4	14.7	30.3	20.3	25.0
16	Oklahoma City, OK	117.1	77.2	114.2	13.0	14.0	13.6	22.9	23.8	23.4
17	Dallas, TX	473.7	690.0	584.2	6.6	10.6	8.7	11.0	16.7	14.1
20	American Lake, WA	61.6	133.5	156.8	8.2	7.8	8.0	14.7	10.3	12.4
21	Palo Alto, CA	309.5	354.4	335.9	13.8	14.3	14.1	23.2	26.6	25.1
21	San Francisco, CA	226.7	323.4	275.7	3.5	10.4	6.5	7.4	17.5	11.7
SITE AVERAGE		178.8	183.5	191.6	12.0	11.8	11.9	18.6	19.8	19.2
SITE S.D.		132.7	138.5	119.5	4.4	3.4	3.1	6.8	5.6	5.4
VETERAN AVERAGE		238.3	241.6	239.9	12.9	13.0	13.0	20.4	21.6	21.0

† Milwaukee was not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

†† Data are reported only for those veterans with an alcohol and/or drug abuse dependency diagnosis. If a veteran were diagnosed with both alcohol and drug problems, the lower of the two values was used. A number of CWT/TR programs admit veterans with substance abuse problems directly from prison, which explains some of the increase in the number of days since last used alcohol and/or drugs.

††† Score measures the severity of substance abuse symptomatology at the beginning of the veteran's current episode of continuous treatment which is not necessarily at admission to the CWT/TR program.

Table 26b. Self-Reported Substance Use History by Site for FY00 and FY01.†

VISN	SITE	Used Alcohol Last 30 Days in Community			Used Drugs Last 30 Days in Community			Used Last 30 Days in Community		
		FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %
1	Bedford, MA	77.0%	77.9%	77.5%	50.6%	43.0%	46.8%	87.4%	90.7%	89.0%
1	Boston, MA	70.6%	66.7%	68.6%	70.6%	66.7%	68.6%	94.1%	77.8%	85.7%
1	Boston Women	33.3%	44.4%	40.0%	40.0%	50.0%	44.4%	60.0%	80.0%	70.0%
1	Northampton, MA	88.0%	85.2%	86.5%	48.0%	42.3%	45.1%	92.0%	92.6%	92.3%
2	Albany, NY	73.9%	40.9%	57.8%	75.0%	18.2%	45.2%	90.9%	50.0%	70.5%
3	Lyons, NJ	58.3%	66.7%	63.0%	66.7%	60.0%	63.0%	75.0%	80.0%	77.8%
4	Lebanon, PA	68.2%	84.6%	78.7%	59.1%	81.1%	72.9%	86.4%	97.4%	93.3%
4	Pittsburgh, PA	76.2%	78.3%	77.3%	65.0%	45.5%	54.8%	85.7%	82.6%	84.1%
6	Hampton, VA	82.1%	75.0%	78.7%	74.4%	72.7%	73.6%	97.4%	83.3%	90.7%
7	Atlanta, GA	53.9%	80.0%	67.9%	46.2%	73.3%	60.7%	61.5%	86.7%	75.0%
8	Gainesville, FL		64.3%	64.3%		38.5%	38.5%		69.2%	69.2%
10	Cleveland, OH	71.9%	48.4%	63.6%	63.2%	58.6%	61.6%	77.2%	69.0%	74.4%
11	Battle Creek, MI	72.2%	58.8%	65.7%	66.7%	68.8%	67.7%	88.9%	76.5%	82.9%
12	North Chicago, IL	80.0%	69.0%	74.1%	84.0%	79.3%	81.5%	96.0%	89.7%	92.6%
12	Tomah, WI	87.0%	62.5%	74.5%	34.8%	60.9%	47.8%	87.0%	78.3%	82.6%
13	Fort Meade, SD	71.4%	66.7%	70.0%	10.0%	25.0%	14.3%	83.3%	80.0%	82.4%
15	Kansas City, MO	77.3%	80.0%	78.4%	81.0%	1030.0%	71.4%	95.5%	100.0%	97.3%
15	Topeka, KS	83.3%	71.4%	77.8%	40.9%	71.4%	55.8%	87.5%	90.5%	88.9%
16	Little Rock, AK	77.3%	72.6%	74.7%	78.6%	80.0%	79.4%	97.7%	92.2%	94.7%
16	Oklahoma City, OK	61.5%	62.9%	62.3%	72.0%	37.1%	51.7%	92.3%	71.4%	80.3%
17	Dallas, TX	46.4%	57.6%	52.5%	40.7%	66.7%	55.0%	57.1%	69.7%	63.9%
20	American Lake, WA	68.8%	52.9%	60.6%	55.2%	40.6%	47.5%	77.4%	66.7%	71.9%
21	Palo Alto, CA	75.0%	68.8%	71.4%	66.7%	68.8%	67.9%	91.7%	87.5%	89.3%
21	San Francisco, CA	30.0%	53.3%	40.0%	52.6%	53.3%	52.9%	57.9%	53.3%	55.9%
SITE AVERAGE		68.9%	66.2%	67.7%	58.3%	97.2%	57.0%	83.5%	79.8%	81.4%
SITE S.D.		15.1%	12.0%	11.5%	17.4%	195.3%	14.7%	12.7%	12.4%	10.5%
VETERAN AVERAGE		71.8%	68.2%	70.0%	60.0%	57.9%	58.9%	85.2%	81.5%	83.3%

† Milwaukee was not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

Table 26c. Self-Reported Substance Use History by Site for FY00 and FY01.†

VISN	SITE	Years of Alcohol Abuse			Longest Period of Sobriety (years)		
		FY00	FY01	FY00-01	FY00	FY01	FY00-01
1	Bedford, MA	18.1	22.4	20.3	2.8	2.6	2.7
1	Boston, MA	25.1	24.9	25.0	2.9	3.6	3.3
1	Boston Women	9.0	7.6	8.0	1.4	4.4	3.1
1	Northampton, MA	19.6	23.5	21.7	3.0	1.5	2.2
2	Albany, NY	15.4	11.5	13.5	1.8	1.6	1.7
3	Lyons, NJ	19.4	16.1	17.5	1.8	2.0	1.9
4	Lebanon, PA	13.0	12.7	12.8	2.2	2.7	2.5
4	Pittsburgh, PA	21.3	19.5	20.3	2.4	1.5	1.9
6	Hampton, VA	20.0	25.7	22.7	1.0	1.2	1.1
7	Atlanta, GA	18.1	13.0	15.7	2.0	0.9	1.4
8	Gainesville, FL		21.8	21.8		1.4	1.4
10	Cleveland, OH	16.0	19.0	17.0	2.2	2.8	2.4
11	Battle Creek, MI	15.6	14.5	15.0	2.1	2.2	2.2
12	North Chicago, IL	11.0	10.1	10.5	1.5	1.9	1.7
12	Tomah, WI	18.4	17.5	18.0	2.0	1.4	1.7
13	Fort Meade, SD	14.0	17.0	15.2	5.7	2.1	4.6
15	Kansas City, MO	12.4	5.3	9.0	2.4	2.3	2.4
15	Topeka, KS	17.9	16.1	10.3	1.4	2.0	1.7
16	Little Rock, AK	23.2	21.7	22.3	1.0	1.3	1.2
16	Oklahoma City, OK	19.5	18.0	18.6	1.4	1.6	1.5
17	Dallas, TX	14.9	10.3	12.2	1.7	2.1	1.9
20	American Lake, WA	22.2	18.0	20.1	2.4	3.3	2.9
21	Palo Alto, CA	14.7	16.8	16.0	2.0	2.3	2.2
21	San Francisco, CA	16.6	17.7	17.1	3.2	2.3	2.8
SITE AVERAGE		17.2	16.7	16.7	2.2	2.1	2.2
SITE S.D.		3.9	5.2	4.6	0.9	0.8	0.8
VETERAN AVERAGE		17.9	18.0	18.0	2.1	2.1	2.1

† Milwaukee was not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

Table 27. Veterans' Perception of Substance Abuse Problem by Site for FY00 and FY01.†

VISN	SITE	A Current Alcohol Problem			A Current Drug Problem		
		FY00 %	FY01 %	FY00-FY01 %	FY00 %	FY01 %	FY00-FY01 %
1	Bedford, MA	69.0%	75.6%	72.3%	52.3%	36.5%	44.4%
1	Boston, MA	94.1%	83.3%	88.6%	81.3%	83.3%	82.4%
1	Boston Women	16.7%	33.3%	26.7%	0.0%	11.1%	6.7%
1	Northampton, MA	64.0%	66.7%	65.4%	44.0%	33.3%	38.5%
2	Albany, NY	69.6%	59.1%	64.4%	47.8%	31.8%	40.0%
3	Lyons, NJ	75.0%	53.3%	63.0%	75.0%	40.0%	55.6%
4	Lebanon, PA	40.9%	42.1%	41.7%	45.5%	56.4%	52.5%
4	Pittsburgh, PA	52.4%	69.6%	61.4%	47.6%	39.1%	43.2%
6	Hampton, VA	66.7%	77.8%	72.0%	74.4%	77.8%	76.0%
7	Atlanta, GA	61.5%	20.0%	39.3%	46.2%	40.0%	42.9%
8	Gainesville, FL		78.6%	78.6%		57.1%	57.1%
10	Cleveland, OH	57.9%	29.0%	47.7%	45.6%	32.3%	40.9%
11	Battle Creek, MI	61.1%	23.5%	42.9%	50.0%	64.7%	57.1%
12	North Chicago, IL	80.0%	75.9%	77.8%	92.0%	89.7%	90.7%
12	Tomah, WI	87.0%	83.3%	85.1%	47.8%	50.0%	48.9%
13	Fort Meade, SD	42.9%	50.0%	45.0%	0.0%	0.0%	0.0%
15	Kansas City, MO	50.0%	66.7%	56.8%	61.9%	53.3%	58.3%
15	Topeka, KS	83.3%	71.4%	77.8%	43.5%	66.7%	54.6%
16	Little Rock, AK	55.8%	52.0%	53.8%	50.0%	64.7%	57.9%
16	Oklahoma City, OK	65.4%	85.7%	77.1%	61.5%	57.1%	59.0%
17	Dallas, TX	42.9%	60.6%	52.5%	25.0%	57.6%	42.6%
20	American Lake, WA	64.5%	58.8%	61.5%	58.1%	41.2%	49.2%
21	Palo Alto, CA	25.0%	56.3%	42.9%	33.3%	56.3%	46.4%
21	San Francisco, CA	40.0%	33.3%	39.1%	45.0%	40.0%	42.9%
SITE AVERAGE		59.4%	58.6%	59.7%	49.0%	49.2%	49.5%
SITE S.D.		18.6%	19.4%	16.4%	21.2%	20.4%	19.0%
VETERAN AVERAGE		62.0%	62.0%	62.0%	51.6%	51.2%	51.4%

† Milwaukee was not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

Table 28. Psychiatric Symptomatology by Site for FY00 and FY01.†

VISN	SITE	ASI INDEX FOR PSYCHIATRIC PROBLEMS			SUICIDE ATTEMPT IN LIFETIME		
		FY00	FY01	FY00-01	FY00 %	FY01 %	FY00-01 %
1	Bedford, MA	0.18	0.22	0.20	42.4%	31.4%	36.8%
1	Boston, MA	0.03	0.04	0.04	23.5%	11.8%	17.7%
1	Boston Women	0.50	0.29	0.37	83.3%	33.3%	53.3%
1	Northampton, MA	0.31	0.29	0.30	48.0%	29.6%	38.5%
2	Albany, NY	0.27	0.12	0.20	34.8%	23.8%	29.6%
3	Lyons, NJ	0.14	0.09	0.10	50.0%	13.3%	26.1%
4	Lebanon, PA	0.14	0.10	0.12	13.6%	18.9%	17.0%
4	Pittsburgh, PA	0.14	0.20	0.17	42.9%	17.4%	29.6%
6	Hampton, VA	0.23	0.21	0.22	43.6%	34.3%	39.2%
7	Atlanta, GA	0.16	0.13	0.14	53.9%	15.4%	34.6%
8	Gainesville, FL		0.37	0.37		50.0%	50.0%
10	Cleveland, OH	0.20	0.17	0.19	26.3%	35.5%	29.6%
11	Battle Creek, MI	0.33	0.21	0.27	27.8%	35.3%	31.4%
12	North Chicago, IL	0.14	0.13	0.14	12.0%	6.9%	9.3%
12	Tomah, WI	0.33	0.24	0.28	43.5%	20.8%	31.9%
13	Fort Meade, SD	0.26	0.21	0.25	35.7%	16.7%	30.0%
15	Kansas City, MO	0.23	0.23	0.23	36.4%	33.3%	35.1%
15	Topeka, KS	0.42	0.37	0.39	43.5%	52.4%	47.7%
16	Little Rock, AK	0.27	0.24	0.25	25.0%	21.6%	23.2%
16	Oklahoma City, OK	0.28	0.27	0.27	11.5%	31.3%	22.4%
17	Dallas, TX	0.19	0.18	0.19	14.8%	45.2%	31.0%
20	American Lake, WA	0.39	0.35	0.37	21.9%	33.3%	27.7%
21	Palo Alto, CA	0.10	0.11	0.11	16.7%	25.0%	21.4%
21	San Francisco, CA	0.18	0.29	0.23	35.0%	46.7%	40.0%
SITE AVERAGE		0.24	0.21	0.23	34.2%	28.5%	31.4%
SITE S.D.		0.11	0.09	0.09	16.4%	12.1%	10.3%
VETERAN AVERAGE		0.23	0.21	0.22	32.4%	28.3%	30.3%

† Milwaukee was not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

Table 29a. Clinical Psychiatric Diagnoses by Site for FY00 and FY01.†

VISN	SITE	Alcohol Abuse/ Dependency			Drug Abuse/ Dependency			Personality Disorder			PTSD from Combat			Non-PTSD Anxiety Disorder		
		FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %
1	Bedford, MA	82.8%	87.2%	85.0%	58.6%	47.7%	53.2%	4.6%	4.7%	4.6%	27.6%	23.5%	25.6%	11.5%	29.4%	20.4%
1	Boston, MA	94.1%	83.3%	88.6%	82.4%	77.8%	80.0%	76.5%	16.7%	45.7%	19.7%	0.0%	8.6%	0.0%	0.0%	0.0%
1	Boston Women	33.3%	44.4%	40.0%	33.3%	33.3%	33.3%	66.7%	33.3%	46.7%	50.0%	55.6%	53.3%	0.0%	22.2%	13.3%
1	Northampton, MA	96.0%	96.2%	96.1%	68.0%	61.5%	64.7%	0.0%	0.0%	0.0%	20.0%	7.7%	13.7%	4.0%	3.9%	3.9%
2	Albany, NY	87.0%	72.7%	80.0%	78.3%	50.0%	64.4%	34.8%	13.6%	24.4%	26.1%	13.6%	20.0%	13.0%	4.6%	8.9%
3	Lyons, NJ	66.7%	80.0%	74.1%	75.0%	73.3%	74.1%	0.0%	0.0%	0.0%	16.7%	20.0%	18.5%	8.3%	0.0%	3.7%
4	Lebanon, PA	77.3%	82.1%	80.3%	77.3%	89.7%	85.3%	0.0%	0.0%	0.0%	4.8%	0.0%	1.7%	4.8%	5.4%	5.2%
4	Pittsburgh, PA	90.5%	100.0%	95.5%	81.0%	60.9%	70.5%	0.0%	0.0%	0.0%	4.8%	4.4%	4.6%	4.8%	13.0%	9.1%
6	Hampton, VA	97.4%	88.9%	93.3%	84.6%	88.9%	86.7%	18.0%	25.0%	21.3%	23.1%	19.4%	21.3%	5.1%	0.0%	2.7%
7	Atlanta, GA	91.7%	86.7%	88.9%	91.7%	80.0%	85.2%	0.0%	6.7%	3.6%	9.1%	6.7%	7.7%	0.0%	6.7%	3.9%
8	Gainesville, FL		78.6%	78.6%		71.4%	71.4%		21.4%	21.4%		14.3%	14.3%		14.3%	14.3%
10	Cleveland, OH	94.7%	71.0%	86.4%	80.7%	71.0%	77.3%	12.3%	12.9%	12.5%	12.3%	9.7%	11.4%	12.3%	0.0%	8.0%
11	Battle Creek, MI	77.8%	43.8%	61.8%	83.3%	81.3%	82.4%	0.0%	0.0%	0.0%	5.6%	0.0%	2.9%	0.0%	0.0%	0.0%
12	North Chicago, IL	68.0%	67.9%	67.9%	92.0%	89.7%	90.7%	100.0%	100.0%	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
12	Tomah, WI	95.7%	91.7%	93.6%	60.9%	62.5%	61.7%	0.0%	0.0%	0.0%	17.4%	16.7%	17.0%	26.1%	8.3%	17.0%
13	Fort Meade, SD	85.7%	100.0%	90.0%	35.7%	16.7%	30.0%	0.0%	0.0%	0.0%	14.3%	16.7%	15.0%	7.1%	16.7%	10.0%
15	Kansas City, MO	68.2%	93.3%	78.4%	86.4%	73.3%	81.1%	0.0%	0.0%	0.0%	0.0%	6.7%	2.7%	0.0%	0.0%	0.0%
15	Topeka, KS	95.8%	90.5%	93.3%	54.2%	90.5%	71.1%	8.3%	4.8%	6.7%	4.2%	4.8%	4.4%	8.3%	0.0%	4.4%
16	Little Rock, AK	79.6%	90.2%	85.3%	79.6%	86.3%	83.2%	2.3%	2.0%	2.1%	2.3%	7.8%	5.3%	2.3%	2.0%	2.1%
16	Oklahoma City, OK	80.8%	88.6%	85.3%	73.1%	62.9%	67.2%	11.5%	17.1%	14.8%	0.0%	2.9%	1.6%	11.5%	5.7%	8.2%
17	Dallas, TX	82.1%	72.7%	77.1%	82.1%	87.9%	85.3%	7.1%	3.0%	4.9%	14.3%	9.1%	11.5%	3.6%	3.0%	3.3%
20	American Lake, WA	75.0%	75.8%	75.4%	62.5%	78.8%	70.8%	0.0%	0.0%	0.0%	21.9%	21.2%	21.5%	12.5%	9.1%	10.8%
21	Palo Alto, CA	66.7%	93.8%	82.1%	90.9%	87.5%	88.9%	75.0%	93.8%	85.7%	9.1%	0.0%	3.7%	0.0%	0.0%	0.0%
21	San Francisco, CA	65.0%	93.3%	77.1%	70.0%	86.7%	77.1%	5.0%	6.7%	5.7%	10.0%	6.7%	8.6%	5.0%	26.7%	14.3%
SITE AVERAGE		80.5%	82.2%	81.4%	73.1%	71.2%	72.3%	18.3%	15.1%	16.7%	13.6%	11.1%	12.3%	6.1%	7.1%	6.8%
SITE S.D.		14.6%	14.5%	12.1%	15.7%	18.7%	15.4%	29.6%	26.3%	26.6%	11.4%	11.8%	11.2%	6.2%	8.7%	5.8%
VETERAN AVERAGE		83.4%	83.3%	83.4%	73.2%	72.3%	72.7%	14.1%	13.5%	13.8%	14.0%	11.4%	12.7%	7.4%	8.1%	7.8%

† Milwaukee was not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

Table 29b. Clinical Psychiatric Diagnoses by Site for FY00 and FY01.†

VISN	SITE	Adjustment Disorder			Affective Disorder			Bipolar Disorder			Schizophrenia			Other Psychotic Disorder		
		FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %
1	Bedford, MA	2.3%	2.3%	2.3%	39.1%	32.9%	36.1%	12.6%	18.6%	15.6%	0.0%	0.0%	0.0%	3.5%	2.3%	2.9%
1	Boston, MA	0.0%	0.0%	0.0%	35.3%	16.7%	25.7%	0.0%	11.1%	5.7%	5.9%	0.0%	2.9%	0.0%	0.0%	0.0%
1	Boston Women	0.0%	0.0%	0.0%	66.7%	77.8%	73.3%	33.3%	11.1%	20.0%	0.0%	0.0%	0.0%	16.7%	0.0%	6.7%
1	Northampton, MA	0.0%	0.0%	0.0%	8.0%	26.9%	17.7%	4.0%	11.5%	7.8%	4.0%	3.9%	3.9%	0.0%	0.0%	0.0%
2	Albany, NY	4.4%	0.0%	2.2%	39.1%	18.2%	28.9%	13.0%	9.1%	11.1%	0.0%	0.0%	0.0%	4.4%	0.0%	2.2%
3	Lyons, NJ	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
4	Lebanon, PA	4.8%	0.0%	1.7%	0.0%	10.3%	6.7%	4.8%	5.1%	5.0%	4.8%	0.0%	1.7%	0.0%	0.0%	0.0%
4	Pittsburgh, PA	0.0%	0.0%	0.0%	33.3%	39.1%	36.4%	0.0%	8.7%	4.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
6	Hampton, VA	5.1%	2.8%	4.0%	30.8%	16.7%	24.0%	5.1%	2.8%	4.0%	0.0%	5.6%	2.7%	0.0%	2.8%	1.3%
7	Atlanta, GA	0.0%	0.0%	0.0%	27.3%	13.3%	19.2%	8.3%	0.0%	3.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
8	Gainesville, FL		0.0%	0.0%		57.1%	57.1%		14.3%	14.3%		0.0%	0.0%		0.0%	0.0%
10	Cleveland, OH	1.8%	10.0%	4.6%	22.8%	38.7%	28.4%	5.3%	6.5%	5.7%	3.5%	3.2%	3.4%	1.8%	0.0%	1.1%
11	Battle Creek, MI	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
12	North Chicago, IL	4.0%	0.0%	1.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
12	Tomah, WI	17.4%	0.0%	8.5%	0.0%	12.5%	6.4%	13.0%	0.0%	6.4%	0.0%	4.2%	2.1%	0.0%	0.0%	0.0%
13	Fort Meade, SD	0.0%	16.7%	5.0%	28.6%	16.7%	25.0%	7.1%	0.0%	5.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
15	Kansas City, MO	0.0%	0.0%	0.0%	31.8%	60.0%	43.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
15	Topeka, KS	0.0%	0.0%	0.0%	8.3%	23.8%	15.6%	16.7%	33.3%	24.4%	8.3%	4.8%	6.7%	0.0%	4.8%	2.2%
16	Little Rock, AK	2.3%	4.0%	3.2%	0.0%	5.9%	3.2%	2.3%	6.0%	4.3%	0.0%	0.0%	0.0%	0.0%	2.0%	1.1%
16	Oklahoma City, OK	0.0%	2.9%	1.6%	19.2%	14.3%	16.4%	11.5%	0.0%	4.9%	0.0%	2.9%	1.6%	0.0%	0.0%	0.0%
17	Dallas, TX	0.0%	12.1%	6.6%	7.1%	24.2%	16.4%	7.1%	9.1%	8.2%	14.3%	3.0%	8.2%	10.7%	3.0%	6.6%
20	American Lake, WA	6.3%	3.0%	4.6%	50.0%	57.6%	53.9%	6.3%	9.1%	7.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
21	Palo Alto, CA	0.0%	0.0%	0.0%	18.2%	18.8%	18.5%	9.1%	0.0%	3.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
21	San Francisco, CA	0.0%	0.0%	0.0%	30.0%	26.7%	28.6%	5.0%	6.7%	5.7%	0.0%	0.0%	0.0%	20.0%	33.3%	25.7%
SITE AVERAGE		2.1%	2.2%	1.9%	21.5%	25.3%	24.2%	7.2%	6.8%	7.0%	1.8%	1.1%	1.4%	2.5%	2.0%	2.1%
SITE S.D.		3.8%	4.3%	2.4%	18.1%	20.1%	18.5%	7.4%	7.7%	6.0%	3.5%	1.9%	2.2%	5.5%	6.7%	5.3%
VETERAN AVERAGE		2.5%	2.4%	2.4%	22.1%	23.7%	22.9%	6.9%	8.0%	7.5%	1.8%	1.3%	1.5%	2.2%	1.7%	1.9%

† Milwaukee was not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

Table 30. Summary of Clinical Psychiatric Diagnoses by Site for FY00 and FY01.†

VISN	SITE	ANY MENTAL HEALTH DISORDER			ANY SUBSTANCE ABUSE/DEPENDENCY DISORDER			SERIOUS MENTAL ILLNESS††			DUALY DIAGNOSED†††		
		FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %
1	Bedford, MA	100.0%	98.8%	99.4%	94.3%	95.4%	94.8%	57.5%	62.8%	60.1%	51.7%	59.3%	55.5%
1	Boston, MA	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	47.1%	27.8%	37.1%	47.1%	27.8%	37.1%
1	Boston Women	100.0%	100.0%	100.0%	50.0%	66.7%	60.0%	100.0%	88.9%	93.3%	50.0%	55.6%	53.3%
1	Northampton, MA	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	32.0%	42.3%	37.3%	32.0%	40.7%	36.5%
2	Albany, NY	100.0%	95.5%	97.8%	95.7%	86.4%	91.1%	60.9%	36.4%	48.9%	56.5%	27.3%	42.2%
3	Lyons, NJ	100.0%	100.0%	100.0%	91.7%	100.0%	96.3%	25.0%	20.0%	22.2%	16.7%	20.0%	18.5%
4	Lebanon, PA	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	14.3%	21.1%	18.6%	13.6%	20.5%	18.0%
4	Pittsburgh, PA	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	42.9%	56.5%	50.0%	42.9%	56.5%	50.0%
6	Hampton, VA	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	48.7%	33.3%	41.3%	48.7%	33.3%	41.3%
7	Atlanta, GA	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	33.3%	26.7%	29.6%	30.8%	26.7%	28.6%
8	Gainesville, FL		100.0%	100.0%		100.0%	100.0%		85.7%	85.7%		85.7%	85.7%
10	Cleveland, OH	100.0%	100.0%	100.0%	96.5%	80.7%	90.9%	40.4%	45.2%	42.1%	38.6%	29.0%	35.2%
11	Battle Creek, MI	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	5.6%	0.0%	2.9%	5.6%	0.0%	2.9%
12	North Chicago, IL	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
12	Tomah, WI	100.0%	100.0%	100.0%	95.7%	95.8%	95.7%	47.8%	37.5%	42.6%	43.5%	33.3%	38.3%
13	Fort Meade, SD	100.0%	100.0%	100.0%	92.9%	100.0%	95.0%	50.0%	50.0%	50.0%	42.9%	50.0%	45.0%
15	Kansas City, MO	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	31.8%	60.0%	43.2%	31.8%	60.0%	43.2%
15	Topeka, KS	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	41.7%	61.9%	51.1%	41.7%	61.9%	51.1%
16	Little Rock, AK	100.0%	100.0%	100.0%	97.7%	100.0%	99.0%	6.8%	21.6%	14.7%	6.8%	21.6%	14.7%
16	Oklahoma City, OK	100.0%	100.0%	100.0%	96.2%	94.3%	95.1%	30.8%	22.9%	26.2%	26.9%	17.1%	21.3%
17	Dallas, TX	100.0%	100.0%	100.0%	96.4%	97.0%	96.7%	53.6%	48.5%	50.8%	50.0%	45.5%	47.5%
20	American Lake, WA	100.0%	100.0%	100.0%	96.9%	100.0%	98.5%	62.5%	69.7%	66.2%	59.4%	67.7%	63.6%
21	Palo Alto, CA	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	27.3%	18.8%	22.2%	25.0%	18.8%	21.4%
21	San Francisco, CA	100.0%	100.0%	100.0%	85.0%	100.0%	91.4%	45.0%	73.3%	57.1%	30.0%	73.3%	48.6%
SITE AVERAGE		100.0%	99.8%	99.9%	95.2%	96.5%	96.0%	39.3%	42.1%	41.4%	34.4%	38.8%	37.5%
SITES.D.		0.0%	0.9%	0.5%	10.3%	7.8%	8.1%	21.4%	23.9%	22.2%	16.5%	22.2%	19.1%
VETERAN AVERAGE		100.0%	99.5%	99.8%	96.6%	96.7%	96.6%	39.7%	41.2%	40.5%	36.4%	38.2%	37.3%

† Milwaukee was not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

†† Serious mental illness is defined as having a psychiatric diagnosis that falls into one of the following categories: schizophrenia, psychotic disorder (other than schizophrenia), mood disorder and PTSD.

††† Dually diagnosed is defined as having a substance abuse disorder and a serious mental illness.

Table 31. Lifetime Hospitalization History (Self-reported) by Site for FY00 and FY01.†

VISN	SITE	PAST HOSPITALIZATION FOR ALCOHOL PROBLEMS			PAST HOSPITALIZATION FOR DRUG PROBLEMS			PAST PSYCHIATRIC HOSPITALIZATION FOR EMOTIONAL PROBLEMS			PAST HOSPITALIZATION FOR MEDICAL PROBLEMS		
		FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %
1	Bedford, MA	81.6%	89.5%	85.6%	56.3%	47.7%	52.0%	44.8%	55.8%	50.3%	64.4%	67.4%	65.9%
1	Boston, MA	94.1%	88.9%	91.4%	82.4%	77.8%	80.0%	23.5%	11.1%	17.1%	64.7%	55.6%	60.0%
1	Boston Women	33.3%	44.4%	40.0%	16.7%	22.2%	20.0%	83.3%	66.7%	73.3%	50.0%	77.8%	66.7%
1	Northampton, MA	84.0%	88.9%	86.5%	60.0%	55.6%	57.7%	44.0%	44.4%	44.2%	68.0%	70.4%	69.2%
2	Albany, NY	73.9%	66.7%	70.5%	73.9%	45.5%	60.0%	30.4%	31.8%	31.1%	69.6%	45.5%	57.8%
3	Lyons, NJ	91.7%	80.0%	85.2%	75.0%	80.0%	77.8%	16.7%	40.0%	29.6%	25.0%	53.3%	40.7%
4	Lebanon, PA	59.1%	87.2%	77.1%	81.8%	84.6%	83.6%	22.7%	21.1%	21.7%	54.6%	60.5%	58.3%
4	Pittsburgh, PA	81.0%	100.0%	90.9%	76.2%	60.9%	68.2%	38.1%	43.5%	40.9%	71.4%	78.3%	75.0%
6	Hampton, VA	92.3%	94.4%	93.3%	84.6%	88.9%	86.7%	48.7%	52.8%	50.7%	76.9%	100.0%	88.0%
7	Atlanta, GA	53.9%	20.0%	35.7%	53.9%	13.3%	32.1%	30.8%	6.7%	17.9%	53.9%	73.3%	64.3%
8	Gainesville, FL		92.9%	92.9%		71.4%	71.4%		57.1%	57.1%		42.9%	42.9%
10	Cleveland, OH	84.2%	61.3%	76.1%	71.9%	71.0%	71.6%	33.3%	48.4%	38.6%	59.7%	67.7%	62.5%
11	Battle Creek, MI	83.3%	58.8%	71.4%	77.8%	70.6%	74.3%	22.2%	29.4%	25.7%	77.8%	58.8%	68.6%
12	North Chicago, IL	76.0%	69.0%	72.2%	92.0%	93.1%	92.6%	0.0%	17.2%	9.3%	60.0%	48.3%	53.7%
12	Tomah, WI	100.0%	91.7%	95.7%	65.2%	50.0%	57.5%	52.2%	37.5%	44.7%	91.3%	66.7%	78.7%
13	Fort Meade, SD	85.7%	83.3%	85.0%	21.4%	0.0%	15.0%	35.7%	33.3%	35.0%	64.3%	83.3%	70.0%
15	Kansas City, MO	63.6%	86.7%	73.0%	77.3%	53.3%	67.6%	45.5%	40.0%	43.2%	50.0%	57.1%	52.8%
15	Topeka, KS	87.5%	81.0%	84.4%	37.5%	95.2%	64.4%	62.5%	66.7%	64.4%	75.0%	71.4%	73.3%
16	Little Rock, AK	68.2%	70.6%	69.5%	63.6%	78.4%	71.6%	36.4%	39.2%	37.9%	61.4%	78.4%	70.5%
16	Oklahoma City, OK	57.7%	57.1%	57.4%	61.5%	45.7%	52.5%	30.8%	20.0%	24.6%	73.1%	68.6%	70.5%
17	Dallas, TX	71.4%	69.7%	70.5%	67.9%	62.5%	65.0%	46.4%	42.4%	44.3%	67.9%	60.6%	63.9%
20	American Lake, WA	78.1%	70.6%	74.2%	59.4%	52.9%	56.1%	21.9%	26.5%	24.2%	84.4%	82.4%	83.3%
21	Palo Alto, CA	50.0%	87.5%	71.4%	83.3%	81.3%	82.1%	25.0%	18.8%	21.4%	91.7%	56.3%	71.4%
21	San Francisco, CA	45.0%	66.7%	54.3%	45.0%	40.0%	42.9%	45.0%	60.0%	51.4%	90.0%	86.7%	88.6%
SITE AVERAGE		73.7%	75.3%	75.2%	64.5%	60.1%	62.6%	36.5%	37.9%	37.4%	67.2%	67.1%	66.5%
SITE S.D.		16.9%	18.0%	15.5%	19.1%	24.2%	19.4%	16.7%	16.6%	15.6%	15.0%	13.7%	11.8%
VETERAN AVERAGE		76.7%	77.4%	77.1%	65.9%	63.4%	64.6%	36.9%	38.9%	37.9%	67.7%	68.2%	68.0%

† Milwaukee was not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

Table 32a. Number of Outpatient Visits Past 3 Months (Self-reported) by Site for FY00 and FY01.†

VISN	SITE	Substance Abuse Visits (VA and NonVA)			Psychiatric Visits (VA and NonVA)			Medical Visits (VA and NonVA)		
		FY00	FY01	FY00-01	FY00	FY01	FY00-01	FY00	FY01	FY00-01
1	Bedford, MA	0.1	4.2	2.1	1.9	5.3	3.6	1.4	2.3	1.8
1	Boston, MA	0.3	1.1	0.7	0.2	0.1	0.1	0.1	1.1	0.6
1	Boston Women	1.1	7.7	5.0	16.2	14.8	15.3	4.3	7.2	6.0
1	Northampton, MA	9.5	9.6	9.5	6.0	8.3	7.2	0.9	0.7	0.8
2	Albany, NY	6.5	6.8	6.6	1.9	1.4	1.7	1.4	1.5	1.4
3	Lyons, NJ	2.9	3.0	3.0	0.0	0.0	0.0	0.0	0.1	0.1
4	Lebanon, PA	0.3	2.8	1.9	0.7	2.2	1.7	0.4	0.4	0.4
4	Pittsburgh, PA	0.5	0.2	0.3	0.0	0.2	0.1	0.3	0.3	0.3
6	Hampton, VA	0.0	0.0	0.0	3.2	2.3	2.7	0.6	1.0	0.8
7	Atlanta, GA	15.7	17.3	16.6	1.0	0.7	0.8	10.3	2.4	5.9
8	Gainesville, FL		3.6	3.6		0.4	0.4		0.6	0.6
10	Cleveland, OH	5.9	3.8	5.2	2.8	2.1	2.6	1.3	1.3	1.3
11	Battle Creek, MI	0.9	0.2	0.5	0.4	0.2	0.3	0.4	0.4	0.4
12	North Chicago, IL	0.3	0.8	0.6	0.1	0.2	0.2	0.3	0.2	0.2
12	Tomah, WI	4.2	2.4	3.3	1.7	1.4	1.6	0.7	0.7	0.7
13	Fort Meade, SD	9.8	11.8	10.4	2.1	3.1	2.4	0.9	2.4	1.4
15	Kansas City, MO	0.7	1.9	1.2	0.5	1.0	0.7	0.1	0.5	0.3
15	Topeka, KS	8.5	8.9	8.7	1.8	1.8	1.8	1.7	2.3	2.0
16	Little Rock, AK	0.9	0.8	0.8	0.4	0.4	0.4	0.4	0.6	0.5
16	Oklahoma City, OK	7.1	11.8	9.8	2.7	0.9	1.7	0.8	0.6	0.7
17	Dallas, TX	0.9	11.2	6.5	0.3	2.3	1.4	0.5	1.4	1.0
20	American Lake, WA	1.5	4.4	3.0	0.1	0.9	0.5	0.4	1.8	1.1
21	Palo Alto, CA	1.9	0.0	0.8	0.3	0.3	0.3	3.0	0.2	1.4
21	San Francisco, CA	9.0	14.4	11.3	6.9	8.6	7.6	3.5	4.4	3.9
SITE AVERAGE		3.8	5.4	4.6	2.2	2.5	2.3	1.5	1.4	1.4
SITE S.D.		4.2	5.0	4.3	3.5	3.4	3.3	2.2	1.6	1.6
VETERAN AVERAGE		3.2	4.7	4.0	1.9	2.4	2.1	1.1	1.3	1.2

† Milwaukee was not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

Table 32b. Number of Outpatient Visits Past 3 Months (Self-reported) by Site for FY00 and FY01.

VISN	SITE	VA Visits			NonVA Visits			VA/NonVA Visits			AA/NA Meetings Attended		
		FY00	FY01	FY00-01	FY00	FY01	FY00-01	FY00	FY01	FY00-01	FY00	FY01	FY00-01
1	Bedford, MA	3.3	11.4	7.3	0.1	0.4	0.0	3.3	11.8	7.5	22.7	28.8	25.7
1	Boston, MA	0.4	2.3	1.4	0.2	0.0	0.1	0.6	2.3	1.5	2.8	13.3	8.2
1	Boston Women	21.2	29.1	25.9	0.3	0.6	0.5	21.5	29.6	26.4	3.9	2.7	3.2
1	Northampton, MA	13.9	13.1	13.5	2.4	5.4	4.0	16.4	18.5	17.5	24.5	23.4	24.0
2	Albany, NY	9.5	9.0	9.3	0.2	0.7	0.5	9.8	9.7	9.7	28.2	15.0	21.7
3	Lyons, NJ	2.9	3.1	3.0	0.0	0.0	0.0	2.9	3.1	3.0	3.5	9.1	6.6
4	Lebanon, PA	1.4	4.4	3.3	0.0	1.0	0.6	1.4	5.4	3.9	9.2	9.8	9.6
4	Pittsburgh, PA	0.8	0.7	0.8	0.1	0.0	0.0	0.8	0.7	0.8	21.5	19.8	20.6
6	Hampton, VA	3.7	3.2	3.5	0.1	0.0	0.1	3.7	3.3	3.5	47.9	45.2	46.6
7	Atlanta, GA	16.1	13.1	14.4	10.9	7.8	9.2	27.0	20.4	23.3	36.9	41.5	39.5
8	Gainesville, FL		4.5	4.5		0.1	0.1		4.6	4.6		19.1	19.1
10	Cleveland, OH	9.8	7.1	8.8	0.2	0.2	0.2	10.0	7.2	9.0	21.8	27.3	23.8
11	Battle Creek, MI	1.1	0.5	0.8	0.7	0.3	0.5	1.8	0.8	1.3	5.3	5.6	5.4
12	North Chicago, IL	0.6	1.2	0.9	0.0	0.1	0.1	0.7	1.2	1.0	0.5	3.6	2.2
12	Tomah, WI	6.4	4.2	5.3	0.2	0.4	0.3	6.6	4.5	5.5	5.7	17.2	11.6
13	Fort Meade, SD	12.6	16.3	13.7	0.2	0.9	0.4	12.8	17.3	14.1	14.4	19.3	15.9
15	Kansas City, MO	1.1	2.9	1.8	0.2	0.5	0.3	1.3	3.4	2.1	1.8	1.2	1.5
15	Topeka, KS	10.1	11.7	10.9	1.9	1.2	1.6	12.1	13.0	12.5	17.1	14.3	15.8
16	Little Rock, AK	1.6	1.5	1.6	0.1	0.2	0.2	1.7	1.8	1.7	13.9	5.1	9.2
16	Oklahoma City, OK	9.5	12.4	11.2	1.0	0.8	0.9	10.6	13.3	12.1	17.0	14.2	15.4
17	Dallas, TX	1.4	13.4	7.9	0.2	1.6	0.9	1.6	14.9	8.8	22.8	23.7	23.3
20	American Lake, WA	1.9	6.2	4.1	0.2	0.8	0.5	2.1	7.0	4.6	7.6	17.5	12.7
21	Palo Alto, CA	5.0	0.4	2.4	0.0	0.0	0.0	5.1	0.4	2.4	18.9	26.5	23.3
21	San Francisco, CA	18.0	25.5	21.2	1.4	1.9	1.6	19.4	27.4	22.8	28.3	34.1	30.7
SITE AVERAGE		6.6	8.2	7.4	0.9	1.0	0.9	7.5	9.2	8.3	16.4	18.2	17.3
SITE S.D.		6.1	7.5	6.5	2.2	1.8	1.9	7.4	8.3	7.5	11.9	11.4	11.2
VETERAN AVERAGE		5.6	7.5	6.6	0.6	0.9	0.7	6.2	8.4	7.3	18.3	19.3	18.8

† Milwaukee was not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

Table 33. Social Adjustment by Site for FY00 and FY01.†

VISN	SITE	SOCIAL NETWORK SCALE††			SOCIAL CONTACT SCALE††		
		FY00	FY01	FY00-01	FY00	FY01	FY00-01
1	Bedford, MA	11.1	8.8	10.0	12.4	10.9	11.6
1	Boston, MA	7.0	9.6	8.3	7.9	11.1	9.6
1	Boston Women	6.8	9.6	8.5	10.5	11.2	10.9
1	Northampton, MA	9.4	9.7	9.6	8.2	11.6	9.9
2	Albany, NY	16.3	15.6	16.0	12.7	13.8	13.2
3	Lyons, NJ	11.8	18.2	15.4	13.7	18.4	16.4
4	Lebanon, PA	10.7	13.4	12.4	10.5	12.0	11.5
4	Pittsburgh, PA	15.1	18.4	16.8	13.1	13.1	13.1
6	Hampton, VA	13.2	12.0	12.6	11.1	10.1	10.6
7	Atlanta, GA	10.6	16.7	13.9	9.3	8.7	9.0
8	Gainesville, FL		5.3	5.3		7.6	7.6
10	Cleveland, OH	17.4	14.9	16.5	17.4	15.9	16.8
11	Battle Creek, MI	9.9	7.2	8.6	14.5	10.8	12.7
12	North Chicago, IL	10.5	14.6	12.7	13.7	14.6	14.2
12	Tomah, WI	13.7	13.3	13.5	15.6	15.3	15.4
13	Fort Meade, SD	9.2	12.7	10.3	11.8	20.3	14.4
15	Kansas City, MO	9.8	10.1	9.9	12.6	10.9	11.9
15	Topeka, KS	9.6	9.2	9.4	12.0	9.2	10.7
16	Little Rock, AK	12.1	12.0	12.0	15.0	13.9	14.4
16	Oklahoma City, OK	10.8	11.1	11.0	11.4	13.3	12.5
17	Dallas, TX	11.9	10.9	11.3	13.3	11.8	12.5
20	American Lake, WA	5.9	10.2	8.1	10.4	9.6	10.0
21	Palo Alto, CA	13.4	19.3	16.8	10.4	17.2	14.2
21	San Francisco, CA	11.9	10.1	11.1	7.5	10.6	8.8
SITE AVERAGE		11.2	12.2	11.7	12.0	12.6	12.2
SITE S.D.		2.8	3.5	3.0	2.4	3.1	2.4
VETERAN AVERAGE		11.7	12.0	11.8	12.5	12.3	12.4

† Milwaukee was not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

†† See Appendix A for definition of measure.

Table 34. Legal Status by Site for FY00 and FY01.†

VISN	SITE	CURRENTLY ON PROBATION OR PAROLE			VETERAN EVER INCARCERATED		
		FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %
1	Bedford, MA	17.2%	16.3%	16.8%	73.6%	55.8%	64.7%
1	Boston, MA	35.3%	16.7%	25.7%	82.4%	72.2%	77.1%
1	Boston Women	0.0%	11.1%	6.7%	33.3%	22.2%	26.7%
1	Northampton, MA	20.0%	25.9%	23.1%	76.0%	92.6%	84.6%
2	Albany, NY	13.0%	27.3%	20.0%	78.3%	54.6%	66.7%
3	Lyons, NJ	33.3%	40.0%	37.0%	50.0%	80.0%	66.7%
4	Lebanon, PA	54.6%	48.7%	50.8%	77.3%	71.8%	73.8%
4	Pittsburgh, PA	19.1%	34.8%	27.3%	61.9%	65.2%	63.6%
6	Hampton, VA	12.8%	19.4%	16.0%	79.5%	75.0%	77.3%
7	Atlanta, GA	30.8%	6.7%	17.9%	92.3%	93.3%	92.9%
8	Gainesville, FL		0.0%	0.0%		35.7%	35.7%
10	Cleveland, OH	26.8%	35.5%	29.9%	82.5%	90.3%	85.2%
11	Battle Creek, MI	22.2%	29.4%	25.7%	83.3%	76.5%	80.0%
12	North Chicago, IL	25.0%	24.1%	24.5%	76.0%	72.4%	74.1%
12	Tomah, WI	17.4%	29.2%	23.4%	82.6%	79.2%	80.9%
13	Fort Meade, SD	7.1%	0.0%	5.0%	71.4%	83.3%	75.0%
15	Kansas City, MO	13.6%	6.7%	10.8%	86.4%	93.3%	89.2%
15	Topeka, KS	4.2%	28.6%	15.6%	91.7%	85.7%	88.9%
16	Little Rock, AK	23.3%	15.7%	19.2%	90.9%	92.2%	91.6%
16	Oklahoma City, OK	20.0%	11.4%	15.0%	88.5%	74.3%	80.3%
17	Dallas, TX	25.0%	21.2%	23.0%	89.3%	78.8%	83.6%
20	American Lake, WA	12.5%	11.8%	12.1%	93.8%	67.7%	80.3%
21	Palo Alto, CA	50.0%	62.5%	57.1%	83.3%	100.0%	92.9%
21	San Francisco, CA	40.0%	20.0%	31.4%	85.0%	80.0%	82.9%

SITE AVERAGE 22.6% 22.3% 22.2% 78.2% 74.6% 75.6%

SITE S.D. 13.5% 14.8% 12.8% 13.9% 18.3% 15.8%

VETERAN AVERAGE 21.8% 22.9% 22.4% 80.7% 74.5% 77.5%

† Milwaukee was not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

Table 35. Length of Stay by Site for FY00 and FY01.†

VISN	SITE	N	N	N	Length of Stay		
		FY00	FY01	FY00-01	FY00	FY01	FY00-01
1	Bedford, MA	92	80	172	139.2	155.5	146.8
1	Boston, MA	22	14	36	251.5	315.1	276.2
1	Boston Women	4	7	11	54.8	91.3	78.0
1	Northampton, MA	29	24	53	135.8	191.1	160.8
2	Albany, NY	24	23	47	107.9	133.7	120.5
3	Lyons, NJ	12	9	21	146.0	187.4	163.8
4	Lebanon, PA	20	34	54	160.8	126.4	139.1
4	Pittsburgh, PA	15	23	38	166.7	188.1	179.7
6	Hampton, VA	37	33	70	145.5	123.5	135.1
7	Atlanta, GA	14	13	27	260.9	160.4	212.5
10	Cleveland, OH	50	46	96	145.6	133.6	139.9
11	Battle Creek, MI	19	14	33	173.3	157.7	166.7
12	North Chicago, IL	32	33	65	185.5	171.7	178.5
12	Tomah, WI	14	24	38	65.7	119.3	99.6
13	Fort Meade, SD	10	11	21	213.8	230.6	222.6
15	Kansas City, MO	20	12	32	171.3	270.3	208.4
15	Topeka, KS	23	17	40	217.8	152.8	190.2
16	Little Rock, AK	40	48	88	134.6	148.0	141.9
16	Oklahoma City, OK	24	32	56	146.1	105.1	122.7
17	Dallas, TX	22	35	57	218.0	184.0	197.1
20	American Lake, WA	26	29	55	171.8	174.3	173.2
21	Palo Alto, CA	11	15	26	253.9	180.5	211.5
21	San Francisco, CA	25	8	33	141.2	190.3	153.1
SITE AVERAGE		25.4	25.4	50.8	165.5	169.2	166.0
SITE S.D.		17.5	16.4	33.0	52.3	50.0	43.2
VETERAN AVERAGE					160.8	157.7	159.2

† Gainesville and Milwaukee were not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

Table 36a. Program Participation by Site for FY00 and FY01.†

VISN	SITE	Average Hours Worked Per Week			Average Earnings Per Week			Average Rent Paid Per Month (30 Day) ††			Average Tox Screens Per Week			Average AA/NA Meetings Attended Per Week		
		FY00	FY01	FY00-01	FY00	FY01	FY00-01	FY00	FY01	FY00-01	FY00	FY01	FY00-01	FY00	FY01	FY00-01
1	Bedford, MA	29.3	28.6	29.0	\$220.57	\$228.13	\$224.07	\$227.10	\$242.10	\$234.00	2.38	3.36	2.87	2.38	2.31	2.38
1	Boston, MA	35.8	39.7	37.3	\$262.29	\$333.62	\$290.01	\$350.70	\$404.70	\$371.70	0.91	0.98	0.98	2.80	2.66	2.80
1	Boston Women	26.6	28.3	27.7	\$196.28	\$208.46	\$203.98	\$221.40	\$288.30	\$264.00	0.35	0.77	0.63	0.28	0.98	0.70
1	Northampton, MA	30.6	32.9	31.6	\$152.95	\$192.01	\$170.66	\$120.00	\$220.20	\$165.30	0.28	0.35	0.28	3.22	2.80	3.01
2	Albany, NY	25.0	36.5	30.7	\$149.59	\$192.92	\$170.80	\$107.10	\$120.00	\$113.40	0.14	0.28	0.21	2.73	1.47	2.10
3	Lyons, NJ	28.1	33.7	30.5	\$197.75	\$277.76	\$232.05	\$211.50	\$174.60	\$195.60	1.96	1.05	1.61	1.82	1.96	1.89
4	Lebanon, PA	34.0	36.3	35.4	\$163.59	\$197.40	\$185.29	\$181.80	\$189.60	\$186.90	0.21	0.35	0.28	7.00	7.00	7.00
4	Pittsburgh, PA	33.7	33.3	33.5	\$189.35	\$186.69	\$187.74	\$154.80	\$155.70	\$155.40	1.19	1.05	1.12	3.01	3.01	3.01
6	Hampton, VA	42.4	40.0	41.2	\$200.76	\$227.29	\$213.29	\$164.40	\$157.50	\$161.10	1.12	1.12	1.12	2.94	2.94	2.94
7	Atlanta, GA	37.9	37.1	37.5	\$204.89	\$198.24	\$201.67	\$204.30	\$204.90	\$204.60	0.70	0.91	0.84	2.87	3.01	2.94
10	Cleveland, OH	30.7	33.2	31.9	\$162.75	\$183.61	\$172.76	\$210.60	\$227.10	\$218.70	2.52	2.45	2.52	2.31	2.80	2.59
11	Battle Creek, MI	28.6	30.6	29.4	\$228.55	\$226.17	\$227.50	\$207.60	\$210.30	\$208.80	0.91	0.98	0.91	3.01	3.01	3.01
12	North Chicago, IL	31.9	32.4	32.1	\$214.06	\$207.62	\$210.77	\$349.20	\$338.40	\$343.80	2.10	2.03	2.03	3.01	3.01	3.01
12	Tomah, WI	30.0	29.8	29.9	\$215.74	\$220.01	\$218.40	\$222.30	\$249.90	\$239.70	0.63	0.70	0.70	1.40	1.54	1.54
13	Fort Meade, SD	29.4	37.9	33.9	\$181.58	\$242.06	\$213.22	\$153.90	\$198.60	\$177.30	0.49	0.49	0.49	1.19	0.77	0.98
15	Kansas City, MO	32.6	24.3	29.5	\$221.55	\$159.11	\$198.17	\$233.70	\$258.00	\$242.70	2.66	2.66	2.66	3.01	3.01	3.01
15	Topeka, KS	34.4	33.9	34.2	\$178.08	\$176.19	\$177.24	\$199.20	\$180.90	\$191.40	0.91	0.84	0.84	2.94	3.01	2.94
16	Little Rock, AK	37.8	34.7	36.1	\$225.75	\$203.28	\$213.50	\$153.30	\$165.30	\$159.90	1.12	0.91	1.05	2.17	1.61	1.82
16	Oklahoma City, OK	33.5	33.5	33.5	\$184.87	\$181.02	\$182.63	\$187.80	\$189.00	\$188.40	2.94	2.10	2.45	1.96	2.03	2.03
17	Dallas, TX	34.2	33.5	33.7	\$211.26	\$208.81	\$209.79	\$149.70	\$147.30	\$148.20	0.42	0.56	0.49	2.17	2.73	2.52
20	American Lake, WA	25.5	22.6	23.9	\$157.08	\$143.22	\$149.73	\$160.20	\$136.20	\$147.60	0.98	1.26	1.12	1.47	1.89	1.68
21	Palo Alto, CA	32.1	33.5	33.0	\$283.36	\$292.67	\$288.75	\$189.90	\$238.80	\$218.10	1.68	1.89	1.82	2.24	2.31	2.31
21	San Francisco, CA	25.4	29.2	26.3	\$173.25	\$180.67	\$175.07	\$235.50	\$226.80	\$233.40	0.42	0.49	0.42	2.24	1.68	2.10
SITE AVERAGE		31.7	32.8	32.3	\$198.95	\$211.61	\$205.09	\$199.83	\$214.10	\$207.39	1.17	1.20	1.19	2.53	2.50	2.54
SITE S.D.		4.3	4.3	3.8	\$32.95	\$42.10	\$33.39	\$57.76	\$64.22	\$58.83	0.84	0.81	0.80	1.19	1.18	1.16
VETERAN AVERAGE		31.9	32.8	32.3	\$198.31	\$207.76	\$203.07	\$202.80	\$210.60	\$206.70	1.40	1.47	1.47	2.59	2.63	2.59

† Gainesville and Milwaukee were not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

†† The amount of rent veterans are charged varies across sites. Rent is determined by each site taking account of the cost of household utilities, the cost of maintenance and upkeep of the residence and the veterans' potential earnings in CWT. Several sites include the cost of food in the rent; other sites include security deposits as well as other items when determining the cost of rent.

Table 36b. Program Participation by Site for FY00 and FY01.†

VISN	SITE	Total Hours Worked in Competitive Employment			Total Earnings in Competitive Employment			Total Hours Worked in CWT			Total Earnings in CWT		
		FY00	FY01	FY00-01	FY00	FY01	FY00-01	FY00	FY01	FY00-01	FY00	FY01	FY00-01
1	Bedford, MA	67.3	120.4	92.0	\$753.70	\$1,231.60	\$975.98	528.7	526.9	527.9	\$3,827.01	\$3,991.06	\$3,903.31
1	Boston, MA	46.9	0.0	28.7	\$518.91	\$0.00	\$317.11	1263.4	1767.4	1459.4	\$9,501.50	\$15,178.00	\$11,709.03
1	Boston Women	0.0	0.0	0.0	\$0.00	\$0.00	\$0.00	225.5	366.9	315.5	\$1,784.75	\$2,780.57	\$2,418.45
1	Northampton, MA	109.7	165.0	134.7	\$689.66	\$1,466.67	\$1,041.51	482.8	793.8	623.6	\$2,437.76	\$4,262.25	\$3,263.94
2	Albany, NY	60.4	71.1	65.6	\$595.00	\$656.09	\$624.89	349.1	571.1	457.7	\$2,007.83	\$3,114.65	\$2,549.47
3	Lyons, NJ	0.0	77.8	33.3	\$0.00	\$691.11	\$296.19	645.8	855.2	735.6	\$4,619.33	\$6,797.44	\$5,552.81
4	Lebanon, PA	44.2	17.7	27.2	\$375.79	\$154.12	\$233.58	689.1	634.7	654.2	\$3,142.63	\$3,399.85	\$3,307.64
4	Pittsburgh, PA	15.6	5.6	9.5	\$128.93	\$57.30	\$85.58	764.0	911.7	853.4	\$4,290.07	\$5,072.96	\$4,763.92
6	Hampton, VA	54.0	63.8	58.6	\$269.78	\$697.30	\$471.33	800.2	625.0	717.6	\$3,785.81	\$3,413.21	\$3,610.16
7	Atlanta, GA	134.3	25.2	81.8	\$1,236.43	\$283.00	\$777.37	1247.9	827.3	1045.4	\$6,447.07	\$4,322.00	\$5,423.89
10	Cleveland, OH	0.0	0.0	0.0	\$26.26	\$0.00	\$13.68	653.7	640.6	647.5	\$3,431.62	\$3,515.46	\$3,471.79
11	Battle Creek, MI	31.2	28.6	30.1	\$229.16	\$214.64	\$223.00	677.2	671.2	674.7	\$5,338.05	\$4,863.00	\$5,136.52
12	North Chicago, IL	224.1	162.8	193.0	\$2,317.53	\$1,614.24	\$1,960.48	618.3	632.4	625.4	\$3,596.03	\$3,704.06	\$3,650.88
12	Tomah, WI	48.6	100.8	81.6	\$400.00	\$754.58	\$623.95	213.9	423.0	346.0	\$1,484.71	\$3,165.08	\$2,546.00
13	Fort Meade, SD	96.0	403.3	257.0	\$888.00	\$3,797.45	\$2,412.00	773.7	772.6	773.1	\$4,768.10	\$4,668.91	\$4,716.14
15	Kansas City, MO	56.0	80.0	65.0	\$404.00	\$880.00	\$582.50	766.7	727.4	752.0	\$5,263.50	\$4,608.50	\$5,017.88
15	Topeka, KS	0.0	0.0	0.0	\$0.00	\$0.00	\$0.00	1020.2	723.5	894.1	\$5,296.57	\$3,768.94	\$4,647.33
16	Little Rock, AK	36.9	49.2	43.6	\$289.88	\$384.92	\$341.72	696.2	703.3	700.1	\$4,172.38	\$4,369.94	\$4,280.14
16	Oklahoma City, OK	13.2	26.5	20.8	\$122.33	\$217.63	\$176.79	726.3	486.5	589.3	\$3,914.08	\$2,594.28	\$3,159.91
17	Dallas, TX	99.8	96.2	97.6	\$817.14	\$834.91	\$828.05	1038.7	801.3	892.9	\$6,473.55	\$5,015.97	\$5,578.54
20	American Lake, WA	99.5	19.3	57.2	\$965.92	\$158.07	\$539.96	527.5	516.2	521.6	\$2,996.85	\$3,024.34	\$3,011.35
21	Palo Alto, CA	74.6	54.7	63.1	\$654.55	\$542.93	\$590.15	1075.1	740.5	882.1	\$9,425.18	\$6,097.33	\$7,505.27
21	San Francisco, CA	0.0	10.0	2.4	\$0.00	\$140.00	\$33.94	525.8	769.4	584.8	\$3,598.12	\$4,619.38	\$3,845.70
SITE AVERAGE		57.0	68.6	62.7	507.96	\$642.46	\$571.73	709.1	716.9	707.5	\$4,417.50	\$4,623.79	\$4,481.31
SITE S.D.		52.6	86.5	61.7	517.35	\$816.26	\$586.10	274.4	262.3	235.1	\$2,022.35	\$2,463.98	\$1,947.68
VETERAN AVERAGE		59.6	68.5	64.1	\$545.57	\$645.64	\$596.03	686.3	665.1	675.6	\$4,204.45	\$4,188.06	\$4,196.19

† Gainesville and Milwaukee were not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

Table 37. Mode of Discharge by Site for FY00 and FY01.†

VISN	SITE	SUCCESSFUL DISCHARGE			ASKED TO LEAVE			LEFT BY CHOICE			OTHER		
		FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %
1	Bedford, MA	64.1%	60.0%	62.2%	26.1%	15.0%	20.9%	8.7%	21.3%	14.5%	1.1%	3.8%	2.3%
1	Boston, MA	40.9%	50.0%	44.4%	27.3%	35.7%	30.6%	18.2%	14.3%	16.7%	13.6%	0.0%	8.3%
1	Boston Women	50.0%	14.3%	27.3%	25.0%	57.1%	45.5%	0.0%	28.6%	18.2%	25.0%	0.0%	9.1%
1	Northampton, MA	31.0%	50.0%	39.6%	55.2%	50.0%	52.8%	3.5%	0.0%	1.9%	10.4%	0.0%	5.7%
2	Albany, NY	45.8%	56.5%	51.1%	50.0%	26.1%	38.3%	4.2%	13.1%	8.5%	0.0%	4.4%	2.1%
3	Lyons, NJ	25.0%	33.3%	28.6%	75.0%	44.4%	61.9%	0.0%	22.2%	9.5%	0.0%	0.0%	0.0%
4	Lebanon, PA	73.7%	61.8%	66.0%	15.8%	29.4%	24.5%	10.5%	8.8%	9.4%	0.0%	0.0%	0.0%
4	Pittsburgh, PA	53.3%	56.5%	55.3%	26.7%	17.4%	21.1%	13.3%	17.4%	15.8%	6.7%	8.7%	7.9%
6	Hampton, VA	51.4%	42.4%	47.1%	24.3%	36.4%	30.0%	21.6%	18.2%	20.0%	2.7%	3.0%	2.9%
7	Atlanta, GA	64.3%	23.1%	44.4%	21.4%	46.2%	33.3%	14.3%	23.1%	18.5%	0.0%	7.7%	3.7%
10	Cleveland, OH	44.0%	56.5%	50.0%	26.0%	28.3%	27.1%	30.0%	13.1%	21.9%	0.0%	2.2%	1.0%
11	Battle Creek, MI	52.6%	50.0%	51.5%	26.3%	35.7%	30.3%	21.1%	14.3%	18.2%	0.0%	0.0%	0.0%
12	North Chicago, IL	34.4%	36.4%	35.4%	37.5%	36.4%	36.9%	28.1%	27.3%	27.7%	0.0%	0.0%	0.0%
12	Tomah, WI	21.4%	45.8%	36.8%	50.0%	29.2%	36.8%	14.3%	25.0%	21.1%	14.3%	0.0%	5.3%
13	Fort Meade, SD	80.0%	100.0%	90.5%	0.0%	0.0%	0.0%	20.0%	0.0%	9.5%	0.0%	0.0%	0.0%
15	Kansas City, MO	45.0%	66.7%	53.3%	40.0%	16.7%	31.3%	15.0%	16.7%	15.6%	0.0%	0.0%	0.0%
15	Topeka, KS	39.1%	41.2%	40.0%	30.4%	41.2%	35.0%	21.7%	11.8%	17.5%	8.7%	5.9%	7.5%
16	Little Rock, AK	45.0%	31.3%	37.5%	32.5%	41.7%	37.5%	17.5%	25.0%	21.6%	5.0%	2.1%	3.4%
16	Oklahoma City, OK	45.8%	28.1%	35.7%	33.3%	40.6%	37.5%	20.8%	31.3%	26.8%	0.0%	0.0%	0.0%
17	Dallas, TX	63.6%	34.3%	45.6%	22.7%	37.1%	31.6%	9.1%	28.6%	21.1%	4.6%	0.0%	1.8%
20	American Lake, WA	53.9%	51.7%	52.7%	26.9%	41.4%	34.6%	19.2%	6.9%	12.7%	0.0%	0.0%	0.0%
21	Palo Alto, CA	81.8%	60.0%	69.2%	9.1%	40.0%	26.9%	9.1%	0.0%	3.9%	0.0%	0.0%	0.0%
21	San Francisco, CA	52.0%	25.0%	45.5%	28.0%	37.5%	30.3%	16.0%	37.5%	21.2%	4.0%	0.0%	3.0%
SITE AVERAGE		50.4%	46.7%	48.3%	30.9%	34.1%	32.8%	14.6%	17.6%	16.2%	4.2%	1.6%	2.8%
SITE S.D.		15.4%	17.8%	13.9%	15.3%	12.4%	11.5%	7.9%	10.0%	6.5%	6.3%	2.6%	3.0%
VETERAN AVERAGE		50.3%	47.3%	48.8%	30.8%	32.2%	31.5%	15.8%	18.4%	17.1%	3.1%	2.2%	2.6%

† Gainesville and Milwaukee were not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

Table 38. Housing and Employment Arrangements at Discharge by Site for FY00 and FY01.†

VISN	SITE	HOUSED AT DISCHARGE			INSTITUTIONALIZED AT DISCHARGE			COMPETITIVELY EMPLOYED AT DISCHARGE			EMPLOYED IN CWT AT DISCHARGE		
		FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %	FY00 %	FY01 %	FY00-01 %
1	Bedford, MA	60.9%	55.0%	58.1%	21.7%	17.5%	19.8%	29.4%	27.5%	28.5%	38.0%	36.7%	37.4%
1	Boston, MA	59.1%	64.3%	61.1%	13.6%	28.6%	19.4%	36.4%	28.6%	33.3%	13.6%	35.7%	22.2%
1	Boston Women	50.0%	28.6%	36.4%	50.0%	28.6%	36.4%	0.0%	14.3%	9.1%	50.0%	42.9%	45.5%
1	Northampton, MA	41.4%	45.8%	43.4%	37.9%	29.2%	34.0%	27.6%	29.2%	28.3%	17.2%	8.3%	13.2%
2	Albany, NY	66.7%	65.2%	66.0%	0.0%	17.4%	8.5%	29.2%	60.9%	44.7%	45.8%	8.7%	27.7%
3	Lyons, NJ	83.3%	88.9%	85.7%	8.3%	0.0%	4.8%	66.7%	66.7%	66.7%	0.0%	11.1%	4.8%
4	Lebanon, PA	75.0%	91.2%	85.2%	0.0%	5.9%	3.7%	65.0%	61.8%	63.0%	0.0%	0.0%	0.0%
4	Pittsburgh, PA	86.7%	82.6%	84.2%	6.7%	8.7%	7.9%	60.0%	73.9%	68.4%	6.7%	4.4%	5.3%
6	Hampton, VA	91.9%	90.9%	91.4%	5.4%	3.0%	4.3%	75.7%	54.6%	65.7%	5.4%	3.0%	4.3%
7	Atlanta, GA	85.7%	30.8%	59.3%	0.0%	15.4%	7.4%	57.1%	38.5%	48.2%	21.4%	0.0%	11.1%
10	Cleveland, OH	62.0%	87.0%	74.0%	4.0%	6.5%	5.2%	44.0%	32.6%	38.5%	16.0%	10.9%	13.5%
11	Battle Creek, MI	84.2%	64.3%	75.8%	0.0%	0.0%	0.0%	42.1%	35.7%	39.4%	36.8%	28.6%	33.3%
12	North Chicago, IL	87.5%	100.0%	93.9%	12.5%	0.0%	6.2%	59.4%	57.6%	58.5%	12.5%	0.0%	6.2%
12	Tomah, WI	50.0%	79.2%	68.4%	28.6%	8.3%	15.8%	21.4%	45.8%	36.8%	21.4%	8.3%	13.2%
13	Fort Meade, SD	70.0%	90.9%	81.0%	10.0%	9.1%	9.5%	40.0%	81.8%	61.9%	20.0%	27.3%	23.8%
15	Kansas City, MO	70.0%	83.3%	75.0%	15.0%	8.3%	12.5%	50.0%	58.3%	53.1%	0.0%	0.0%	0.0%
15	Topeka, KS	87.0%	82.4%	85.0%	8.7%	17.7%	12.5%	56.5%	58.8%	57.5%	0.0%	0.0%	0.0%
16	Little Rock, AK	60.0%	70.8%	65.9%	7.5%	2.1%	4.6%	40.0%	39.6%	39.8%	0.0%	2.1%	1.1%
16	Oklahoma City, OK	70.8%	71.9%	71.4%	8.3%	18.8%	14.3%	29.2%	40.6%	35.7%	12.5%	12.5%	12.5%
17	Dallas, TX	77.3%	71.4%	73.7%	0.0%	2.9%	1.8%	45.5%	45.7%	45.6%	45.5%	14.3%	26.3%
20	American Lake, WA	61.5%	75.9%	69.1%	11.5%	0.0%	5.5%	42.3%	31.0%	36.4%	15.4%	20.7%	18.2%
21	Palo Alto, CA	90.9%	60.0%	73.1%	9.1%	26.7%	19.2%	63.6%	46.7%	53.9%	18.2%	46.7%	34.6%
21	San Francisco, CA	52.0%	50.0%	51.5%	16.0%	12.5%	15.2%	36.0%	12.5%	30.3%	40.0%	25.0%	36.4%
SITE AVERAGE		70.6%	70.9%	70.8%	12.0%	11.6%	11.7%	44.2%	45.3%	45.4%	19.0%	15.1%	17.0%
SITE S.D.		14.6%	18.8%	14.3%	12.2%	9.7%	9.2%	17.1%	17.7%	14.8%	15.9%	14.5%	13.6%
VETERAN AVERAGE		68.9%	72.9%	70.9%	11.8%	10.4%	11.1%	43.6%	43.8%	43.7%	19.7%	14.2%	16.9%

† Gainesville and Milwaukee were not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

Table 39a. Community-Oriented Programs Environment Scale (COPES) by Site for FY00 and FY01.†, ††

VISN	SITE	SUBSCALE MEANS††† - Relationship Dimensions								
		Involvement			Support			Spontaneity		
		FY00	FY01	FY00-01	FY00	FY01	FY00-01	FY00	FY01	FY00-01
1	Bedford, MA	3.51	3.35	3.43	3.35	3.23	3.29	2.14	2.32	2.23
1	Boston, MA	3.64	3.60	3.62	3.86	3.60	3.72	2.36	2.40	2.38
1	Northampton, MA	3.43	3.50	3.47	3.57	3.50	3.53	2.86	1.54	2.13
2	Albany, NY	3.00	3.80	3.21	2.93	3.20	3.00	1.71	1.80	1.74
3	Lyons, NJ	4.00	3.54	3.60	3.00	3.15	3.13	2.00	1.92	1.93
4	Lebanon, PA	3.20	3.00	3.18	2.80	1.00	2.64	2.30	1.00	2.18
4	Pittsburgh, PA	3.41	3.73	3.59	3.76	3.55	3.64	2.00	2.09	2.05
6	Hampton, VA	3.24	2.96	3.11	3.53	3.25	3.40	1.53	1.14	1.35
7	Atlanta, GA	3.83	3.82	3.82	3.50	3.64	3.59	2.00	2.36	2.24
8	Gainesville, FL		3.69	3.69		3.46	3.46		2.62	2.62
10	Cleveland, OH	3.36	3.83	3.44	3.64	4.00	3.71	2.39	2.67	2.44
11	Battle Creek, MI	3.83	3.38	3.60	3.58	3.69	3.64	2.00	2.23	2.12
12	North Chicago, IL	3.68	3.63	3.65	3.52	3.59	3.56	1.68	1.74	1.71
12	Tomah, WI	3.67	3.56	3.61	3.73	3.56	3.64	2.47	2.56	2.52
13	Fort Meade, SD	3.64	3.60	3.63	3.73	2.80	3.44	2.64	2.00	2.44
15	Kansas City, MO	3.44	3.14	3.31	3.44	3.00	3.25	1.78	2.57	2.13
15	Topeka, KS	3.00	3.05	3.03	3.28	3.11	3.19	1.89	2.42	2.16
16	Little Rock, AK	3.55	3.41	3.47	3.65	3.54	3.58	1.94	1.51	1.69
16	Oklahoma City, OK	3.21	2.93	3.04	3.16	3.31	3.25	1.53	1.97	1.79
17	Dallas, TX	3.76	3.16	3.44	3.53	3.11	3.31	1.76	1.53	1.64
20	American Lake, WA	3.10	3.28	3.20	3.19	3.45	3.34	1.95	2.00	1.98
21	Palo Alto, CA	3.67	3.55	3.61	3.67	3.73	3.70	2.58	2.36	2.48
21	San Francisco, CA	2.92	3.67	3.17	2.67	3.33	2.89	1.92	3.00	2.28
SITE AVERAGE		3.46	3.44	3.43	3.41	3.30	3.39	2.07	2.08	2.10
SITE S.D.		0.29	0.28	0.22	0.32	0.56	0.28	0.35	0.49	0.32
VETERAN AVERAGE		3.43	3.39	3.41	3.44	3.40	3.42	2.05	2.02	2.03
American Normative Sample Mean		2.71	2.71	2.71	2.76	2.76	2.76	2.11	2.11	2.11
American Normative Sample S.D.		0.58	0.58	0.58	0.67	0.67	0.67	0.64	0.64	0.64

† Boston Women's Program and Milwaukee were not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

†† See Appendix A for definition of measure.

††† Copes subscales scores range 0-4.

Table 39b. Community-Oriented Programs Environment Scale (COPES) by Site for FY00 and FY01.†,††

VISN		SITE		SUBSCALE MEANS††† - Personal Growth Dimensions											
				Autonomy			Practical Orientation			Personal Problem Orientation			Anger and Aggression		
				FY00	FY01	FY00-01	FY00	FY01	FY00-01	FY00	FY01	FY00-01	FY00	FY01	FY00-01
1	Bedford, MA	2.37	2.32	2.34	3.07	3.26	3.17	2.04	2.07	2.05	1.46	1.21	1.34		
1	Boston, MA	2.36	2.27	2.31	3.36	3.73	3.55	2.93	3.13	3.03	1.29	1.33	1.31		
1	Northampton, MA	2.52	2.38	2.45	3.10	2.73	2.89	2.67	2.04	2.32	0.52	0.92	0.74		
2	Albany, NY	1.21	2.20	1.47	3.29	3.00	3.21	1.93	3.40	2.32	1.57	1.60	1.58		
3	Lyons, NJ	2.50	1.92	2.00	3.50	3.46	3.47	2.50	2.23	2.27	2.50	1.46	1.60		
4	Lebanon, PA	1.90	0.00	1.73	3.10	3.00	3.09	2.70	2.00	2.64	2.20	2.00	2.18		
4	Pittsburgh, PA	1.94	2.09	2.03	3.53	3.64	3.59	2.47	2.82	2.67	0.88	1.27	1.10		
6	Hampton, VA	1.97	1.71	1.85	3.56	3.43	3.50	2.56	2.86	2.69	1.65	2.14	1.87		
7	Atlanta, GA	2.67	1.55	1.94	3.67	3.55	3.59	3.00	3.09	3.06	1.33	1.18	1.24		
8	Gainesville, FL		2.38	2.38		3.15	3.15		2.77	2.77		1.15	1.15		
10	Cleveland, OH	1.89	2.33	1.97	3.71	3.83	3.74	2.79	3.50	2.91	1.29	1.00	1.24		
11	Battle Creek, MI	2.33	2.08	2.20	3.58	3.31	3.44	3.67	2.92	3.28	1.50	1.23	1.36		
12	North Chicago, IL	1.84	1.93	1.88	3.76	3.56	3.65	3.20	2.81	3.00	1.64	1.59	1.62		
12	Tomah, WI	2.60	2.61	2.61	3.40	3.11	3.24	2.33	2.28	2.30	1.40	1.33	1.36		
13	Fort Meade, SD	2.18	2.00	2.13	3.64	3.40	3.56	2.36	1.80	2.19	0.82	0.40	0.69		
15	Kansas City, MO	2.22	2.14	2.19	2.89	2.86	2.88	2.11	2.43	2.25	1.33	1.29	1.31		
15	Topeka, KS	1.61	2.11	1.86	3.00	3.05	3.03	1.67	1.89	1.78	1.22	1.11	1.16		
16	Little Rock, AK	1.84	2.10	1.99	3.45	3.49	3.47	2.23	1.71	1.93	1.26	1.15	1.19		
16	Oklahoma City, OK	1.42	1.76	1.63	3.26	3.07	3.15	2.00	1.90	1.94	1.21	1.24	1.23		
17	Dallas, TX	2.06	1.53	1.78	3.65	2.89	3.25	2.41	1.79	2.08	1.71	1.74	1.72		
20	American Lake, WA	2.00	1.93	1.96	2.76	3.21	3.02	2.33	2.28	2.30	1.24	1.34	1.30		
21	Palo Alto, CA	2.17	1.64	1.91	3.58	3.82	3.70	3.42	2.64	3.04	0.75	0.82	0.78		
21	San Francisco, CA	2.00	2.17	2.06	2.75	3.17	2.89	1.33	2.67	1.78	0.67	0.83	0.72		
SITE AVERAGE		2.07	1.96	2.03	3.35	3.29	3.31	2.48	2.48	2.46	1.34	1.28	1.30		
SITE S.D.		0.36	0.50	0.27	0.31	0.30	0.27	0.54	0.53	0.44	0.45	0.37	0.36		
VETERAN AVERAGE		2.05	2.05	2.05	3.33	3.30	3.32	2.43	2.35	2.39	1.32	1.30	1.31		
American Normative Sample Mean		1.97	1.97	1.97	2.26	2.26	2.26	1.82	1.82	1.82	1.66	1.66	1.66		
American Normative Sample S.D.		0.63	0.63	0.63	0.68	0.68	0.68	0.74	0.74	0.74	0.88	0.88	0.88		

† Boston Women's Program and Milwaukee were not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

†† See Appendix A for definition of measure.

††† Copes subscales scores range 0-4.

Table 39c. Community-Oriented Programs Environment Scale (COPES) by Site for FY00 and FY01.†,††

VISN	SITE	SUBSCALE MEANS††† - System Maintenance Dimensions							
		Order and Organization			Program Clarity			Staff Control	
		FY00	FY01	FY00-01	FY00	FY01	FY00-01	FY00	FY01
1	Bedford, MA	3.47	3.30	3.39	3.58	3.65	3.61	3.14	3.07
1	Boston, MA	3.57	3.67	3.62	3.79	3.80	3.79	2.79	2.60
1	Northampton, MA	3.43	3.35	3.38	3.43	3.77	3.62	3.05	3.08
2	Albany, NY	2.86	3.40	3.00	3.21	3.60	3.32	2.86	2.60
3	Lyons, NJ	3.00	3.38	3.33	3.50	3.62	3.60	3.00	3.31
4	Lebanon, PA	3.30	2.00	3.18	3.80	3.00	3.73	3.30	3.00
4	Pittsburgh, PA	3.65	3.68	3.67	3.82	3.77	3.79	3.59	3.41
6	Hampton, VA	3.68	3.50	3.60	3.74	3.64	3.69	3.44	3.57
7	Atlanta, GA	3.33	4.00	3.76	3.83	3.73	3.76	3.17	3.55
8	Gainesville, FL		3.46	3.46		3.92	3.92		2.69
10	Cleveland, OH	3.75	4.00	3.79	3.71	3.83	3.74	3.54	4.00
11	Battle Creek, MI	3.58	3.31	3.44	3.83	3.85	3.84	3.33	3.38
12	North Chicago, IL	3.80	3.74	3.77	3.52	3.52	3.52	3.32	3.52
12	Tomah, WI	3.53	3.33	3.42	3.73	3.67	3.70	3.40	2.83
13	Fort Meade, SD	3.64	3.20	3.50	3.91	3.80	3.88	2.55	2.80
15	Kansas City, MO	3.44	3.57	3.50	3.78	3.29	3.56	3.22	3.43
15	Topeka, KS	3.33	3.32	3.32	3.72	3.68	3.70	2.89	3.21
16	Little Rock, AK	3.55	3.63	3.60	3.68	3.78	3.74	3.23	3.37
16	Oklahoma City, OK	3.74	3.41	3.54	3.53	3.72	3.65	3.11	3.24
17	Dallas, TX	3.88	3.37	3.61	3.71	3.58	3.64	3.18	3.47
20	American Lake, WA	3.24	3.55	3.42	3.57	3.83	3.72	3.19	3.00
21	Palo Alto, CA	3.42	3.36	3.39	3.67	3.55	3.61	3.17	3.27
21	San Francisco, CA	3.33	3.67	3.44	3.50	3.50	3.50	3.08	2.83
SITE AVERAGE		3.48	3.44	3.48	3.66	3.66	3.68	3.16	3.18
SITE S.D.		0.24	0.37	0.18	0.16	0.20	0.13	0.24	0.35
VETERAN AVERAGE		3.53	3.49	3.51	3.65	3.70	3.67	3.20	3.22
American Normative Sample Mean		2.97	2.97	2.97	3.05	3.05	3.05	2.26	2.26
American Normative Sample S.D.		0.69	0.69	0.69	0.55	0.55	0.55	0.63	0.63

† Boston Women's Program and Milwaukee were not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

†† See Appendix A for definition of measure.

††† Copes subscales scores range 0-4.

Table 39d. Community-Oriented Programs Environment Scale (COPEs) Index by Site for FY00 and FY01.†

VISN	SITE	N			COPEs Index††		
		FY00	FY01	FY00-01	FY00	FY01	FY00-01
1	Bedford, MA	57	57	114	2.96	2.95	2.96
1	Boston, MA	14	15	29	3.18	3.20	3.19
1	Northampton, MA	21	26	47	3.12	2.88	2.98
2	Albany, NY	14	5	19	2.56	3.00	2.67
3	Lyons, NJ	2	13	15	3.00	2.95	2.96
4	Lebanon, PA	10	1	11	2.93	2.00	2.85
4	Pittsburgh, PA	17	22	39	3.13	3.20	3.17
6	Hampton, VA	34	28	62	3.03	2.90	2.97
7	Atlanta, GA	6	11	17	3.22	3.25	3.24
8	Gainesville, FL		13	13		3.13	3.13
10	Cleveland, OH	28	6	34	3.20	3.56	3.26
11	Battle Creek, MI	12	13	25	3.31	3.13	3.21
12	North Chicago, IL	25	27	52	3.15	3.12	3.13
12	Tomah, WI	15	18	33	3.21	3.06	3.12
13	Fort Meade, SD	11	5	16	3.14	2.82	3.04
15	Kansas City, MO	9	7	16	2.93	2.94	2.93
15	Topeka, KS	18	19	37	2.71	2.87	2.79
16	Little Rock, AK	31	41	72	3.01	2.95	2.98
16	Oklahoma City, OK	19	29	48	2.77	2.81	2.80
17	Dallas, TX	17	19	36	3.10	2.71	2.90
20	American Lake, WA	21	29	50	2.81	2.95	2.89
21	Palo Alto, CA	12	11	23	3.26	3.10	3.18
21	San Francisco, CA	12	6	18	2.61	3.11	2.78
SITE AVERAGE					3.02	2.98	3.01
SITE S.D.					0.21	0.27	0.16
VETERAN AVERAGE					3.01	2.99	3.00
American Normative Sample Mean					n.a.	n.a.	n.a.
American Normative Sample S.D.					n.a.	n.a.	n.a.

† Boston Women's Program and Milwaukee were not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

†† COPEs index is the mean of 9 of the 10 COPEs subscales. The anger and aggression subscale has been omitted.

Table 40a. Work Environment Scale (WES) by Site for FY00 and FY01.†

VISN	SITE	SUBSCALE MEANS†† - Relationship Dimensions								
		Involvement			Peer Cohesion			Supervisor Support		
		FY00	FY01	FY00-01	FY00	FY01	FY00-01	FY00	FY01	FY00-01
1	Bedford, MA	5.62	5.72	5.67	5.72	5.96	5.85	6.35	6.66	6.51
1	Boston, MA	4.29	5.87	5.10	4.64	6.40	5.55	5.07	6.20	5.66
1	Northampton, MA	5.52	7.46	6.60	6.14	6.23	6.19	6.24	6.46	6.36
2	Albany, NY	4.71	7.25	5.28	4.86	7.75	5.50	5.00	6.50	5.33
3	Lyons, NJ	7.50	7.85	7.80	5.50	7.31	7.07	8.00	6.38	6.60
4	Lebanon, PA	6.70	1.00	6.18	5.10	2.00	4.82	5.50	3.00	5.27
4	Pittsburgh, PA	6.76	6.41	6.56	6.06	6.09	6.08	6.35	6.41	6.38
6	Hampton, VA	6.59	5.43	6.06	6.44	5.86	6.18	6.32	5.64	6.02
7	Atlanta, GA	6.67	6.82	6.76	7.00	7.00	7.00	6.67	6.64	6.65
8	Gainesville, FL		7.38	7.38		6.85	6.85		6.15	6.15
10	Cleveland, OH	6.71	7.17	6.79	6.21	5.83	6.15	7.25	6.17	7.06
11	Battle Creek, MI	6.75	6.69	6.72	7.25	7.08	7.16	7.00	7.85	7.44
12	North Chicago, IL	6.72	6.81	6.77	6.68	5.59	6.12	6.84	6.15	6.49
12	Tomah, WI	6.13	6.50	6.33	6.13	6.00	6.06	6.40	6.28	6.33
13	Fort Meade, SD	8.00	7.60	7.88	7.00	6.80	6.94	7.36	6.40	7.06
15	Kansas City, MO	5.89	5.57	5.75	5.11	5.86	5.44	4.67	6.29	5.38
15	Topeka, KS	5.28	5.05	5.16	5.50	5.32	5.41	6.17	5.42	5.78
16	Little Rock, AK	6.03	7.00	6.58	5.68	5.95	5.83	6.03	6.39	6.24
16	Oklahoma City, OK	6.68	6.45	6.54	5.32	5.86	5.65	6.37	5.86	6.06
17	Dallas, TX	6.47	5.53	5.97	5.59	5.84	5.72	5.76	5.68	5.72
20	American Lake, WA	5.52	5.89	5.73	6.24	5.79	5.98	5.71	6.25	6.02
21	Palo Alto, CA	7.00	6.36	6.70	6.67	6.91	6.78	7.17	6.55	6.87
21	San Francisco, CA	5.50	6.00	5.67	5.42	6.33	5.72	5.83	6.83	6.17
SITE AVERAGE		6.23	6.25	6.35	5.92	6.11	6.09	6.28	6.18	6.24
SITE S.D.		0.86	1.35	0.74	0.71	1.06	0.61	0.80	0.82	0.56
VETERAN AVERAGE		6.11	6.36	6.24	5.93	6.10	6.02	6.26	6.29	6.28
American Normative Sample Me		5.56	5.56	5.56	5.22	5.22	5.22	4.99	4.99	4.99
American Normative Sample S.E		1.54	1.54	1.54	1.40	1.40	1.40	1.40	1.40	1.40

† Boston Women's Program and Milwaukee were not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

†† WES subscales scores range 0-9.

Table 40b. Work Environment Scale (WES) by Site for FY00 and FY01.†

VISN		SITE		SUBSCALE MEANS††- Personal Growth Dimensions								
				Autonomy			Task Orientation			Work Pressure		
				FY00	FY01	FY00-01	FY00	FY01	FY00-01	FY00	FY01	FY00-01
1	Bedford, MA	5.37	5.14	5.25	7.30	7.20	7.25	3.52	3.11	3.31		
1	Boston, MA	5.07	4.67	4.86	6.21	6.80	6.52	1.93	2.27	2.10		
1	Northampton, MA	5.71	6.65	6.23	6.14	8.19	7.28	1.43	0.92	1.15		
2	Albany, NY	5.21	5.25	5.22	6.43	7.00	6.56	3.00	2.25	2.83		
3	Lyons, NJ	6.50	6.46	6.47	6.50	7.46	7.33	5.00	3.23	3.47		
4	Lebanon, PA	5.50	3.00	5.27	7.10	4.00	6.82	2.00	2.00	2.00		
4	Pittsburgh, PA	5.71	6.18	5.97	7.82	7.86	7.85	2.71	2.27	2.46		
6	Hampton, VA	6.15	5.46	5.84	6.56	6.21	6.40	2.62	2.79	2.69		
7	Atlanta, GA	5.67	5.64	5.65	8.00	7.91	7.94	3.17	2.73	2.88		
8	Gainesville, FL		6.85	6.85		8.08	8.08		1.92	1.92		
10	Cleveland, OH	6.18	5.33	6.03	7.54	6.83	7.41	3.04	2.00	2.85		
11	Battle Creek, MI	5.67	6.08	5.88	8.17	7.85	8.00	3.92	2.62	3.24		
12	North Chicago, IL	5.48	5.52	5.50	7.24	7.22	7.23	2.72	3.19	2.96		
12	Tomah, WI	6.00	5.28	5.61	7.73	8.06	7.91	4.60	3.67	4.09		
13	Fort Meade, SD	7.27	6.20	6.94	7.55	8.40	7.81	2.55	1.00	2.06		
15	Kansas City, MO	4.22	5.86	4.94	7.89	7.86	7.88	3.89	4.00	3.94		
15	Topeka, KS	5.78	5.74	5.76	7.61	7.53	7.57	3.89	2.89	3.38		
16	Little Rock, AK	5.13	6.12	5.69	7.03	7.49	7.29	3.26	2.41	2.78		
16	Oklahoma City, OK	5.95	6.21	6.10	7.95	7.86	7.90	3.74	4.00	3.90		
17	Dallas, TX	5.29	5.79	5.56	7.94	7.00	7.44	4.47	3.63	4.03		
20	American Lake, WA	5.86	5.57	5.69	6.71	6.71	6.71	2.62	2.82	2.73		
21	Palo Alto, CA	6.42	6.27	6.35	8.00	7.91	7.96	3.75	3.36	3.57		
21	San Francisco, CA	5.75	6.50	6.00	6.00	5.67	5.89	2.33	2.67	2.44		
SITE AVERAGE		5.72	5.73	5.81	7.25	7.27	7.35	3.19	2.68	2.90		
SITE S.D.		0.59	0.78	0.52	0.68	0.96	0.60	0.89	0.80	0.74		
VETERAN AVERAGE		5.67	5.79	5.73	7.20	7.39	7.30	3.11	2.81	2.96		
American Normative Sample Mean		4.98	4.98	4.98	5.63	5.63	5.63	4.87	4.87	4.87		
American Normative Sample S.D.		1.46	1.46	1.46	1.31	1.31	1.31	1.57	1.57	1.57		

† Boston Women's Program and Milwaukee were not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

†† WES subscales scores range 0-9.

Table 40c. Work Environment Scale (WES) by Site for FY00 and FY01.†

VISN		SUBSCALE MEANS†† - System Maintenance and System Change Dimensions											
		Clarity			Control			Innovation			Physical Comfort		
		FY00	FY01	FY00-01	FY00	FY01	FY00-01	FY00	FY01	FY00-01	FY00	FY01	FY00-01
1	Bedford, MA	7.17	7.05	7.11	6.35	6.14	6.24	4.17	4.07	4.12	5.87	5.58	5.72
1	Boston, MA	6.86	7.27	7.07	6.93	6.93	6.93	3.21	4.07	3.66	6.21	6.60	6.41
1	Northampton, MA	7.05	8.15	7.66	6.48	6.46	6.47	4.40	4.69	4.57	6.33	6.46	6.40
2	Albany, NY	6.14	6.25	6.17	7.07	7.00	7.06	3.14	6.00	3.78	5.93	5.25	5.78
3	Lyons, NJ	8.00	7.23	7.33	8.00	7.08	7.20	6.50	5.54	5.67	6.00	7.31	7.13
4	Lebanon, PA	7.10	5.00	6.91	7.20	7.00	7.18	2.90	3.00	2.91	7.30	9.00	7.45
4	Pittsburgh, PA	8.35	7.77	8.03	7.12	7.32	7.23	4.18	4.05	4.10	7.06	6.86	6.95
6	Hampton, VA	7.24	6.89	7.08	6.76	6.57	6.68	4.35	4.07	4.23	5.71	5.50	5.61
7	Atlanta, GA	8.17	8.09	8.12	6.83	7.18	7.06	3.33	3.64	3.53	6.00	7.45	6.94
8	Gainesville, FL		8.00	8.00		6.23	6.23		4.62	4.62		7.92	7.92
10	Cleveland, OH	8.04	7.50	7.94	7.00	5.50	6.74	4.71	4.17	4.62	6.93	6.67	6.88
11	Battle Creek, MI	8.50	8.08	8.28	8.00	7.77	7.88	3.50	3.62	3.56	5.92	6.38	6.16
12	North Chicago, IL	7.76	7.26	7.50	7.00	7.19	7.10	3.32	3.52	3.42	6.92	6.67	6.79
12	Tomah, WI	7.40	8.00	7.73	7.00	7.16	7.03	5.00	3.44	4.15	6.87	6.78	6.82
13	Fort Meade, SD	8.09	7.40	7.88	5.91	6.00	5.94	5.73	4.00	5.19	6.18	7.00	6.44
15	Kansas City, MO	7.44	7.57	7.50	7.33	7.14	7.25	4.00	3.14	3.63	6.89	6.57	6.75
15	Topeka, KS	7.06	7.16	7.11	6.28	6.79	6.54	3.44	2.89	3.16	5.83	5.95	5.89
16	Little Rock, AK	6.74	8.02	7.47	7.03	7.29	7.18	4.06	3.98	4.01	6.45	7.00	6.76
16	Oklahoma City, OK	6.84	7.14	7.02	6.79	7.03	6.94	3.11	3.45	3.31	6.05	5.86	5.94
17	Dallas, TX	7.12	7.00	7.06	7.06	6.89	6.97	4.35	3.95	4.14	6.82	6.79	6.81
20	American Lake, WA	6.38	7.32	6.92	6.86	7.18	7.04	4.19	4.04	4.10	6.14	6.82	6.53
21	Palo Alto, CA	7.75	7.45	7.61	7.00	6.09	6.57	3.92	3.18	3.57	6.50	5.55	6.04
21	San Francisco, CA	6.25	7.17	6.56	6.17	5.33	5.89	3.83	4.00	3.89	6.58	6.17	6.44
SITE AVERAGE		7.34	7.34	7.39	6.92	6.75	6.84	4.06	3.96	4.00	6.39	6.61	6.55
SITE S.D.		0.66	0.68	0.52	0.49	0.60	0.46	0.85	0.72	0.63	0.46	0.82	0.56
VETERAN AVERAGE		7.25	7.44	7.35	6.81	6.79	6.80	4.02	3.96	3.99	6.33	6.44	6.39
American Normative Sample Mean		4.44	4.44	4.44	5.43	5.43	5.43	4.37	4.37	4.37	3.72	3.72	3.72
American Normative Sample S.D.		1.41	1.41	1.41	1.42	1.42	1.42	1.82	1.82	1.82	1.28	1.28	1.28

† Boston Women's Program and Milwaukee were not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

†† WES subscales scores range 0-9.

Table 40d. Work Environment Scale (WES) by Site for FY00 and FY01.†

VISN	SITE	N			WES Index††		
		FY00	FY01	FY00-01	FY00	FY01	FY00-01
1	Bedford, MA	55	57	112	5.89	5.92	5.90
1	Boston, MA	14	15	29	5.39	6.09	5.75
1	Northampton, MA	21	26	47	6.00	6.75	6.42
2	Albany, NY	14	4	18	5.39	6.47	5.63
3	Lyons, NJ	2	13	15	6.94	6.96	6.96
4	Lebanon, PA	10	1	11	6.04	4.11	5.87
4	Pittsburgh, PA	17	22	39	6.60	6.55	6.57
6	Hampton, VA	34	28	62	6.24	5.74	6.01
7	Atlanta, GA	6	11	17	6.48	6.71	6.63
8	Gainesville, FL		13	13		6.90	6.90
10	Cleveland, OH	28	6	34	6.73	6.13	6.62
11	Battle Creek, MI	12	13	25	6.75	6.82	6.79
12	North Chicago, IL	25	27	52	6.44	6.20	6.31
12	Tomah, WI	15	18	33	6.52	6.38	6.44
13	Fort Meade, SD	11	5	16	7.01	6.64	6.90
15	Kansas City, MO	9	7	16	5.94	6.21	6.06
15	Topeka, KS	18	19	37	5.88	5.76	5.82
16	Little Rock, AK	31	41	72	6.02	6.58	6.34
16	Oklahoma City, OK	19	29	48	6.12	6.19	6.16
17	Dallas, TX	17	19	36	6.27	6.05	6.15
20	American Lake, WA	21	28	49	5.96	6.17	6.08
21	Palo Alto, CA	12	11	23	6.71	6.25	6.49
21	San Francisco, CA	12	6	18	5.70	6.00	5.80
SITE AVERAGE					6.23	6.24	6.29
SITE S.D.					0.45	0.57	0.39
VETERAN AVERAGE					6.16	6.28	6.22

† Boston Women's Program and Milwaukee were not included in this table because they had data on fewer than 11 veterans during FY00 and FY01.

†† WES subscales scores range 0-9.

Table 41a. Total Number of Veterans Interviewed and 3 Month Post-Discharge Follow-up Rates by Site for Fiscal Years 2000 and 2001.†, ††

VISN	SITE	FY00 3-Month Follow-up Rate n=236	FY01 3-Month Follow-up Rate n=199	FY00&FY01 3-Month Follow-up Rate† n=435	FY00&FY01 Number of Veterans interviewed n=435	FY00&FY01 Number of Veterans Discharged n=1179
1	Bedford, MA	28.3%	26.3%	27.3%	47	172
1	Boston, MA	100.0%	92.9%	97.2%	35	36
1	Boston Women, MA	100.0%	42.9%	63.6%	7	11
1	Northampton, MA	20.7%	20.8%	20.8%	11	53
2	Albany, NY	29.2%	21.7%	25.5%	12	47
3	Lyons, NJ	16.7%	22.2%	19.0%	4	21
4	Lebanon, PA	15.0%	23.5%	20.4%	11	54
4	Pittsburgh, PA	60.0%	47.8%	52.6%	20	38
6	Hampton, VA	43.2%	27.3%	35.7%	25	70
7	Atlanta, GA	57.1%	7.7%	33.3%	9	27
10	Cleveland, OH	52.0%	43.5%	47.9%	46	96
11	Battle Creek, MI	57.9%	7.1%	36.4%	12	33
12	North Chicago, IL	37.5%	27.3%	32.3%	21	65
12	Tomah, WI	7.1%	4.2%	5.3%	2	38
13	Fort Meade, SD	60.0%	45.5%	52.4%	11	21
15	Kansas City, MO	0.0%	0.0%	0.0%	0	32
15	Topeka, KS	56.5%	76.5%	65.0%	26	40
16	Little Rock, AR	42.5%	18.8%	29.5%	26	88
16	Oklahoma City, OK	37.5%	50.0%	44.6%	25	56
17	Dallas, TX	45.5%	54.3%	50.9%	29	57
20	American Lake, WA	19.2%	34.5%	27.3%	15	55
21	Palo Alto, CA	81.8%	66.7%	73.1%	19	26
21	San Francisco, CA	56.0%	50.0%	54.5%	18	33
All Veterans		40.3%	33.5%	36.9%	431	1179
Site Average		44.5%	35.3%	39.8%	18.7	50.8
Site S.D.		26.0%	23.0%	21.9%	12.3	33.0

†The practice standard for percent of veterans re-located and re-interviewed three months after discharge is set at 50%.

†† Gainesville and Milwaukee were excluded from this table because they had discharge data on fewer than 11 veterans during FY00 and FY01.

Table 41b. Three Month Post-Discharge Follow-up Rates Among Veterans Discharged Successfully and Among Veterans Discharged Other Than Successfully by Site for Fiscal Years 2000 and 2001.†, ††

VISN	SITE	FY00&FY01 Overall 3- Month Follow-up Rate† n=435	FY00&FY01 3-Mo Follow-Up Rate Among Veterans Discharged Successfully n=259	FY00&FY01 3-Mo Follow-Up Rate Among Veterans Discharged Other Than Successfully n=175
1	Bedford, MA	27.3%	33.6%	16.9%
1	Boston, MA	97.2%	100.0%	95.0%
1	Boston Women, MA	63.6%	100.0%	50.0%
1	Northampton, MA	20.8%	14.3%	25.0%
2	Albany, NY	25.5%	20.8%	30.4%
3	Lyons, NJ	19.0%	33.3%	13.3%
4	Lebanon, PA	20.4%	22.9%	11.1%
4	Pittsburgh, PA	52.6%	61.9%	41.2%
6	Hampton, VA	35.7%	54.6%	18.9%
7	Atlanta, GA	33.3%	66.7%	6.7%
10	Cleveland, OH	47.9%	52.1%	43.8%
11	Battle Creek, MI	36.4%	52.9%	18.8%
12	North Chicago, IL	32.3%	47.8%	23.8%
12	Tomah, WI	5.3%	14.3%	0.0%
13	Fort Meade, SD	52.4%	47.4%	100.0%
15	Kansas City, MO	0.0%	0.0%	0.0%
15	Topeka, KS	65.0%	75.0%	58.3%
16	Little Rock, AR	29.5%	54.6%	14.5%
16	Oklahoma City, OK	44.6%	65.0%	33.3%
17	Dallas, TX	50.9%	65.4%	38.7%
20	American Lake, WA	27.3%	27.6%	26.9%
21	Palo Alto, CA	73.1%	72.2%	75.0%
21	San Francisco, CA	54.5%	66.7%	44.4%
All Veterans		36.9%	45.0%	29.0%
Site Average		39.8%	50.0%	34.2%
Site S.D.		21.9%	25.6%	26.6%

†The practice standard for percent of veterans re-located and re-interviewed three months after discharge is set at 50%.

†† Gainesville and Milwaukee were excluded from this table because they had discharge data on fewer than 11 veterans during FY00 and FY01.

Table 42a. Risk-Adjusted 3 Month Post-Discharge Outcomes by Site Among Veterans Discharged During FY00 and FY01.†,††

R-square with risk adjusters	0.090	0.110	0.065	0.250	0.305
R-square with sites and risk adjusters	0.173	0.213	0.141	0.327	0.373
Veteran Average with risk adjusters	0.089	0.042	72.3%	0.173	0.558
Site Median/Standard	0.070	0.032	73.2%	0.180	0.586

VISN	SITE††	# of Vets with 3 Mo FU's	Follow-up Rate†††	ASI Index Alcohol Problems	ASI Index Drug Problems	Sober past 3 Mos	ASI Index Psychiatric Problems	Global Severity Index
1	Bedford, MA	47	27.3%	0.020	0.046	85.0%	0.199	0.471
1	Boston, MA	35	97.2%	0.159	0.074	63.4%	0.257	0.675
1	Northampton, MA	11	20.8%	0.055	-0.002	49.7%	0.058	-0.121
2	Albany, NY	12	25.5%	0.045	0.023	80.9%	0.142	0.850
4	Lebanon, PA	11	20.4%	0.012	-0.013	97.0%	0.101	0.463
4	Pittsburgh, PA	20	52.6%	0.100	0.060	73.2%	0.180	0.525
6	Hampton, VA	25	35.7%	0.025	-0.001	89.6%	0.127	0.684
10	Cleveland, OH	46	47.9%	0.070	0.011	64.1%	0.075	0.648
11	Battle Creek, MI	12	36.4%	0.058	0.020	83.8%	0.082	0.485
12	North Chicago, IL	21	32.3%	0.040	-0.006	93.5%	0.116	0.279
13	Fort Meade, SD	11	52.4%	0.073	0.027	89.4%	0.098	0.586
15	Topeka, KS	26	65.0%	0.121	0.092	58.0%	0.261	0.586
16	Little Rock, AK	26	29.5%	0.134	0.043	62.3%	0.254	0.683
16	Oklahoma City, OK	25	44.6%	0.176	0.079	51.6%	0.222	0.664
17	Dallas, TX	29	50.9%	0.144	0.077	75.7%	0.196	0.447
20	American Lake, WA	15	27.3%	0.190	0.103	61.6%	0.225	0.436
21	Palo Alto, CA	19	73.1%	0.039	0.032	74.5%	0.121	0.627
21	San Francisco, CA	18	54.5%	0.089	0.029	62.3%	0.231	0.669

† Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differs depending on the outcome measures, but include age, race, severity of substance abuse, psychiatric and medical symptoms, previous use of health care services, employment history, homelessness, income, social support network and legal history.

†† Boston Women, Lyons, Atlanta, Gainesville, Tomah, and Kansas City had fewer than 11 veterans with 3-month follow-up interviews and were omitted from these analyses.

††† Outcome data from sites who had less than a 50% follow-up rate (Bedford, Northampton, Albany, Lebanon, Hampton, Cleveland, Battle Creek, North Chicago, Little Rock, Oklahoma City and American Lake) must be interpreted with caution.

Table 42b. Risk-Adjusted 3 Month Post-Discharge Outcomes by Site Among Veterans Discharged During FY00 and FY01.^{†,††}

R-square with risk adjusters	0.112	0.109	0.083
R-square with sites and risk adjusters	0.184	0.161	0.224
Veteran Average with risk adjusters	10.44	\$753.96	\$1,054.93
Site Median/Standard	10.40	\$748.82	\$947.60

VISN	SITE^{††}	# of Vets with 3 Mo FU's	Follow-up Rate^{†††}	Days in Competitive Employment Past 30	Earnings in Competitive Employment Past 30	Total Income Past 30
1	Bedford, MA	47	27.3%	9.40	\$869.19	\$1,666.94 +
1	Boston, MA	35	97.2%	5.25	\$488.38	\$1,242.25
1	Northampton, MA	11	20.8%	10.01	\$955.06	\$934.25
2	Albany, NY	12	25.5%	6.77	\$493.44	\$496.72
4	Lebanon, PA	11	20.4%	12.97	\$787.57	\$994.00
4	Pittsburgh, PA	20	52.6%	9.06	\$608.58	\$834.97
6	Hampton, VA	25	35.7%	15.25 +	\$1,021.13	\$1,189.16
10	Cleveland, OH	46	47.9%	10.40	\$629.63	\$734.66
11	Battle Creek, MI	12	36.4%	16.57 +	\$949.11	\$1,214.45
12	North Chicago, IL	21	32.3%	16.06 +	\$1,214.45	\$1,539.17
13	Fort Meade, SD	11	52.4%	10.68	\$710.91	\$947.60
15	Topeka, KS	26	65.0%	9.31	\$657.88	\$738.80
16	Little Rock, AK	26	29.5%	12.25	\$755.67	\$956.17
16	Oklahoma City, OK	25	44.6%	10.03	\$748.82	\$846.40
17	Dallas, TX	29	50.9%	10.70	\$641.87	\$876.50
20	American Lake, WA	15	27.3%	6.59	\$371.74	\$565.52
21	Palo Alto, CA	19	73.1%	12.62	\$1,076.00	\$1,216.43
21	San Francisco, CA	18	54.5%	8.47	\$755.65	\$1,204.98

[†] Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differs depending on the outcome measures, but include age, race, severity of substance abuse, psychiatric and medical symptoms, previous use of health care services, employment history, homelessness, income, social support network and legal history.

^{††} Boston Women, Lyons, Atlanta, Gainesville, Tomah, and Kansas City had fewer than 11 veterans with 3-month follow-up interviews and were omitted from these analyses.

^{†††} Outcome data from sites who had less than a 50% follow-up rate (Bedford, Northampton, Albany, Lebanon, Hampton, Cleveland, Battle Creek, North Chicago, Little Rock, Oklahoma City and American Lake) must be interpreted with caution.

Table 42c. Risk-Adjusted 3 Month Post-Discharge Outcomes by Site Among Veterans Discharged During FY00 and FY01.^{†,††}

R-square with risk adjusters				0.304	0.323	0.052
R-square with sites and risk adjusters				0.386	0.386	0.133
Veteran Average with risk adjusters				14.00	16.29	69.30
Site Median/Standard				14.40	16.13	71.17
		# of Vets with 3 Mo FU's	Follow-up Rate†††	Social Network Scale††††	Social Contact Scale††††	Days Housed Past 3 Mos
VISN	SITE††					
1	Bedford, MA	47	27.3%	15.15	18.43	78.42
1	Boston, MA	35	97.2%	11.51	16.32	50.85
1	Northampton, MA	11	20.8%	7.82	15.28	55.99
2	Albany, NY	12	25.5%	10.90	14.32	70.79
4	Lebanon, PA	11	20.4%	19.45	17.34	71.55
4	Pittsburgh, PA	20	52.6%	14.95	16.34	73.06
6	Hampton, VA	25	35.7%	12.31	17.46	75.16
10	Cleveland, OH	46	47.9%	17.47	16.13	73.39
11	Battle Creek, MI	12	36.4%	17.61	15.70	88.33
12	North Chicago, IL	21	32.3%	18.83	20.18	83.58
13	Fort Meade, SD	11	52.4%	12.73	19.17	70.62
15	Topeka, KS	26	65.0%	11.58	14.90	65.55
16	Little Rock, AK	26	29.5%	14.40	15.20	69.60
16	Oklahoma City, OK	25	44.6%	9.74	13.08	77.37
17	Dallas, TX	29	50.9%	15.63	18.44	71.17
20	American Lake, WA	15	27.3%	9.47	8.67	54.85
21	Palo Alto, CA	19	73.1%	14.75	15.30	58.42
21	San Francisco, CA	18	54.5%	12.95	16.07	48.74

[†] Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differs depending on the outcome measures, but include age, race, severity of substance abuse, psychiatric and medical symptoms, previous use of health care services, employment history, homelessness, income, social support network and legal history.

^{††} Boston Women, Lyons, Atlanta, Gainesville, Tomah, and Kansas City had fewer than 11 veterans with 3-month follow-up interviews and were omitted from these analyses.

^{†††} Outcome data from sites who had less than a 50% follow-up rate (Bedford, Northampton, Albany, Lebanon, Hampton, Cleveland, Battle Creek, North Chicago, Little Rock, Oklahoma City and American Lake) must be interpreted with caution.

^{††††} See Appendix A for definition of measure.

Table 43a. Summary of Outlier Status for Critical Monitors Addressing Veteran Characteristics.

VISN	SITE†††	VETERAN CHARACTERISTICS†		
		Any Mental Health Disorder	Days in Competitive Employment	Homeless When Last In Community††
1	Bedford, MA ††			
1	Boston, MA			
1	Boston Women			
1	Northampton, MA			
2	Albany, NY††	97.8%		60.6%
3	Lyons, NJ††			74.1%
4	Lebanon, PA††			41.0%
4	Pittsburgh, PA			
6	Hampton, VA			64.3
7	Atlanta, GA††			
8	Gainesville, FL			
10	Cleveland, OH			
11	Battle Creek, MI			
12	North Chicago, IL			
12	Tomah, WI			
13	Fort Meade, SD			
15	Kansas City, MO			65.6%
15	Topeka, KS			
16	Little Rock, AK			
16	Oklahoma City, OK††			
17	Dallas, TX ††			
20	American Lake, WA			
21	Palo Alto, CA			
21	San Francisco, CA ††			68.6%
AVERAGE/STANDARD		99.9%	0.49	75.0%

† Objective #1 - Preference for admissions should be given to veterans who have chronic substance abuse problems or psychiatric problems, are unemployed and/or homeless.

†† This critical monitor is applicable only to the 8 CWT/TR sites whose target population is the homeless mentally ill veteran. VHA Headquarters has identified at least 75% as the clinical standard.

††† Milwaukee was excluded from this table because they had admission data on fewer than 11 veterans.

Table 43b. Summary of Outlier Status for Critical Monitors Addressing Program Participation.

VISN	SITE††	PROGRAM PARTICIPATION†				
		Length of Stay	Average Hours Worked Per Week	Successful Discharge	Asked to Leave	Left by Choice
1	Bedford, MA	276.2	27.7	27.3%	45.5%	
1	Boston, MA					
1	Boston Women					
1	Northampton, MA				52.8%	
2	Albany, NY			28.6%	61.9%	
3	Lyons, NJ					
4	Lebanon, PA					
4	Pittsburgh, PA					
6	Hampton, VA	212.5				
7	Atlanta, GA					
10	Cleveland, OH					
11	Battle Creek, MI					
12	North Chicago, IL	222.6				27.7%
12	Tomah, WI					
13	Fort Meade, SD					
15	Kansas City, MO					
15	Topeka, KS					26.8%
16	Little Rock, AK					
16	Oklahoma City, OK					
17	Dallas, TX					
20	American Lake, WA	211.5	23.9			
21	Palo Alto, CA					
21	San Francisco, CA					
AVERAGE/STANDARD		166.0	32.3	48.3%	32.8%	16.2%

† Objective #2 - The program is to provide time-limited vocational and residential treatment.

†† Gainesville and Milwaukee were excluded from this table because they had discharge data on fewer than 11 veterans.

Table 43c. Summary of Outlier Status for Critical Monitors Addressing Veteran Satisfaction.

VISN	SITE††	VETERAN SATISFACTION †	
		COPEs Index†††	WES Index†††
1	Bedford, MA		
1	Boston, MA		5.75
1	Northampton, MA		
2	Albany, NY	2.67	5.63
3	Lyons, NJ		
4	Lebanon, PA		
4	Pittsburgh, PA		
6	Hampton, VA		
7	Atlanta, GA		
8	Gainesville, FL		
10	Cleveland, OH		
11	Battle Creek, MI		
12	North Chicago, IL		
12	Tomah, WI		
13	Fort Meade, SD		
15	Kansas City, MO		
15	Topeka, KS	2.79	5.82
16	Little Rock, AK		
16	Oklahoma City, OK	2.80	
17	Dallas, TX		
21	Palo Alto, CA		
21	San Francisco, CA	2.78	5.80
AVERAGE/STANDARD		3.01	6.29

† Objective #3 - The CWT/TR program is to provide excellent services as perceived by veterans.

†† Boston Women and Milwaukee were excluded from these analyses because they had COPEs and WES data on fewer than 11 veterans.

††† See Appendix A for definition of measures.

Table 43d. Summary of Outlier Status for Critical Monitors Addressing Outcome Measures.

VISN SITE†††		Follow-up Rate	ADJUSTED 3-MONTH OUTCOMES †, ††					
			ASI Index for Alcohol Problems	ASI Index for Drug Problems	Sober Past 3 Months	ASI Index for Psychiatric Problems	Days in Competitive Employment	Days Housed Past 3 Months
1	Bedford, MA	27.3%	0.159				5.25	50.85
1	Boston, MA							
1	Northampton, MA	20.8%						
2	Albany, NY	25.5%						
4	Lebanon, PA	20.4%						
4	Pittsburgh, PA							
6	Hampton, VA	35.7%						
10	Cleveland, OH	47.9%						
11	Battle Creek, MI	36.4%						
12	North Chicago, IL	32.3%						
13	Fort Meade, SD							
15	Topeka, KS							
16	Little Rock, AK	29.5%	0.176					
16	Oklahoma City, OK	44.6%						
17	Dallas, TX		0.190	0.103				
20	American Lake, WA	27.3%						
21	Palo Alto, CA							
21	San Francisco, CA							
MEDIAN/STANDARD		50.0%	0.070	0.032	73.2%	0.180	10.40	71.17

† Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differs depending on the outcome measures, but include age, race, severity of substance abuse, psychiatric and medical symptoms, previous use of health.

†† Objective #4 - The CWT/TR program's primary mission is to reduce substance abuse relapses, improve the health status, employment performance and access to social and material resources among veterans and to reduce further use of VA bed care services.

††† Boston Women, Lyons, Atlanta, Gainesville, Milwaukee, Tomah and Kansas City were totally excluded from risk adjusted outcome analyses because they had data on fewer than 11 veterans.

Table 44. Summary of Critical Monitor Outliers by Site for FY00 and FY01 †, ††

VISN	SITE	VETERAN CHARACTERISTICS CRITICAL MONITOR	PROGRAM PARTICIPATION CRITICAL MONITORS	VETERAN SATISFACTION CRITICAL MONITORS	POST-DISCHARGE OUTCOME CRITICAL MONITORS	TOTAL NUMBER OF OUTLIERS††
1	Bedford, MA				1	1
1	Boston, MA		1	1		2
1	Boston Women		3			3
1	Northampton, MA		1		1	2
2	Albany, NY	2		2	1	5
3	Lyons, NJ	1	2		1	4
4	Lebanon, PA	1		1	1	3
4	Pittsburgh, PA					0
6	Hampton, VA				1	1
7	Atlanta, GA	1	1		1	3
10	Cleveland, OH				1	1
11	Battle Creek, MI				1	1
12	North Chicago, IL		1		1	2
12	Tomah, WI				1	1
13	Fort Meade, SD		1			1
15	Kansas City, MO				1	1
15	Topeka, KS			2		2
16	Little Rock, AR				1	1
16	Oklahoma City, OK	1	1	1	1	4
17	Dallas, TX					0
20	American Lake, WA		1		1	2
21	Palo Alto, CA		1			1
21	San Francisco, CA	1	1	2		4

† Milwaukee was excluded from analyses because they had data on fewer than 11 veterans.

†† 3 month post-discharge outcome critical monitors were excluded from this summary table.